# Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

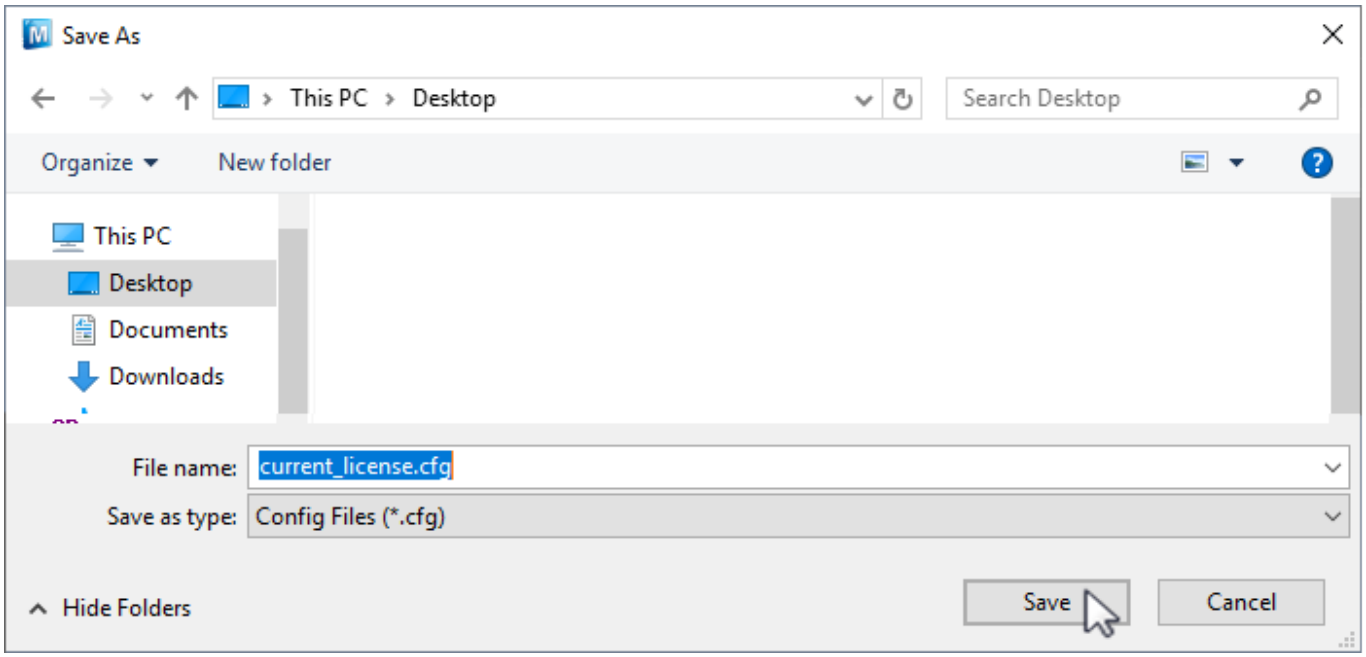
If you are upgrading from a free license directly to a permanent license follow the instructions in the trial license section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

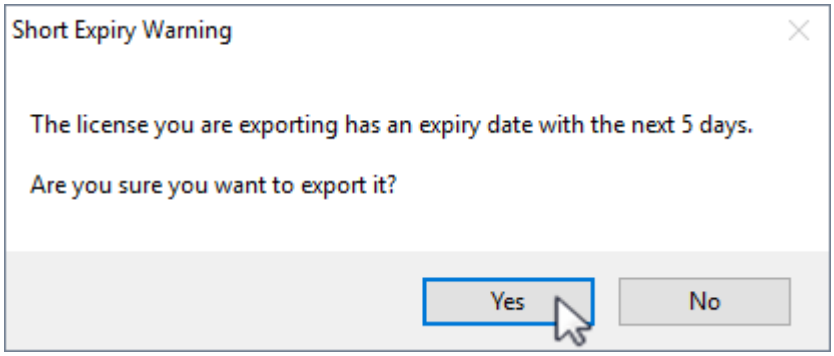
Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click `Help` → `Framework Server Licensing`

Click `Export license to a file` and save the file with a descriptive name (e.g.current_license.cfg).




If you are close to your expiry date you will receive a warning about a short expiry date, click `Yes` to continue.



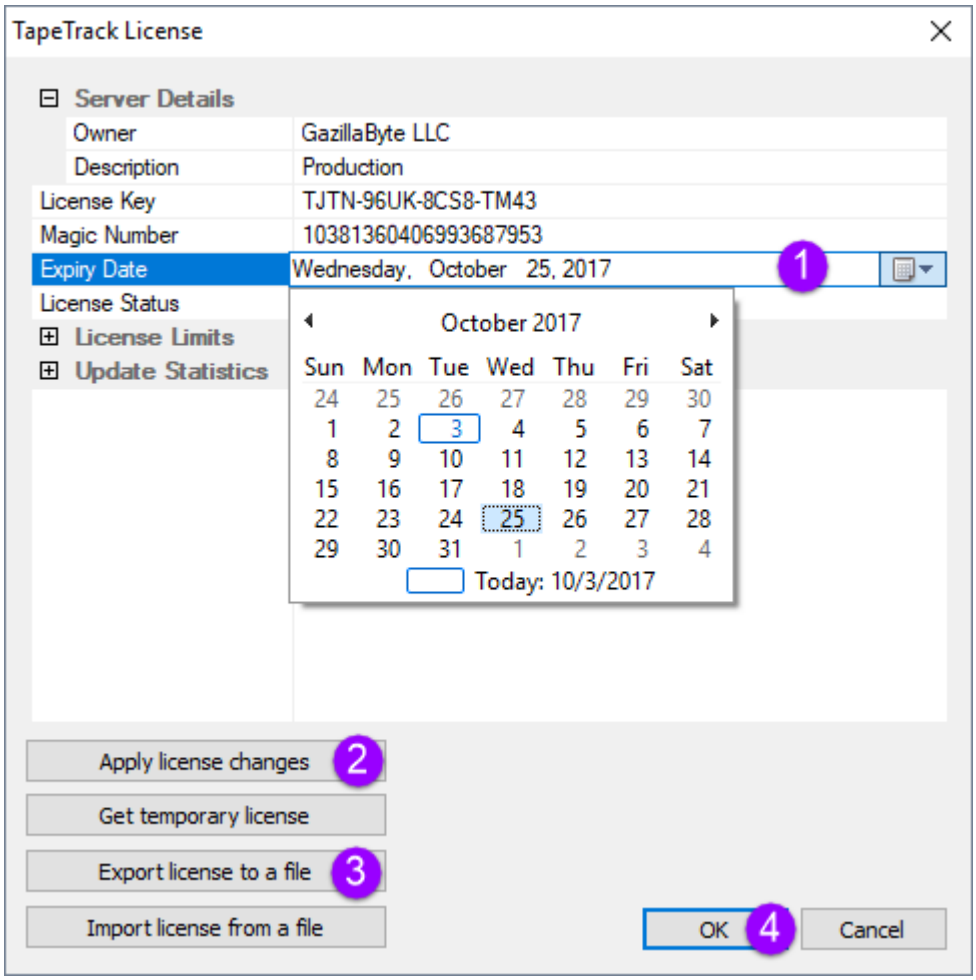

Change the expiry date to the new end date (1) and click `Apply license changes` (2) and `Export license to file`(3), this time saving under a different name (e.g. license_export.cfg).

Click `Import license from a file` and select the first file exported (e.g.current_license.cfg).

Click `Apply license changes` to reinstate your old license values.

If you have left this process until after your license has expired, rather than import your current license file, clicking `Get temporary license` and OK will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

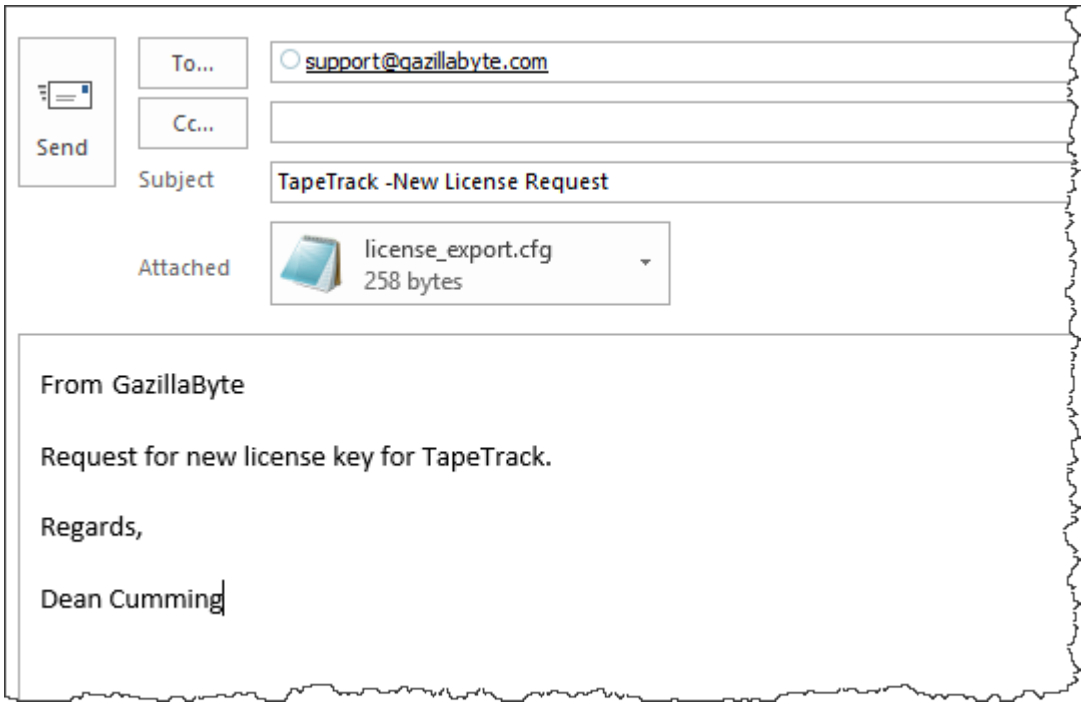
Click OK(4) to exit.




Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

key.

Once a new key has been cut you will receive a new license config file with instructions for installation.




From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/master/full_license?rev=1534815484**

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