# Logon

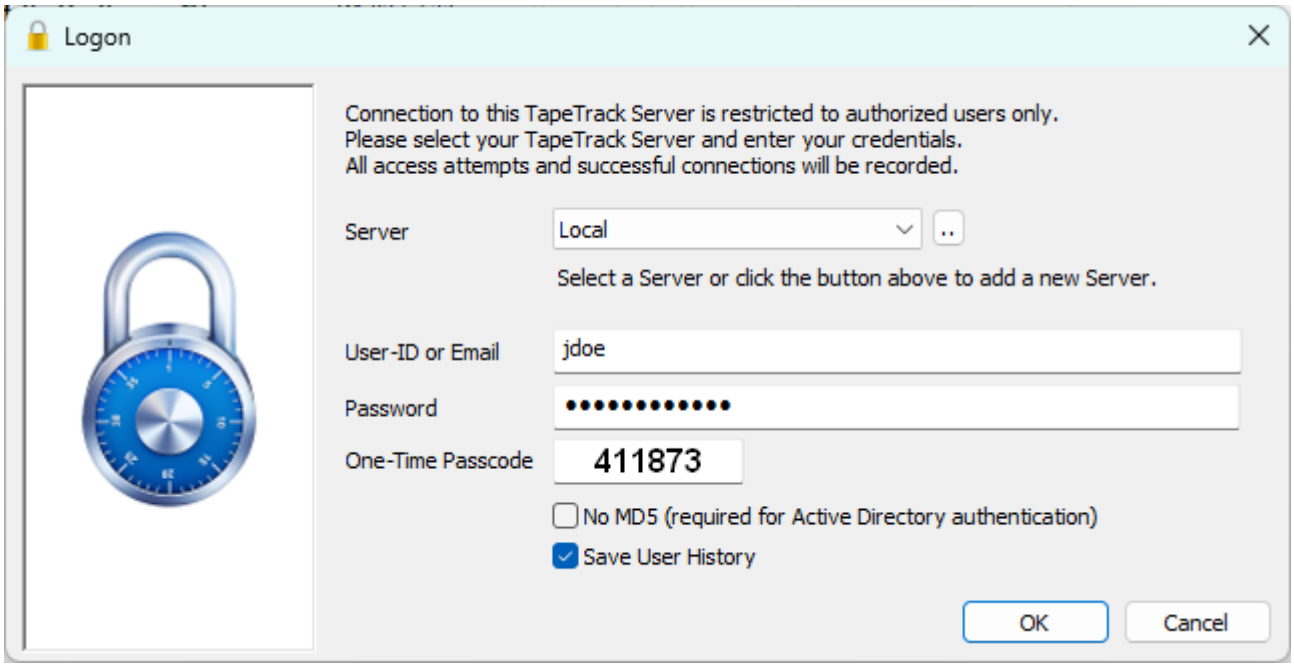
When you execute TapeTrack TapeMaster you will be presented with a splash screen for a short time and then the login window. If TapeMaster is already open, to open the login window select, from the main menu, `File` → `Login`.

Select your server from the drop-down menu.

Enter your user ID and password.

Check **No MD5** if using Active Domain Integration.

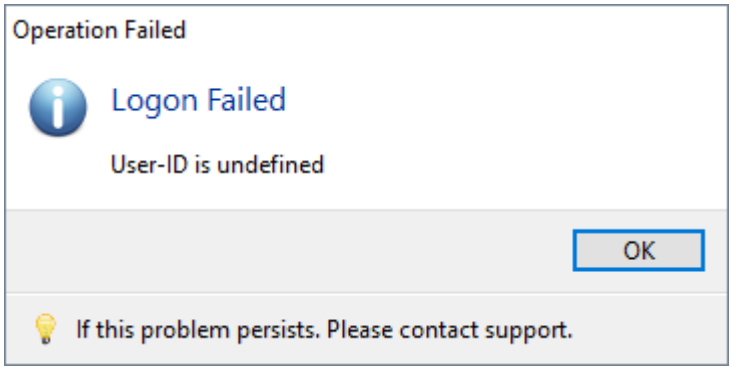
Click OK to login.




## Login Errors

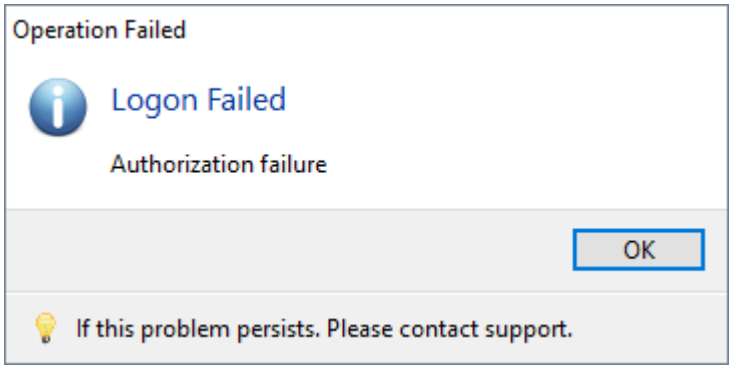
### Incorrect User Name

If you enter an incorrect username you will see a popup saying **User-ID is undefined**. Check to make sure your user name is correct before logging in.




## Incorrect Password

If you enter an incorrect password you will see a popup saying **Logon Failed**. Ensure your password is typed in correctly.




After 4 incorrect logins, user access will be revoked as a security measure. To reactivate access your administrator will need to reset your password.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/master/logon?rev=1529506846**

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