

Permanent License

A permanent license key will allow you to operate the TapeTrack software until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have a written End User License Agreement (EULA) with GazillaByte.

The process of upgrading to or extending a full license involves:

- Altering the license values using TapeMaster (If upgrading from a new installation)
- Exporting the updated license file to GazillaByte to have a new license key cut
- Installing the new license config file (when received) containing your new license key.



It might take a few hours to get a new permanent license. If you need a license quickly, please follow the [Temporary License Instructions](#).

Obtaining Or Extending A Permanent License

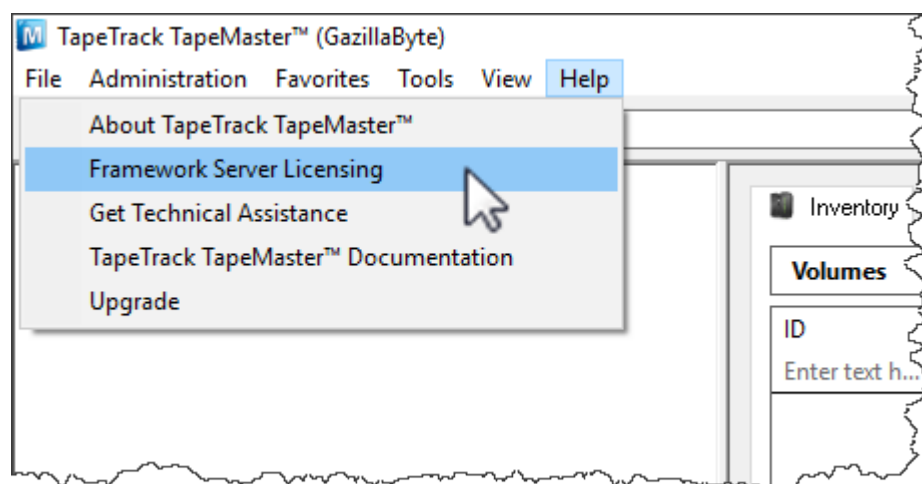


If you are upgrading from a free license directly to a permanent license follow the instructions in the [trial license](#) section, making sure you enter the correct expiry date and not a 90 day expiry date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your current tapemaster password if it has been changed) or current user with tapemaster rights.

From the menu click Help → Framework Server Licensing.

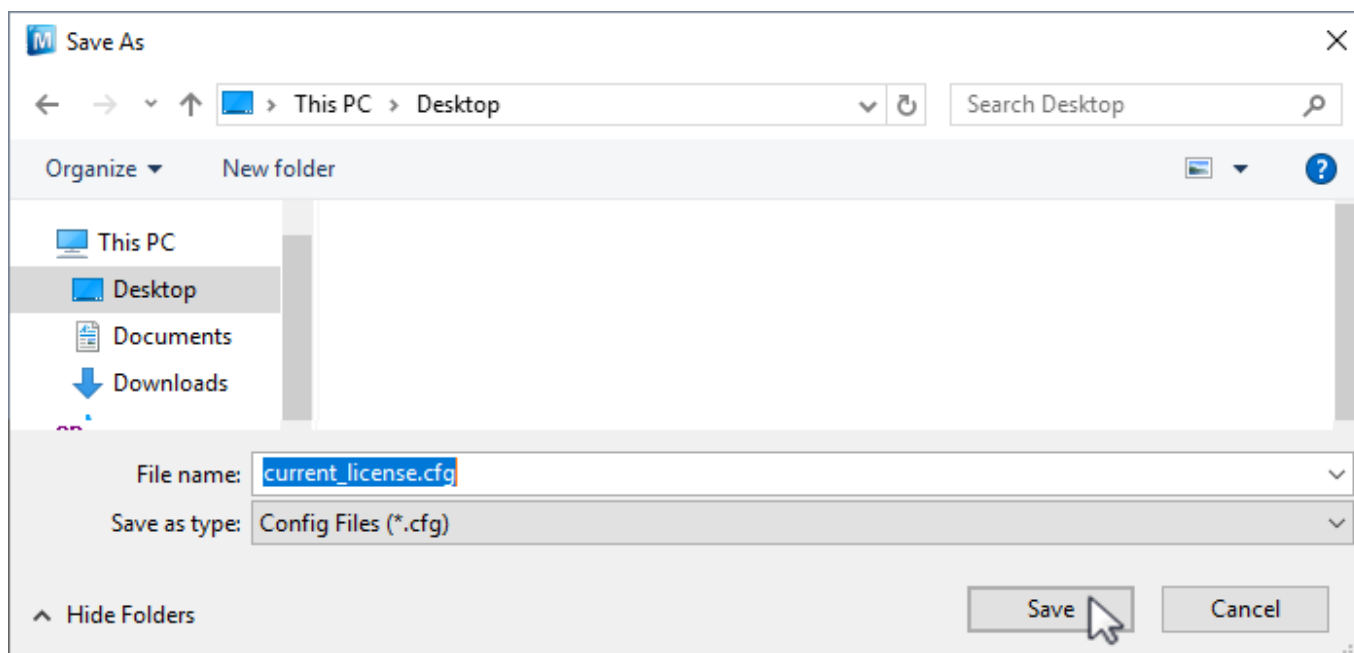




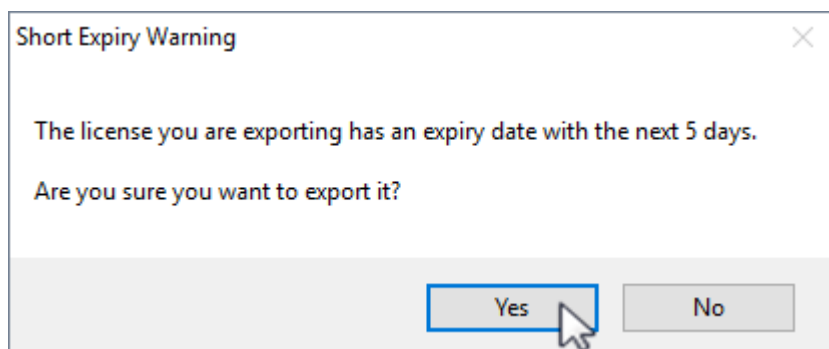
If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

Export Current License Details

To preserve current license values, click **Export license to a file** and save the file with a descriptive name (e.g. `current_license.cfg`).



If you are close to your expiry date you will receive a warning about a short expiry date, click **Yes** to continue.



Update License Details

Change the expiry date to the new end date (1) and click **Apply license changes** (2) and **Export license to file**(3), this time saving under a different name (e.g. `license_export.cfg`).

The screenshot shows the 'TapeTrack License' window. On the left is a sidebar with 'Server Details' expanded, containing fields for Owner (GazillaByte LLC), Description (Production), License Key (TJTN-96UK-8CS8-TM43), Magic Number (10381360406993687953), Expiry Date (Wednesday, October 25, 2017), License Status, License Limits, and Update Statistics. The 'Expiry Date' field is highlighted with a blue circle and a '1' in a purple circle. A calendar dropdown is open, showing October 2017, with the 25th selected. Below the sidebar are buttons: 'Apply license changes' (highlighted with a blue circle and a '2' in a purple circle), 'Get temporary license', 'Export license to a file' (highlighted with a blue circle and a '3' in a purple circle), and 'Import license from a file'. At the bottom right are 'OK' (highlighted with a blue circle and a '4' in a purple circle) and 'Cancel' buttons.

Import License Details

To reinstate current license, click `Import license from a file` and select the first file exported (e.g. `current_license.cfg`).

Click `Apply license changes` to reinstate your current license values.



If you have left this process until after your license has expired, rather than import your current license file, clicking `Get temporary license` will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Click `OK(4)` to exit TapeTrack License window.

Forward License

Forward the exported file (with new expiry date) to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license configuration file with instructions for installation.


Send

To...

support@gazillabyte.com

Cc...

Subject

TapeTrack -New License Request

Attached

 license_export.cfg
258 bytes

From GazillaByte

Request for new license key for TapeTrack.

Regards,

Dean Cumming

From:

<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

https://docs.tapetrack.com/master/full_license?rev=1574896060Last update: **2025/01/21 22:07**