

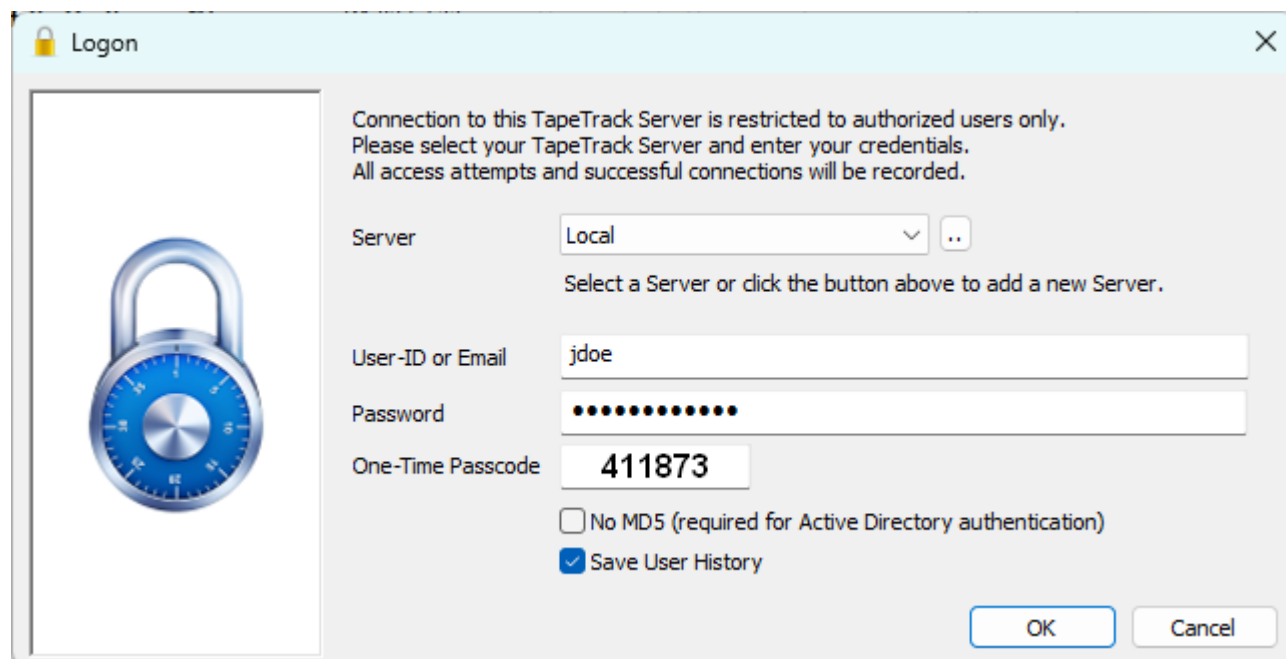
Desktop Logon

To Logon from your desktop, select your server from the drop-down menu.

Enter your [User-ID](#) and [Password](#).

Check **No MD5** if using Active Domain Integration.

Click OK to login.



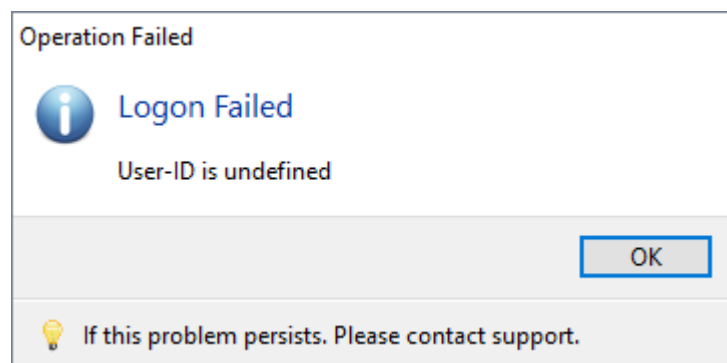
The screenshot shows the 'Logon' dialog box with a light blue title bar. On the left is a large blue padlock icon. The main area contains the following text and controls:

- Message: "Connection to this TapeTrack Server is restricted to authorized users only. Please select your TapeTrack Server and enter your credentials. All access attempts and successful connections will be recorded."
- Server: A dropdown menu showing 'Local' with a small '...' button to its right. Below it is the text: "Select a Server or click the button above to add a new Server."
- User-ID or Email: A text box containing 'jdoe'.
- Password: A text box filled with black dots.
- One-Time Passcode: A text box containing '411873'.
- Checkboxes:
☐ No MD5 (required for Active Directory authentication)
☒ Save User History
- Buttons: 'OK' and 'Cancel' at the bottom right.

Login Errors

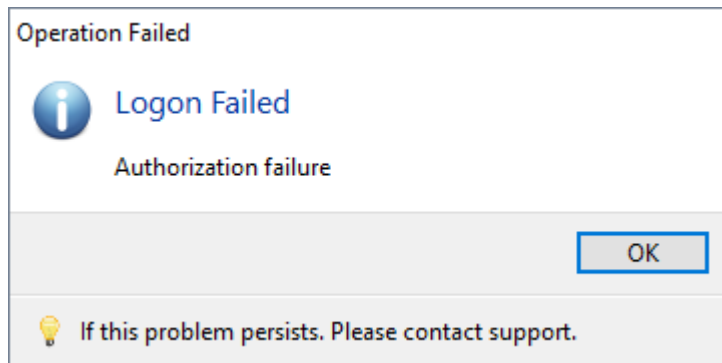
Incorrect User-ID

If you enter an incorrect [User-ID](#) you will see a popup saying **User-ID is undefined**. Check to make sure your user-ID (or email if associated with your user-ID) is correct before logging in.

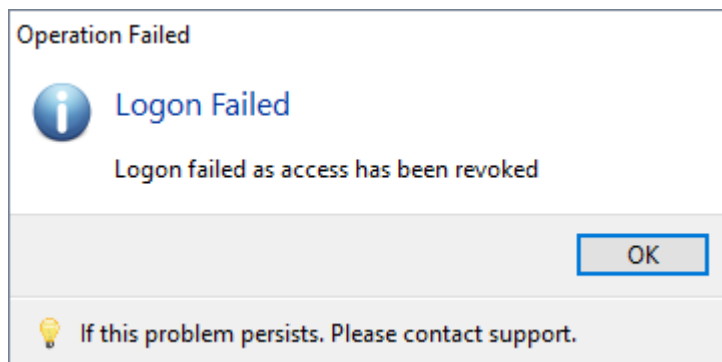


Incorrect Password

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly. If using Active Domain Integration, ensure **NO MD5** is checked.



After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.



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<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

https://docs.tapetrack.com/desktop/logon_window?rev=1529541851

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