

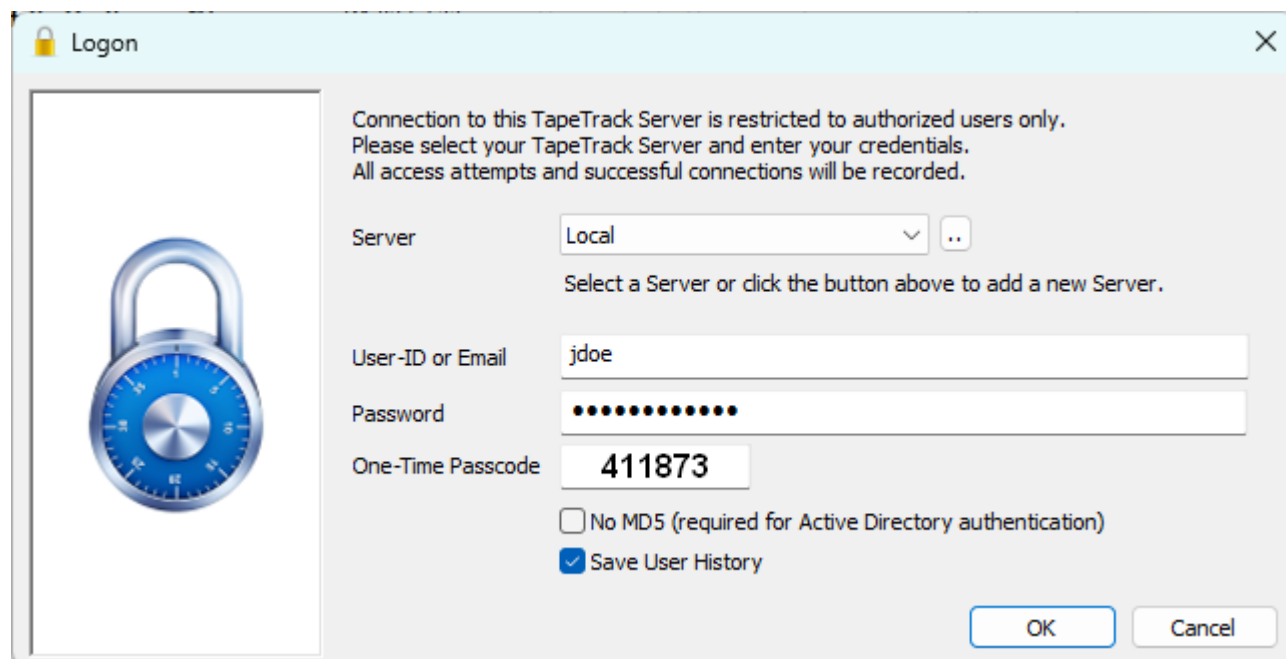
Desktop Logon

To Logon from your desktop, select your server from the drop-down menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

Click OK to login.



The screenshot shows the 'Logon' dialog box for TapeTrack. On the left is a large blue padlock icon. The main area contains the following fields and options:

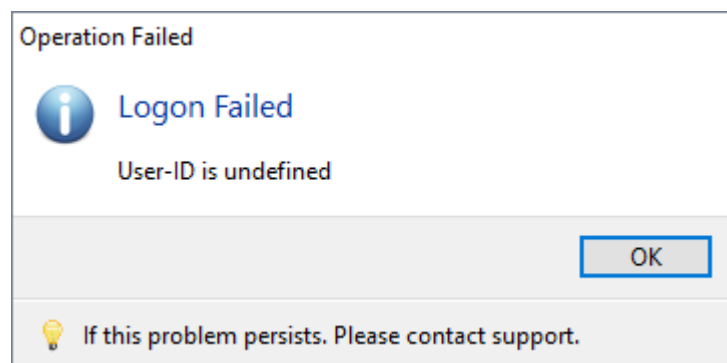
- Server:** A dropdown menu showing 'Local' with a button to add a new server.
- User-ID or Email:** A text field containing 'jdoe'.
- Password:** A text field with masked characters (dots).
- One-Time Passcode:** A text field containing '411873'.
- Options:** Two checkboxes: 'No MD5 (required for Active Directory authentication)' (unchecked) and 'Save User History' (checked).
- Buttons:** 'OK' and 'Cancel' buttons at the bottom right.

Instructions at the top of the dialog state: 'Connection to this TapeTrack Server is restricted to authorized users only. Please select your TapeTrack Server and enter your credentials. All access attempts and successful connections will be recorded.'

Login Errors

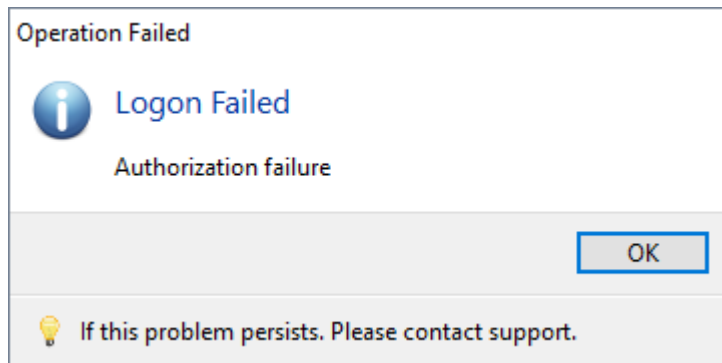
Incorrect User Name

If you enter an incorrect username you will see a popup saying **User-ID is undefined**. Check to make sure your user name is correct before logging in.



Incorrect Password

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.

From:
<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/desktop/logon_window?rev=1529510378

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