

Journal Entry

A Journal Entry is a Customer-level record written to the TapeTrack Journal database.

Journal Entries can be used to record Customer activity that is not represented by a normal Volume movement or storage transaction.

For billing, a Journal Entry can represent a chargeable service such as:

- Express delivery.
- Overnight delivery.
- Immediate delivery.
- Special handling.
- Emergency retrieval.
- Additional administration.
- Other Customer-specific services.

Journal Entries are identified by a Journal Note Type index. The index is matched by an `AddJournalChargeItem` rule when the Customer's `.ttstats` file is processed by [TMSS10LogStatsProcess](#).

Journal Note Types

Journal Note Types provide a controlled list of entries that users can select when recording Customer activity.

Each Journal Note Type has:

- An Index.
- A Description.

The Index is the value used by the Billing Rules.

The Description is the readable value presented to the user.

Server Information

OptionsPublic HolidaysJournal Note TypesAttribute List Values

Index	Description	Default
00	Express Delivery	0
01	Overnight Delivery	0
02	Immediate Delivery	0
03		0
04		0
05		0
06		0
07		0
08		0
09		0
10		0
11		0
12		0
13		0
14		0
15		0
16		0
17		0
18		0
19		0
20		0
21		0
22		0
23		0
24		0
25		0
26		0
27		0
28		0
29		0
30		0

SaveCancelHelp



Once a Journal Note Type is used for billing, do not reuse its Index for a different service. Changing the meaning of an existing Index may cause historical and current activity to be billed incorrectly.

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