Journal Entry

A Journal Entry is a Customer-level record written to the TapeTrack Journal database.

Journal Entries can be used to record Customer activity that is not represented by a normal Volume movement or storage transaction.

For billing, a Journal Entry can represent a chargeable service such as:

- Express delivery.
- Overnight delivery.
- Immediate delivery.
- Special handling.
- Emergency retrieval.
- Additional administration.
- Other Customer-specific services.

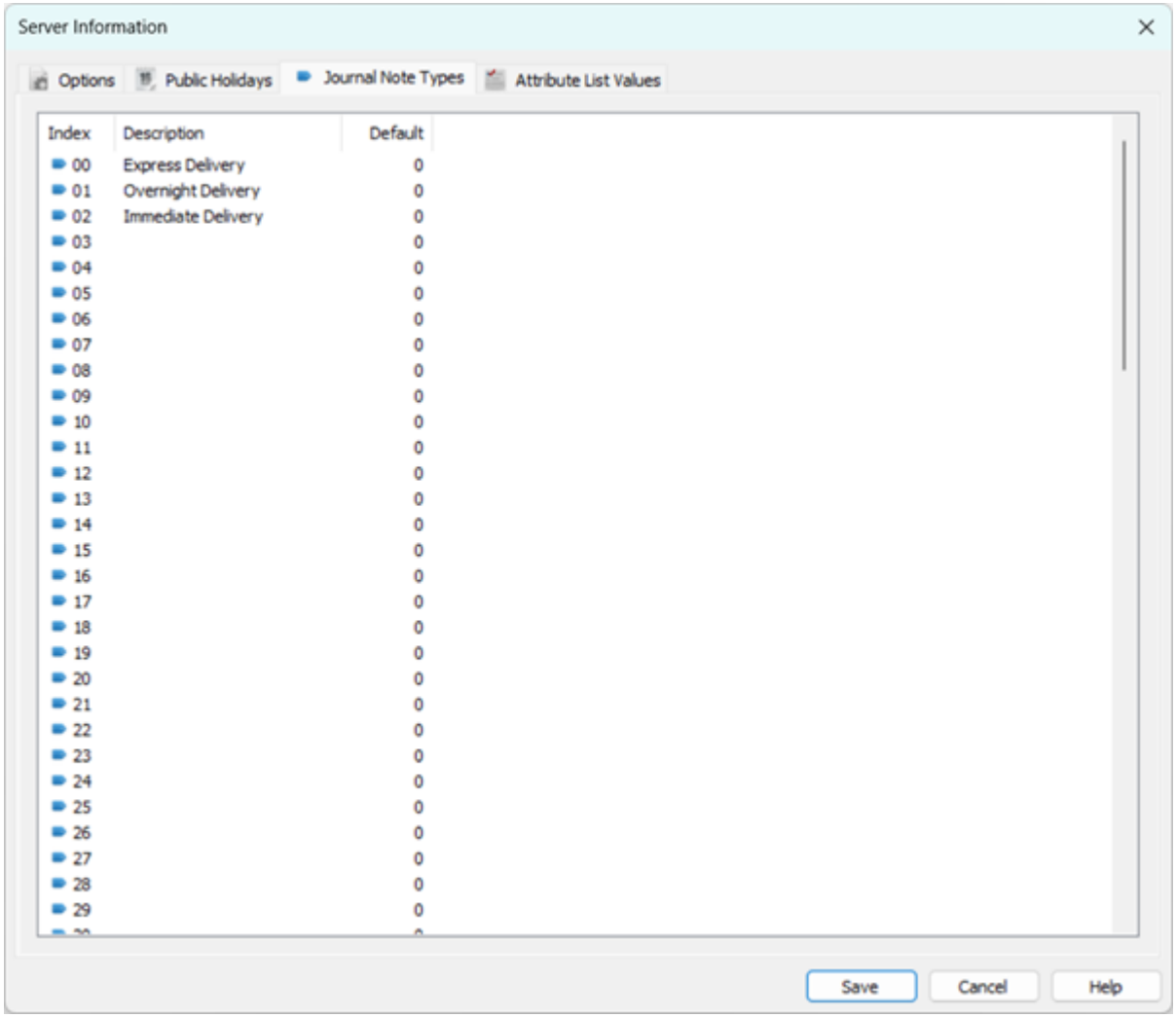
Journal Entries are identified by a Journal Note Type index. The index is matched by an `AddJournalChargeItem` rule when the Customer's `.ttstats` file is processed by TMSS10LogStatsProcess.

Journal Note Types

Journal Note Types provide a controlled list of entries that users can select when recording Customer activity.

Each Journal Note Type has:

- An Index: Value used by the Billing Rules.
- A Description: Readable value presented to the user.



Once a Journal Note Type is used for billing, do not reuse its Index for a different service. Changing the meaning of an existing Index may cause historical and current activity to be billed incorrectly.

Adding Journal Note Types to Server Options

Journal Note Types are configured globally through TapeTrack TapeMaster.

To add a Journal Note Type:

1. Open TapeTrack TapeMaster.
2. Log on to the required TapeTrack Framework Server using an account with administrative rights.
3. Select `Administration` → `Server Options` from the main menu.
4. Select the `Journal Note Types` tab.
5. Locate an unused Index.
6. Click in the Description field next to the required Index.
7. Enter a clear description for the Journal Note Type.

8. Repeat the process for any additional types.
9. Click Save to commit the changes to the Framework Server.

Example:

Index	Description
00001	Express Delivery
00002	Overnight Delivery
00003	Immediate Delivery

The configured values are available to supported TapeTrack Desktop applications.

Journal Note Types are global Server Options. The same Index and Description may be available for multiple Customers, but the Billing Rules determine which Customers are charged for each type.

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