Downloading the software

Download your software to match your selected operating system from TapeTrack Downloads. You will need to download and install at a minimum **TapeTrack Framework Server** this will also install **TapeTrack TapeMaster** and the **Server Utilities**.

You will also find download links for TapeTrack Lite, Checkpoint, Sync agents and SecureSync agent if required.

If your **Framework Server** is installed on a remote or virtual server you will need to install **TapeTrack TapeMaster** and **Server Utilities** on your local machine.

A download and installation video can be viewed here

Testing the installation

The next step is to test that the service is up and that you can connect to it. Run **TapeTrack TapeMaster** and login in with `tapemaster` as the username and leave the password blank.

If your server is remote installed, you will need to add the server address by clicking the … button to open the TapeTrack Server Options window. Right click in the main window and select **Add**. In the new **Server Information Window** add the server description and server address and click OK. If successful the address will be added to the server window with a green tick next to it. If a red cross is displayed, check your server address is correct and contact your network administrator.

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