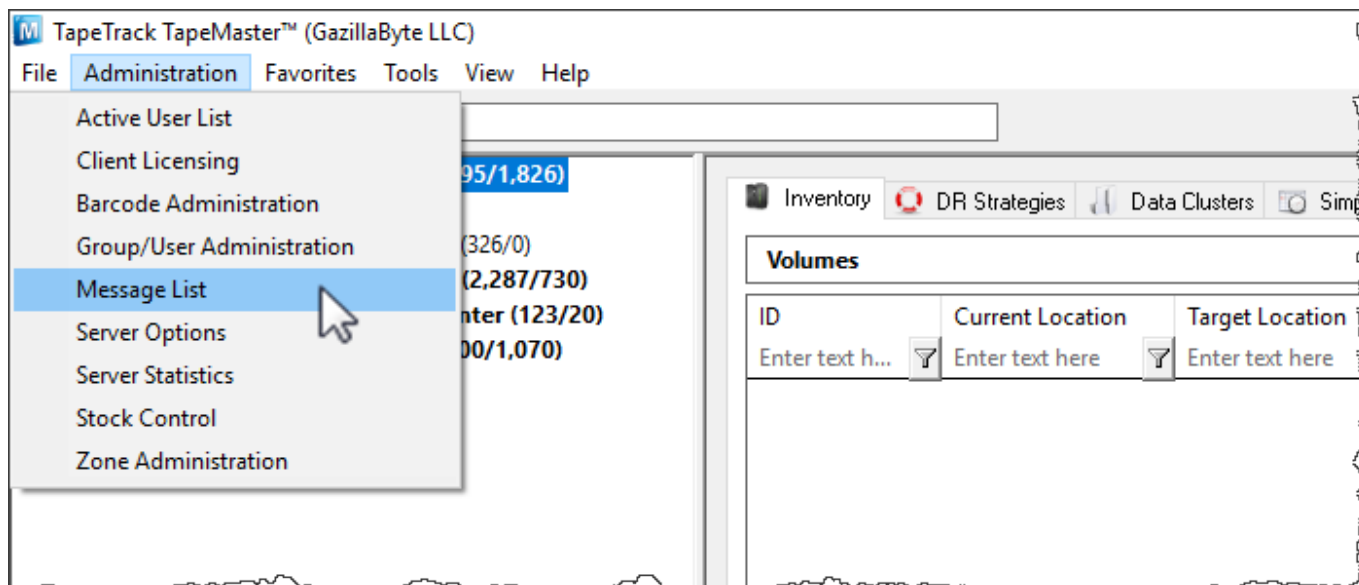


Overview

The message list allows administrators to broadcast messages to users which display when they login. These messages also can be configured with general responses to gain quick feedback from Users

Message List

To access the message list click Administration → Message List from the main menu.



Right-Click Operations

Right-clicking in the Message List provides three operations:

- **Properties**: Launches the Edit Message Window. This can also be done by double-clicking on a message.
- **Add**: Launches the New Message Window. This can also be done by hitting the Insert key on the keyboard.
- **Refresh**: Refreshes the Message List to display the most up-to-date information. This can also be done by hitting the F5 key on the keyboard.

TapeTrack Messages				
ID	Subject	Respondents	Responses	Expiry
000001	General meeting	0	0	Wednesday, August 16, 2017

Properties

Add

Refresh

Properties

Right-click on a message in the Message List and select **Properties** to open up the **Edit Message** window.

Under the Message Details tab the fields **Subject**, **Response**, **Expiry Date** and **Message** can be modified. The Message ID is automatically created and cannot be modified by the user.

Edit Message-ID: 1

Message Details

Selected Users

Details

Message ID

1

Subject

General meeting

Response Type

☒ Yes ☒ No ☒ Maybe ☐ Contact Me ☐ Rate

Expiry

☒ 8/16/2017

All tape librarians,

Meeting in Room 1, 8/15/2017 at 1:00 CST

Users to receive the message can be chosen from the **Selected Users** tab. Select the user/s and press the spacebar to select or de-select the users that will receive the message. User responses (if any), along with the time and date, are also displayed

Edit Message-ID: 1

Message Details Selected Users

User-ID	Name	Status	Response Date	Response
		Selected	N/A	
		Selected	2017-08-15 10:54:50	Yes
		Not Selected	N/A	

Adding a New Message

To add a new message to the **Message List**:

Right-click in the Message List and select Add or hit the Insert key on the keyboard.

The New Message window is used to compose a new message.

[image](#) There are four modifiable fields in the New Message window:

- **Subject:** The title of the message.
- **Response Type:** Adds “Yes”, “No”, “Maybe”, and/or “Contact Me” buttons to the bottom of the message.
- **Expiry:** The date when the message should no longer display.
- **Message:** The body of the message to be sent.

Edit New Message

Message Details Selected Users

Details

Message ID

Subject

Response Type ☒ Yes ☒ No ☒ Maybe ☐ Contact Me ☐ Rate

Expiry ☒ 8/16/2017 

All tape librarians,

Meeting in Room 1, 8/15/2017 at 1:00 CST

Click Save and the message will be added to the Message List.

To broadcast the message to Users, use the Edit Message window.

Broadcasting to Users, Viewing User Responses, and Editing Messages

To launch the Edit Message window, double-click a message in the Message List or right-click a message and select “Properties”. [image](#) The Edit Message window is very similar to the New Message window, except a Selected Users tab has been added. The Selected Users tab displays information on which Users have responded to the message and what their responses were. To select which Users will receive the message, select their User-IDs and hit the Spacebar. Once a User is selected, the message will display on startup:

[image](#)

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