

Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

Obtaining A Permanent License



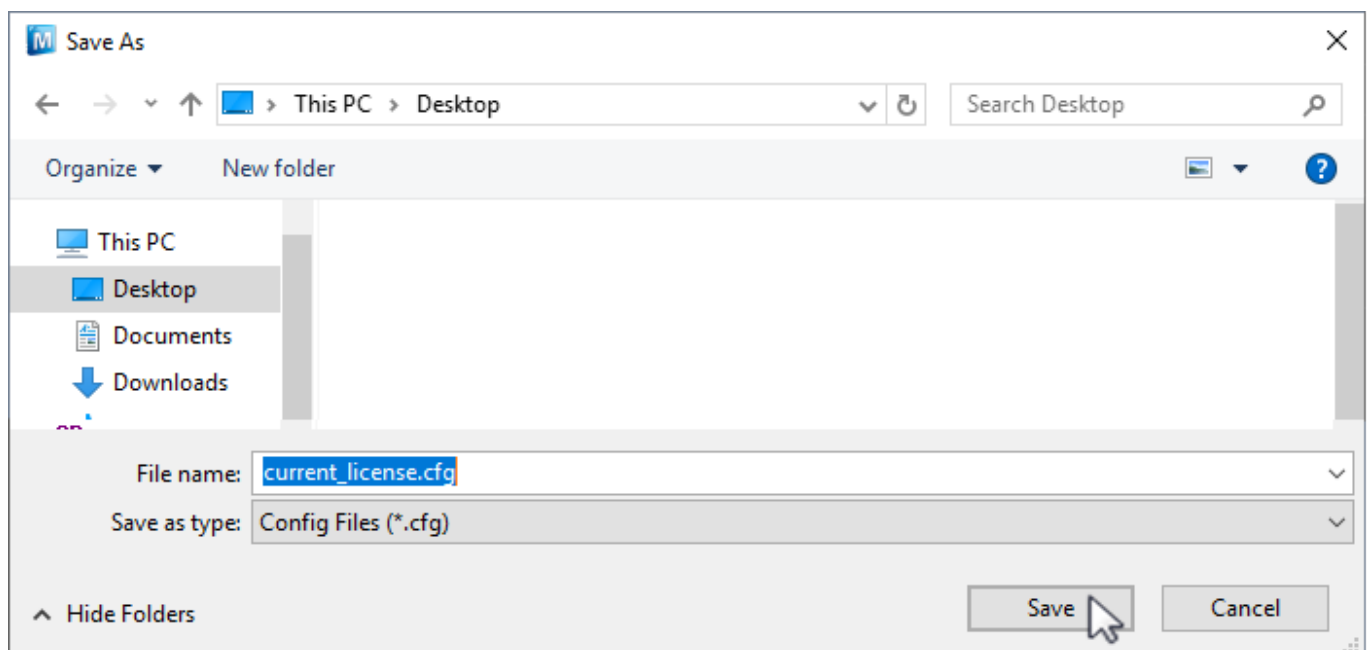
If you are upgrading from a free license directly to a permanent license follow the instructions in the [trial license](#) section, making sure you enter the correct expiry date and not a 90 day expiry date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

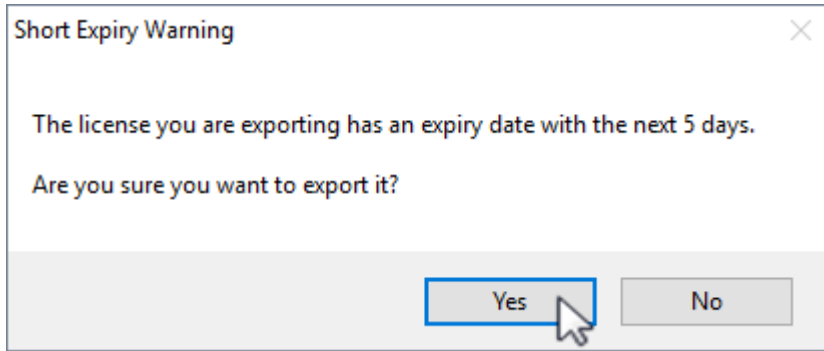
Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your current tapemaster password if it has been changed) or current user with tapemaster rights.

From the menu click Help → Framework Server Licensing

To preserve current license values, click Export license to a file and save the file with a descriptive name (e.g.current_license.cfg).



If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.



Change the expiry date to the new end date (1) and click **Apply license changes** (2) and **Export license to file**(3), this time saving under a different name (e.g. license_export.cfg).

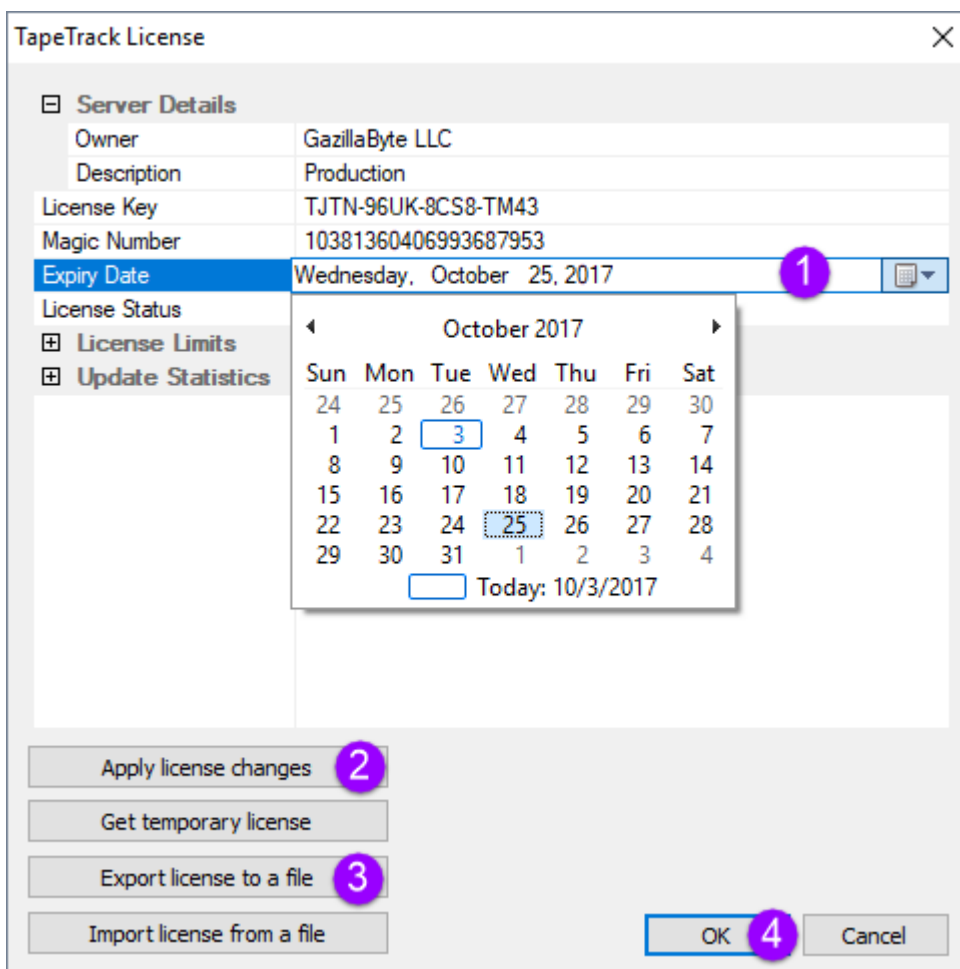
To reinstate current license, click **Import license from a file** and select the first file exported (e.g.current_license.cfg).

Click **Apply license changes** to reinstate your current license values.



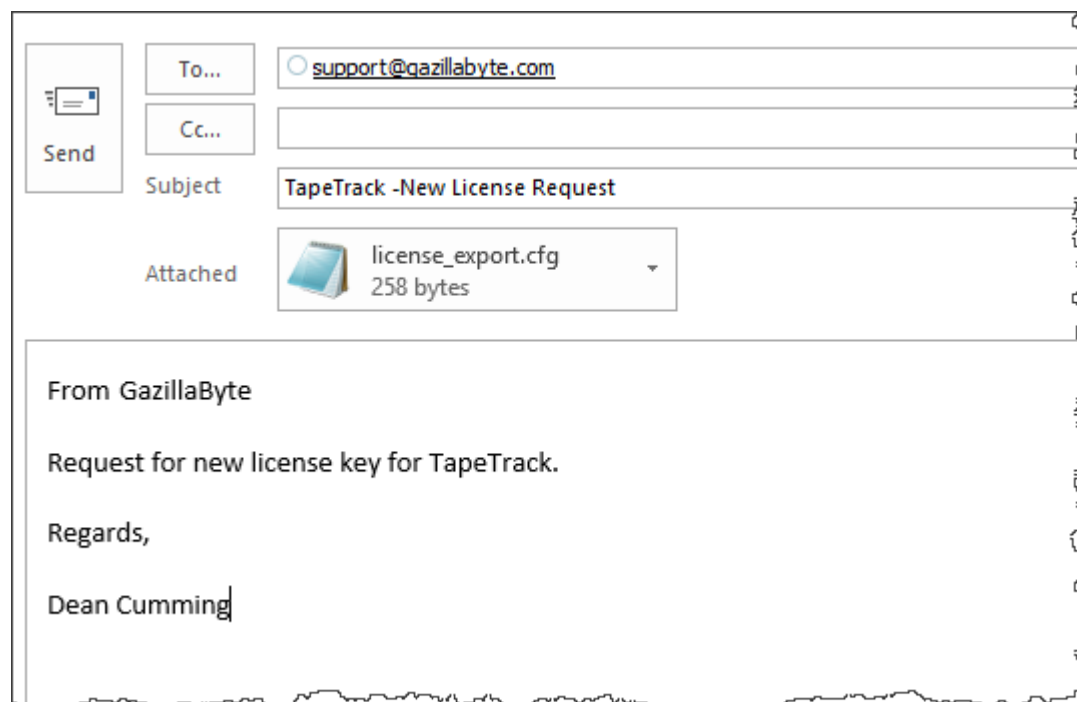
If you have left this process until after your license has expired, rather than import your current license file, clicking **Get temporary license** will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Click **OK**(4) to exit TapeTrack License window.



Forward the exported file (with new expiry date) to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license configuration file with instructions for installation.



The screenshot shows an email composition interface. On the left is a 'Send' button with an envelope icon. To its right are fields for 'To...', 'Cc...', and 'Subject'. The 'To...' field contains the email address support@gazillabyte.com. The 'Subject' field contains the text 'TapeTrack -New License Request'. Below these fields is an 'Attached' section showing a file named 'license_export.cfg' with a size of '258 bytes' and a small document icon. The email body text is as follows:

From GazillaByte

Request for new license key for TapeTrack.

Regards,

Dean Cumming

From:
<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/master/full_license?rev=1534816029

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