Run TMSS10Ping From Lite

Ping TapeTrack Server allows you to ping the TapeTrack Framework Server, using TMSS10Ping, from within TapeMaster, negating the need to open a command prompt and run the program from there.



Unlike the ping command which sends ICMP echo packets, `TMSS10Ping` sends payload packets via the TCP/IP protocol. This means that even if a firewall is configured to block ping requests, if TapeTrack connections are allowed, then `TMSS10Ping` packets will be successful.

The settings to execute `TMSS10Ping` via the Lite menu are contained in the Lite Config file. **These settings need to be customised to your values before the command will execute successfully.** Default settings will connect to localhost.

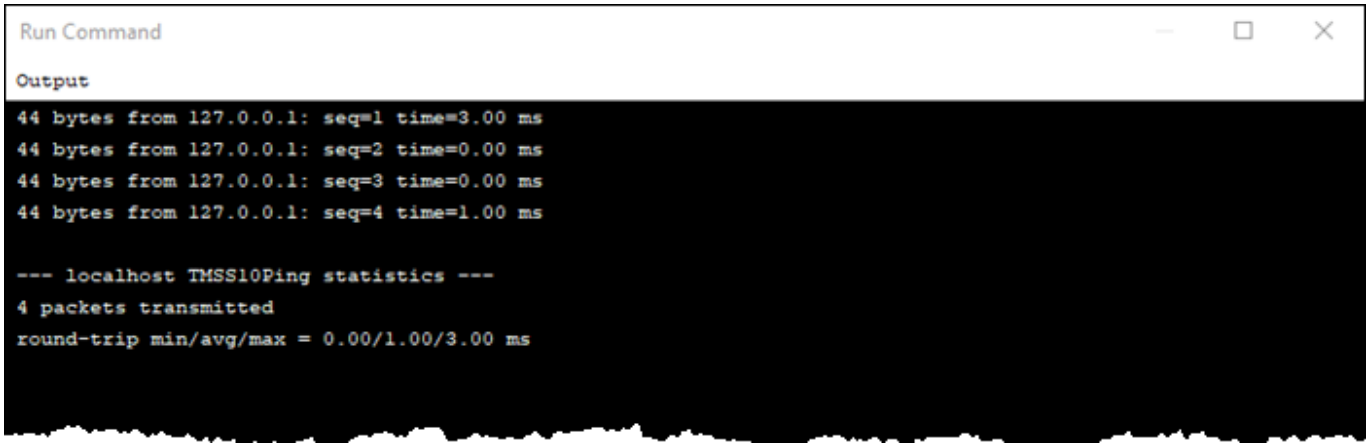
Execute TMSS10Ping

From the drop down menu in Lite select `Ping TapeTrack Server`.

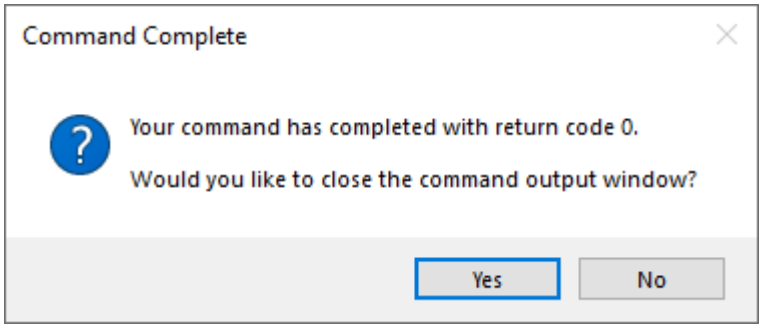
Lite will open a command prompt window and execute `TMSS10Ping` and display the results.

Successful Connection

A successful connection will show four byte packets with the travel time as well as a summary on round trip minimum, average and maximum times.



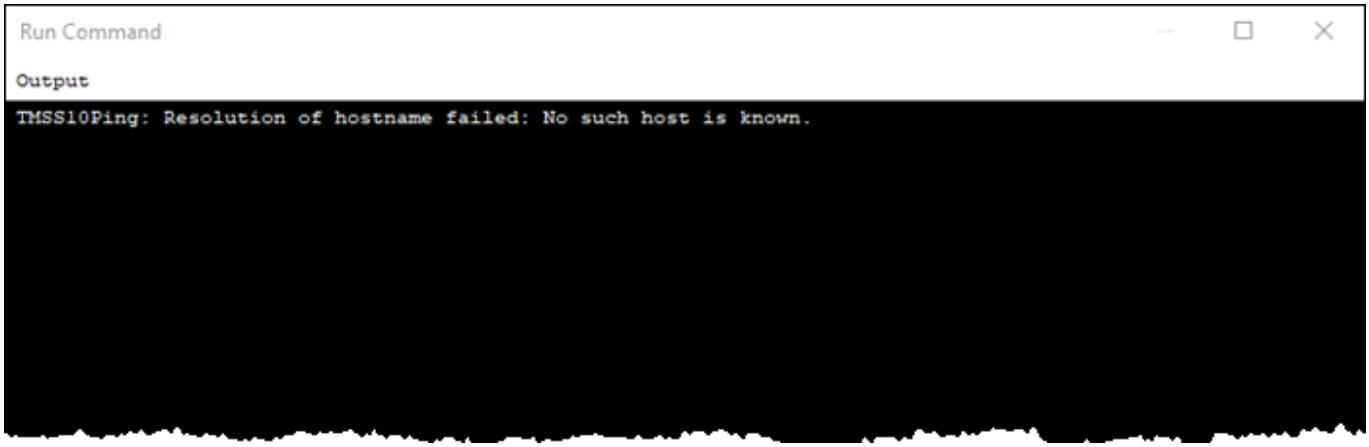
Click `Yes` to the `Command Complete` popup to close the Command Prompt, click `No` if you want to leave the Command Prompt open.



Unsuccessful Connection

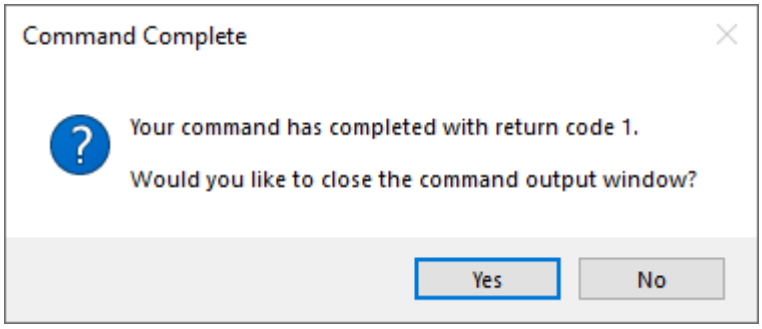
Unknown Server

If the server address has not been resolved to a correct IP address, the error below will be shown.



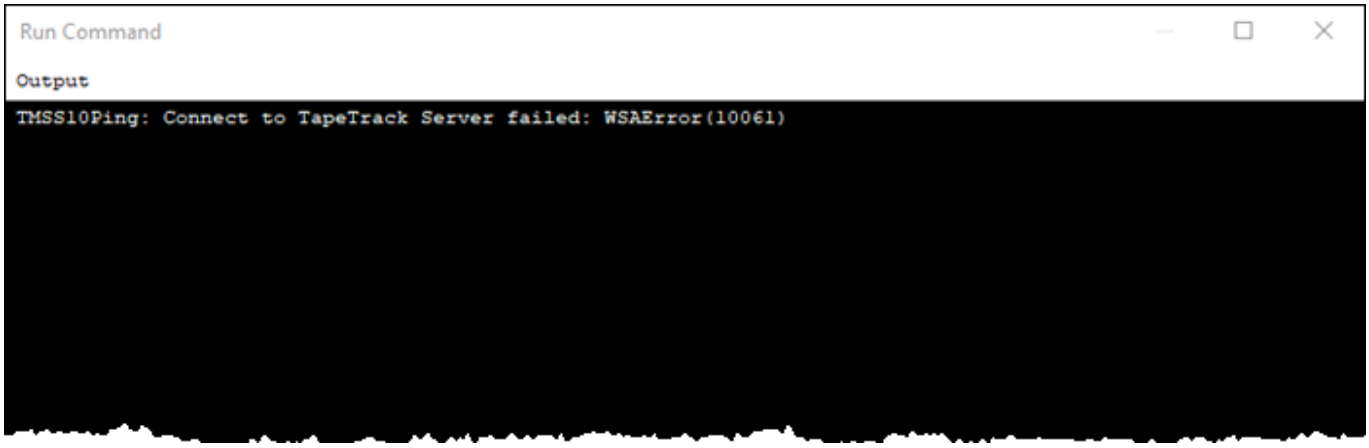
Contact your Server Administrator to ensure the correct IP address is entered into the Lite config file.

Click `Yes` to the `Command Complete` popup to close the Command Prompt, click `No` if you want to leave the Command Prompt open.



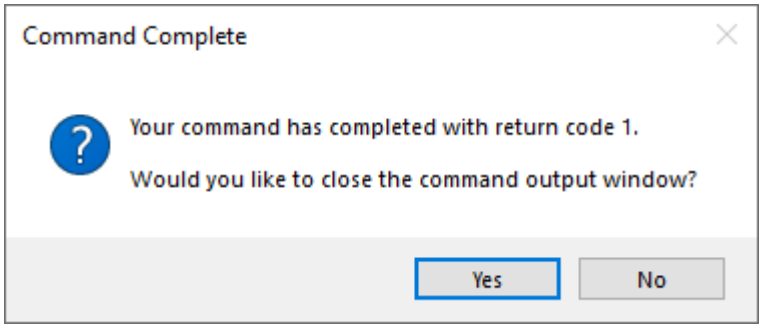
No Server Reply

If the IP address resolves correctly, but no reply is received from the server TMSS10Ping will return a `connect to server failed, WSA Error(10061)` error.



Contact your Server Administrator to ensure the TapeTrack Framework Server is running and your firewall is not blocking access to the Server ports.

Click `Yes` to the `Command Complete` popup to close the Command Prompt, click `No` if you want to leave the Command Prompt open.



See Also

Run TMSS10Ping via TapeMaster Run TMSS10Ping via Command Prompt

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/lite/function_ping?rev=1611626412

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