# The CloudScan App

## Overview

The TapeTrack CloudScan API (TCS) allows a scanning device to communicate with a 2nd device via HTTP/HTTPS.

This enables a mobile device, such as an iOS or Android phone to act as a barcode scanner that can be connected to a desktop PC.

## Installing the App

### Apple iPhone

To install the CloudScan app on your iPhone, simply click on the App Store and search for **Gazillabyte CloudScan**

Alternatively a link from iTunes can be found on iTunes.

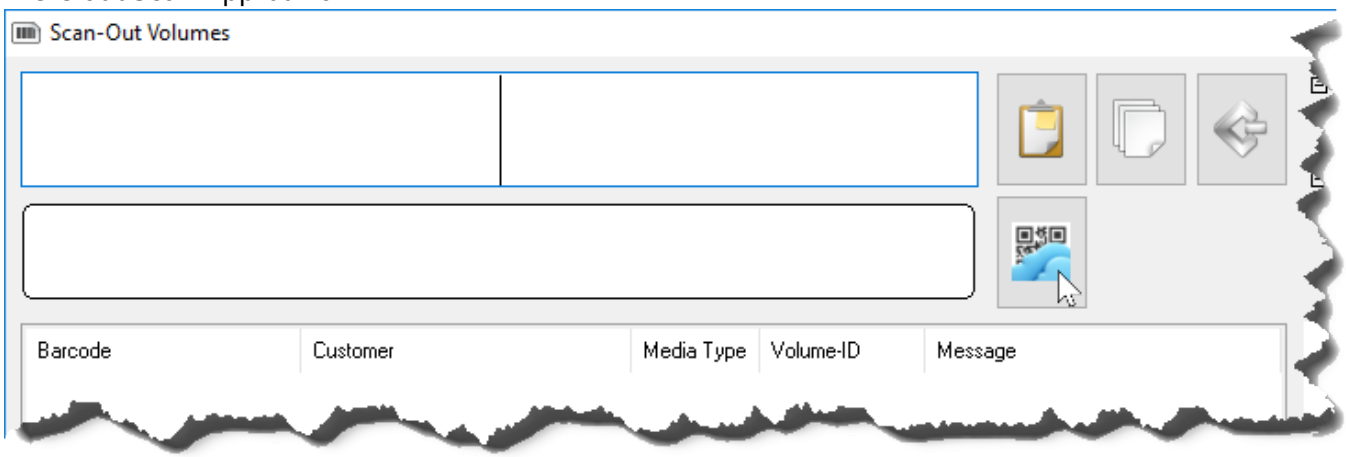
### Android

The android version can be downloaded from the Google Play Store.

## Scanning Tapes into the Desktop

### Connecting to the Desktop

When you are logged on to TapeTrack Lite and have selected the function you wish to perform click the CloudScan App button.



This will launch a window containing a unique QR code to connect your phone to TapeTrack to enable you to scan barcodes. image

### Scanning barcodes

To scan barcodes, align your phone's camera at the barcode and it will scan it into TapeTrack to perform the task you have requested.image Continue scanning remaining barcodes until your task is complete.

### Manually entering barcodes

If you cannot scan a barcode using the phone's camera, select `Enter` on the top right hand side of your screen and then press in the `Manually Enter Barcode` window. This will launch your phone's virtual keyboard.

image

Manually enter the barcode and select `Enter`

image

## Alternative Settings

### Manually adding an alternative CloudScan URL

To manually add an alternative CloudScan URL select `Settings` from the home screen. image On the `Settings` page select URL `Settings` this will launch the URL `List` page.image Select the +Add button and enter a name for this connection and the URL.image

### Repeat Barcode function

To enable this, from the Home screen select `Settings` then toggle the `Repeat Barcode` button to the right. Once enabled it will appear green and when a barcode is scanned more than once it will be sent to the CloudScan Service.image

When disable, the barcode will only be sent once per session (unless the user swipes left on the on the barcode and presses the image button.

### Support

The support screen will give you 3 options.

1. **Call for support**
2. **Email for Support**

3. **Support Website**

Alternatively you can contact our Help Desk here.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/extensions/cloudscan?rev=1503605270**

Last update: **2025/01/21 22:07**