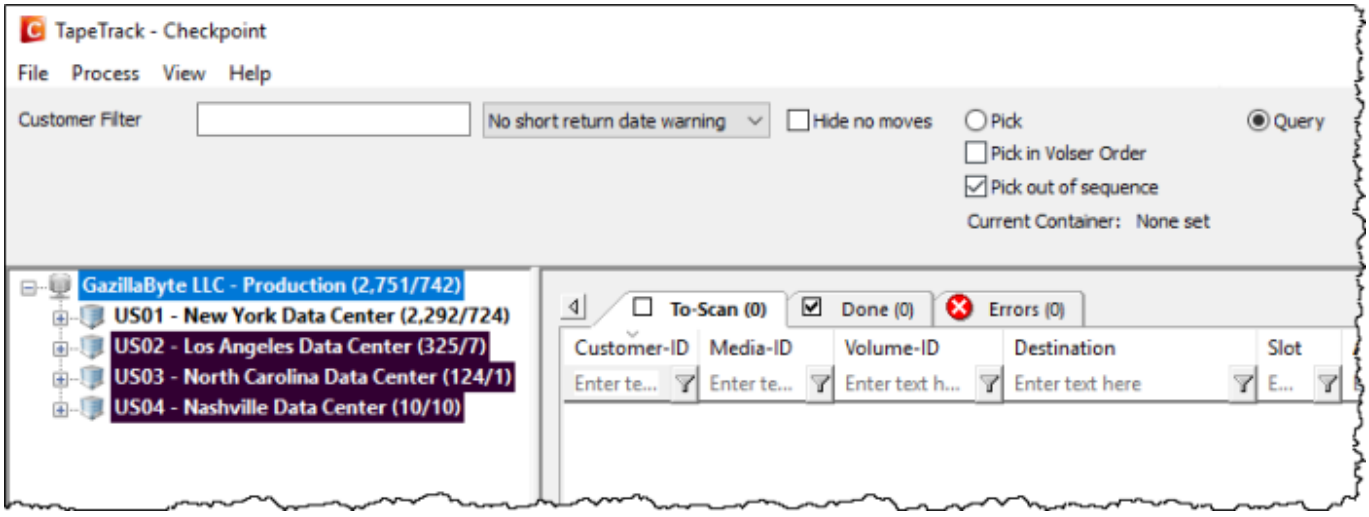
Query (Receive)

The query process is receiving volumes from another repository in a move status into the target repository, usually involving putting volumes into allocated slots.

The **Query** Option in the Toolbar will set the **Start Scan** operation to Query Mode.



Adding Volumes

Add required tapes to the Scan In window by right clicking either/or:

- Customer - to add all media in a move status.
- Media Type - to add all volumes in a move status of that media type.
- Repository - to add all volumes in a move status from that repository.
- Target Repository - to add all volumes moving from the current repository to the target repository.

Select required volumes, based on movement direction, from the **Add Filters** window by checking the boxes and clicking OK.

If any volumes are added by error, select from the main menu `Process→Special Operations→Clear Selected` to remove all volumes. Add new selection of volumes by following the previous steps.

Scan Volumes

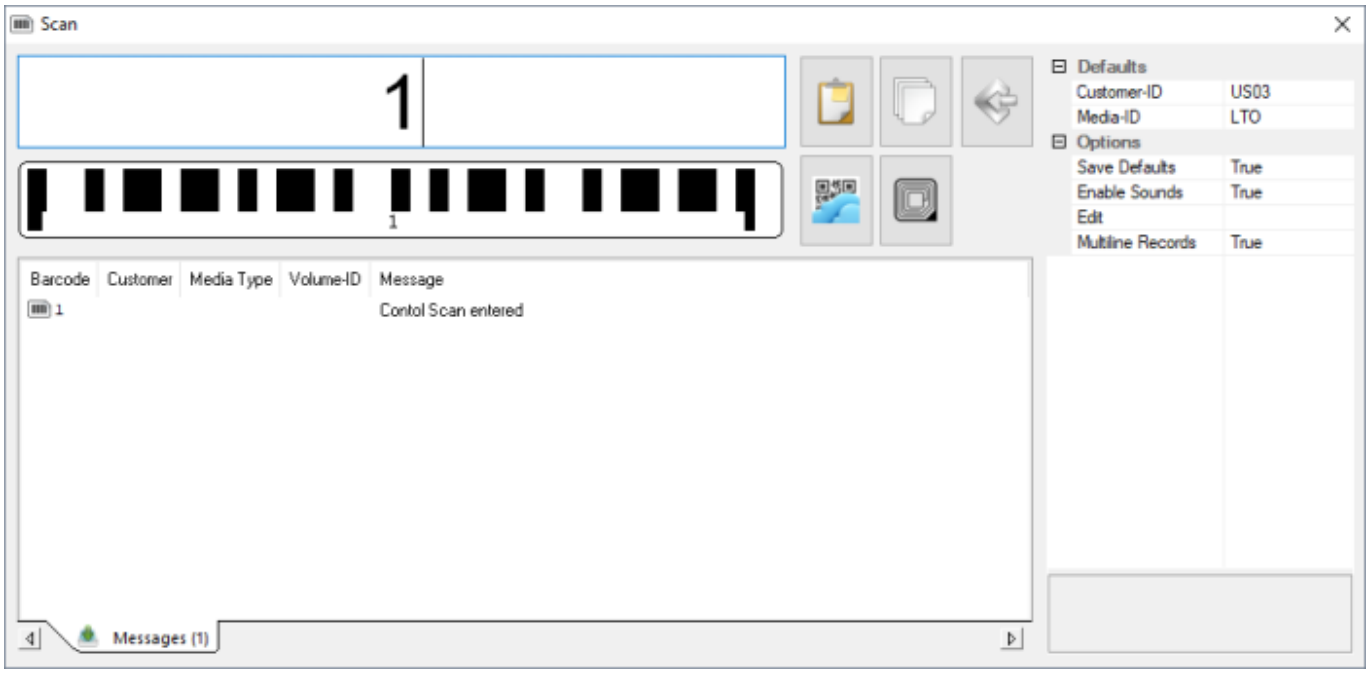
Once all required volumes have been added to the **To Scan** window, from the main menu select `Process→Start Scan` to initiate the **Scan** window.

During Query Mode, the scan requirements can be set to:

- Mode 0 : Volume only.

- Mode 1 : Zone and Volume.
- Mode 2 : Zone, Slot and Volume

Set the mode required by entering the mode control character (0, 1 or 2).



Scanning a volume will prompt Checkpoint to read out Zone and slot assigned.

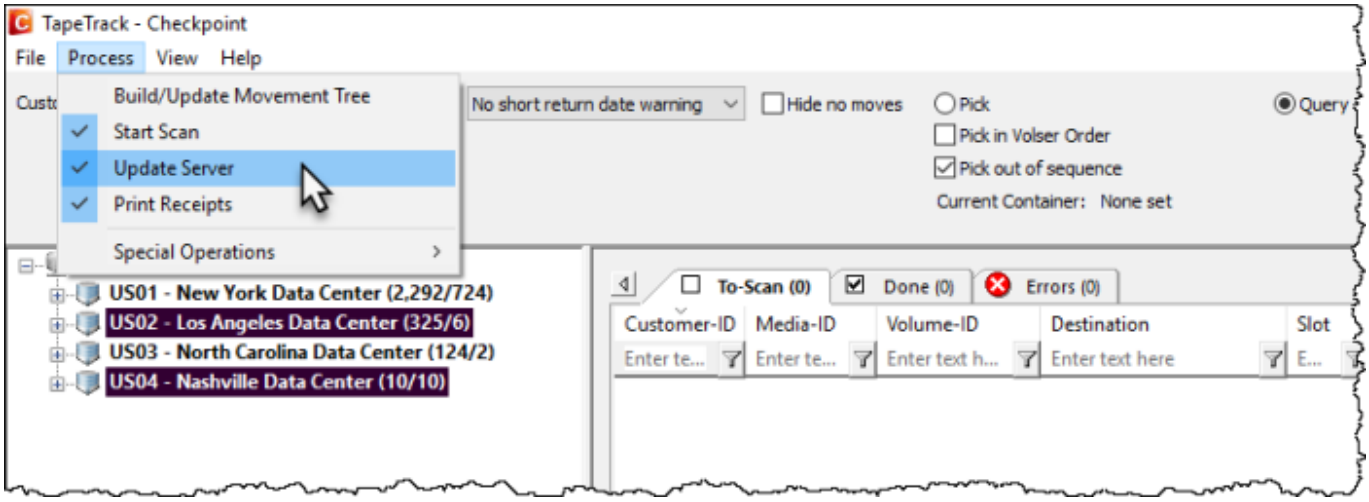
- If in mode 0, scan the volume and place in assigned slot.
- If in mode 1, scan the assigned zone and then the volume barcode and place in assigned slot.
- If in mode 2, scan zone, slot and then volume barcode and place in assigned slot.

Once volumes have been scanned, close the scan window.

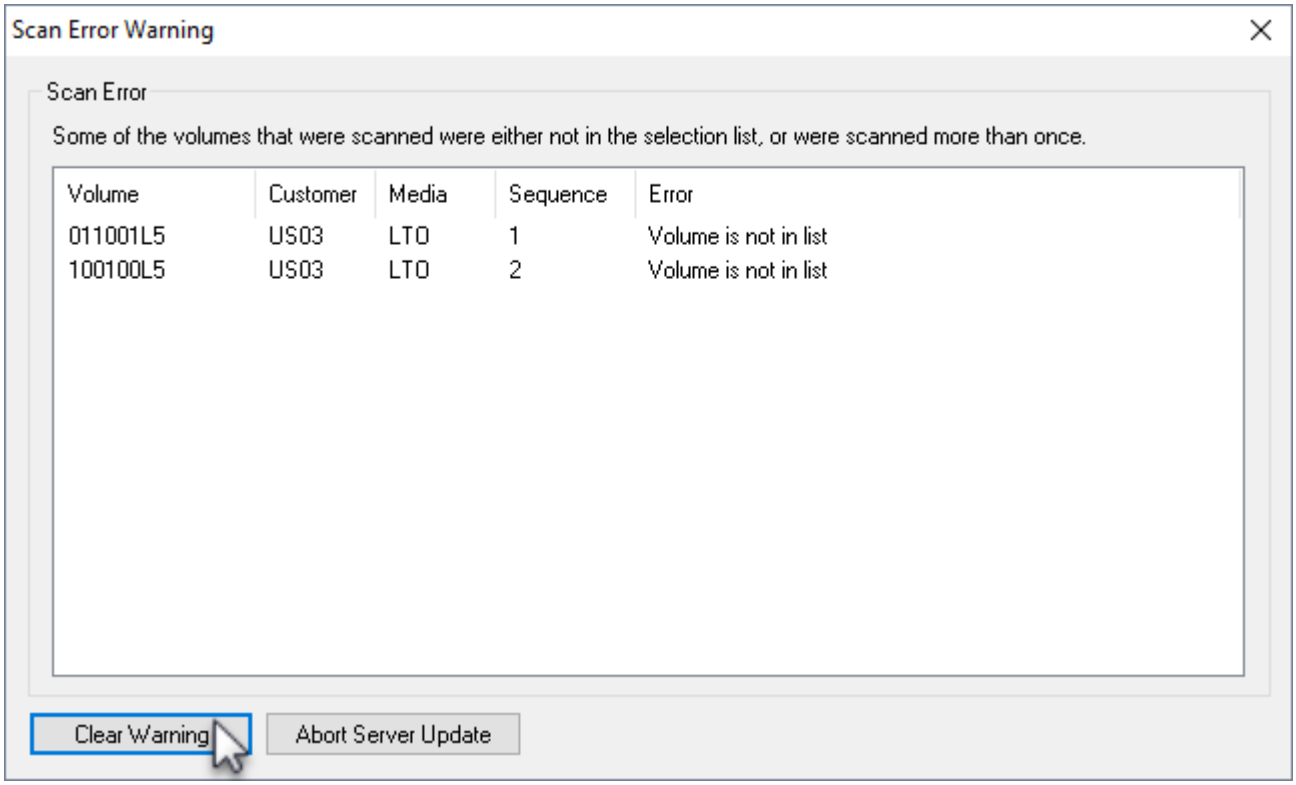
If physical delivery receipts are required, print these before updating server.

Update Server

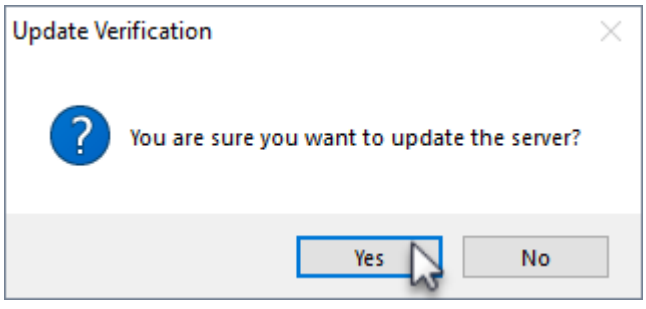
From the main menu, select `Process→Update Server` to push the data up to the server.



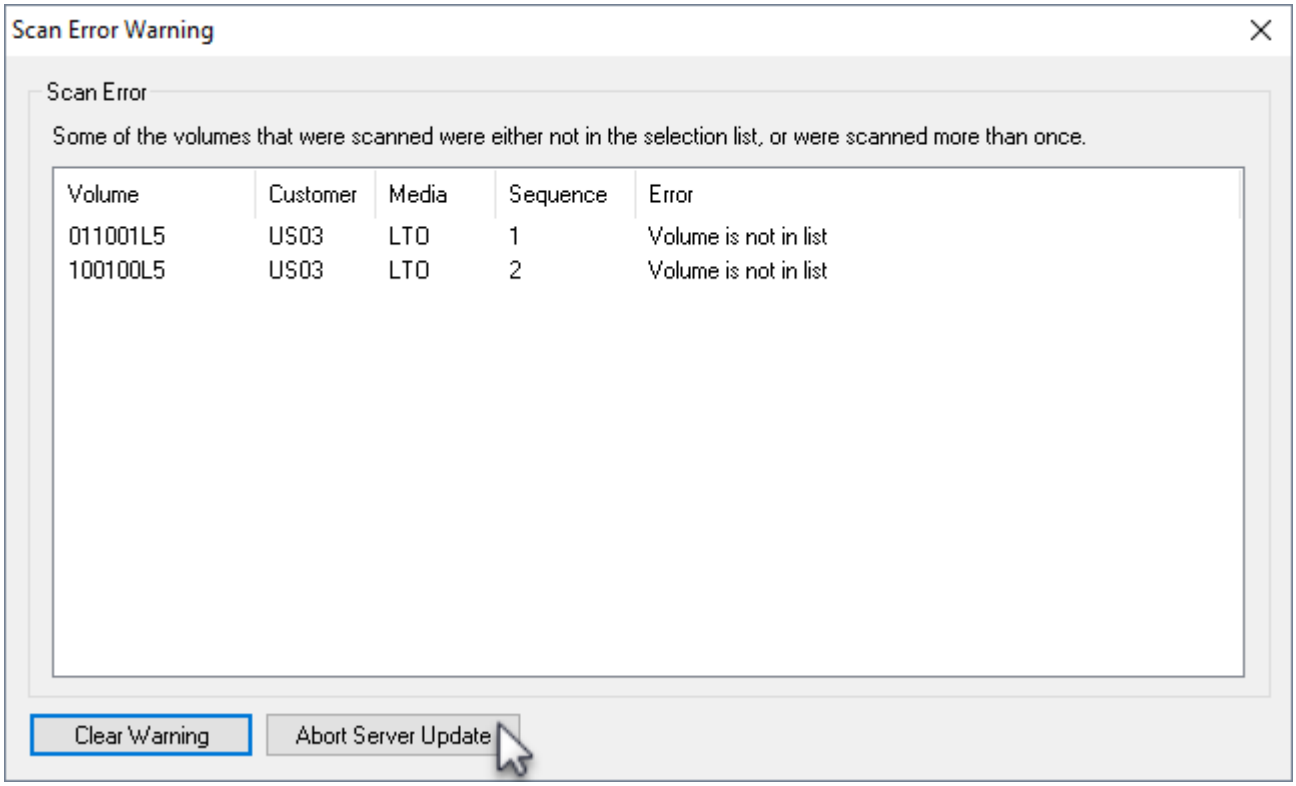
Any errors from scanning (e.g. scanned incorrect volume or had wrong customer ID in default field in scan window) will be presented. Click `Clear Warning` to remove the errors and update the server.



Click OK to the popup to confirm the server update.



Clicking `Abort Server Update` will exit from the update server process and return you to the previous window.



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https://docs.tapetrack.com/ - **TapeTrack Documentation**

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