Recall

The Recall task allows you to request media back from another repository, such as your off-site vendor.

Select Recall

Once you have logged into TapeTrack Lite, select `Recall` from the Library Management Tasks drop-down menu.

{image}

Options

This will open the Options window. If required you can set the location for the log files to be written to, or leave the default. To change the default directory, click in the right of the Log File Folder :and click on the (...) button and select directory.

Click `Next` to continue.

{image}

Selecting a Customer

Select the account or customer that you want to manage tapes for by double-clicking the customer-ID or left clicking the customer-ID and clicking `Next` at the bottom of the page to continue.

{image}

Selecting a Repository

Select the repository that you want the tapes recalled to by double-clicking the repository-ID or left selecting the repository-ID and clicking `Next` at the bottom of the page to continue.

{image}

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/lite/function_recall?rev=1496848869

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