Technical Support

TapeTrack Software is commercially supported by a full time help desk staff.

If you are experiencing problems or want some advice on how to configure or use the product, please see the Accessing Technical Support page.

Installation

The TapeTrack TMSSOfflineScanner Software installs automatically via an InstallShield installer.

Run setup.exe to start the installation.

Testing the installation

When the product is installed you will see a shortcut to TapeTrack TMSSOfflineScanner in the Windows Start Menu.

To test that the program has been installed, double-click on the Start Menu shortcut. No updates will be performed by simply starting the program.

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https://docs.tapetrack.com/common/support?rev=1584408571

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