# Run TMSS10Ping From TapeMaster

`Ping Server` allows you to ping the TapeTrack Framework Server, using TMSS10Ping, from within TapeMaster, negating the need to open a command prompt and run the program from there.



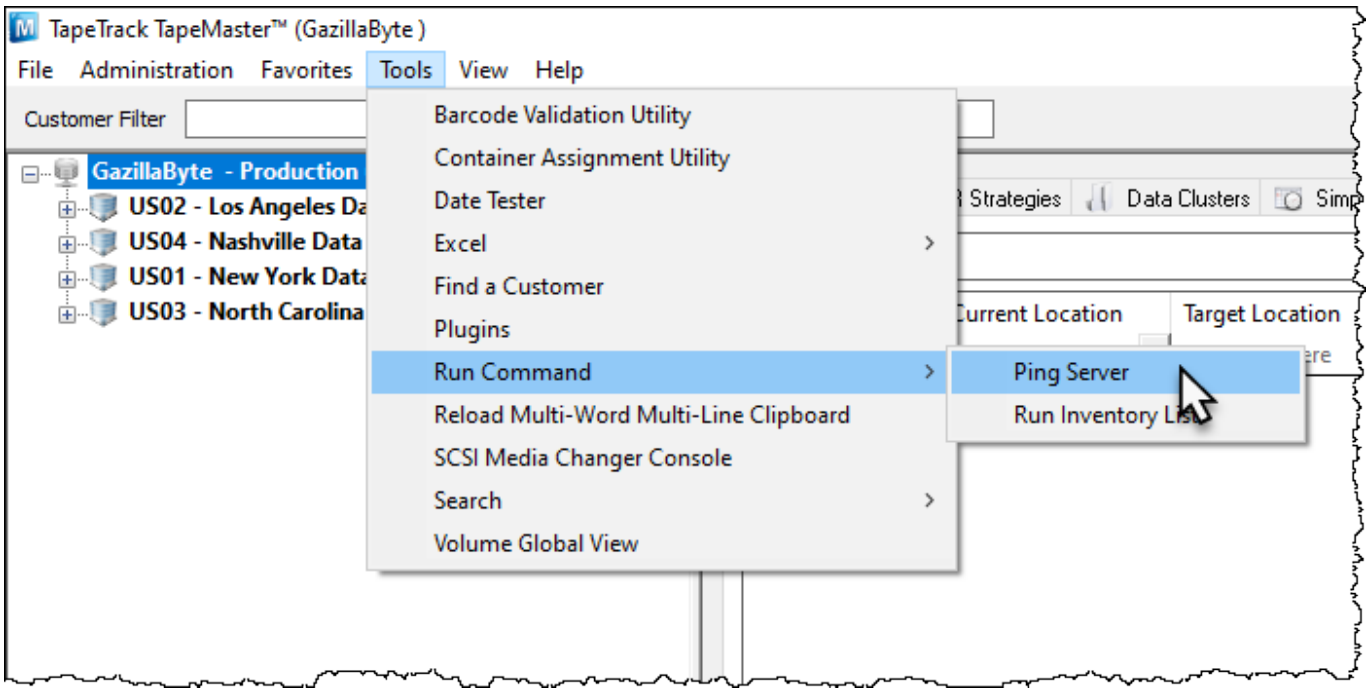
Unlike the ping command which sends ICMP echo packets, `TMSS10Ping` sends payload packets via the TCP/IP protocol. This means that even if a firewall is configured to block ping requests, if TapeTrack connections are allowed, then `TMSS10Ping` packets will be successful.

The settings to execute `TMSS10Ping` via the TapeMaster menu are contained in the TapeMaster Config file. **These settings need to be customized to your values before the command will execute successfully.**

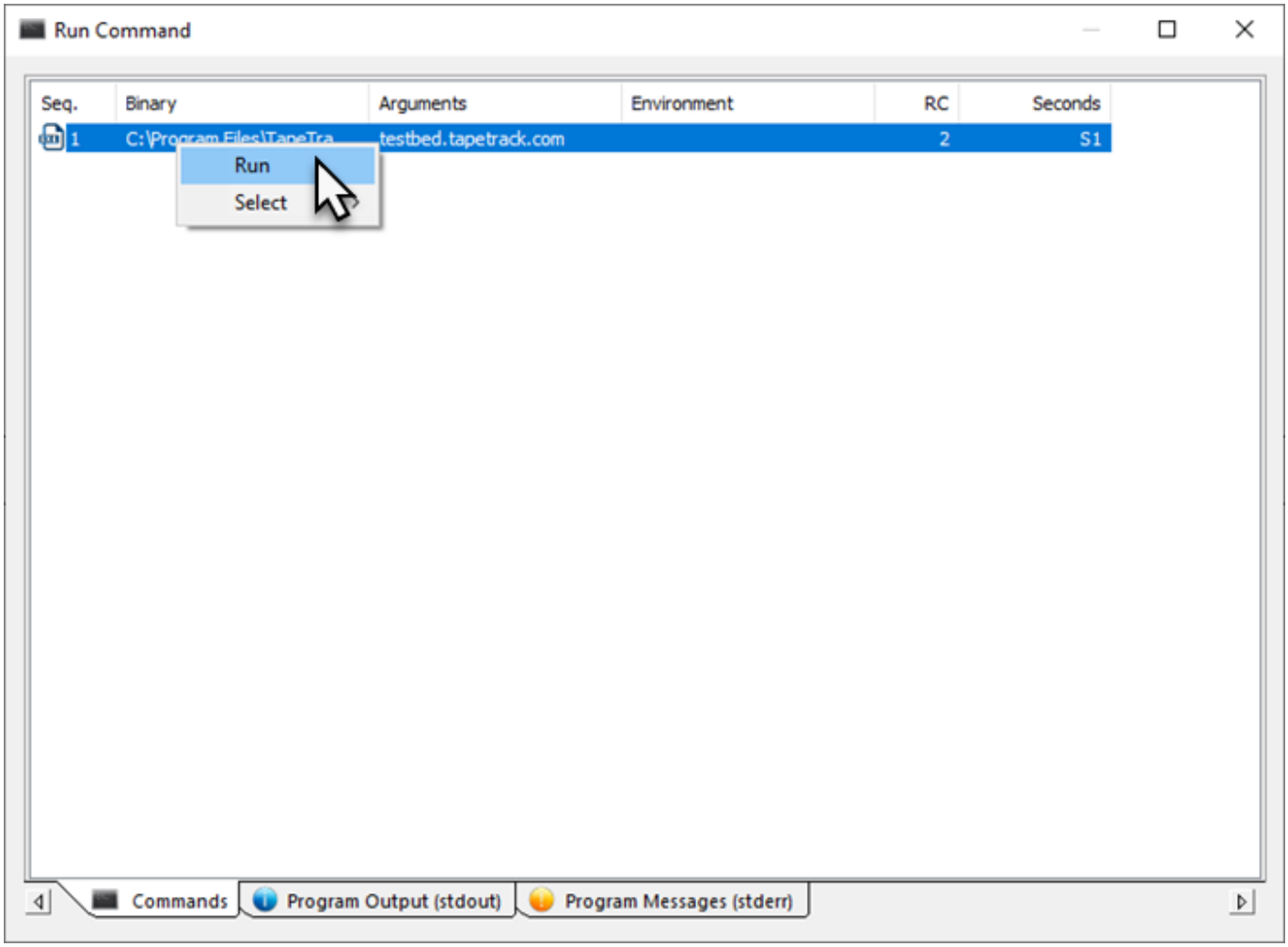
For detailed information on configuring the the commands in the TapeMaster Config file see Configuring TapeMaster Commands

## Execute Ping Server

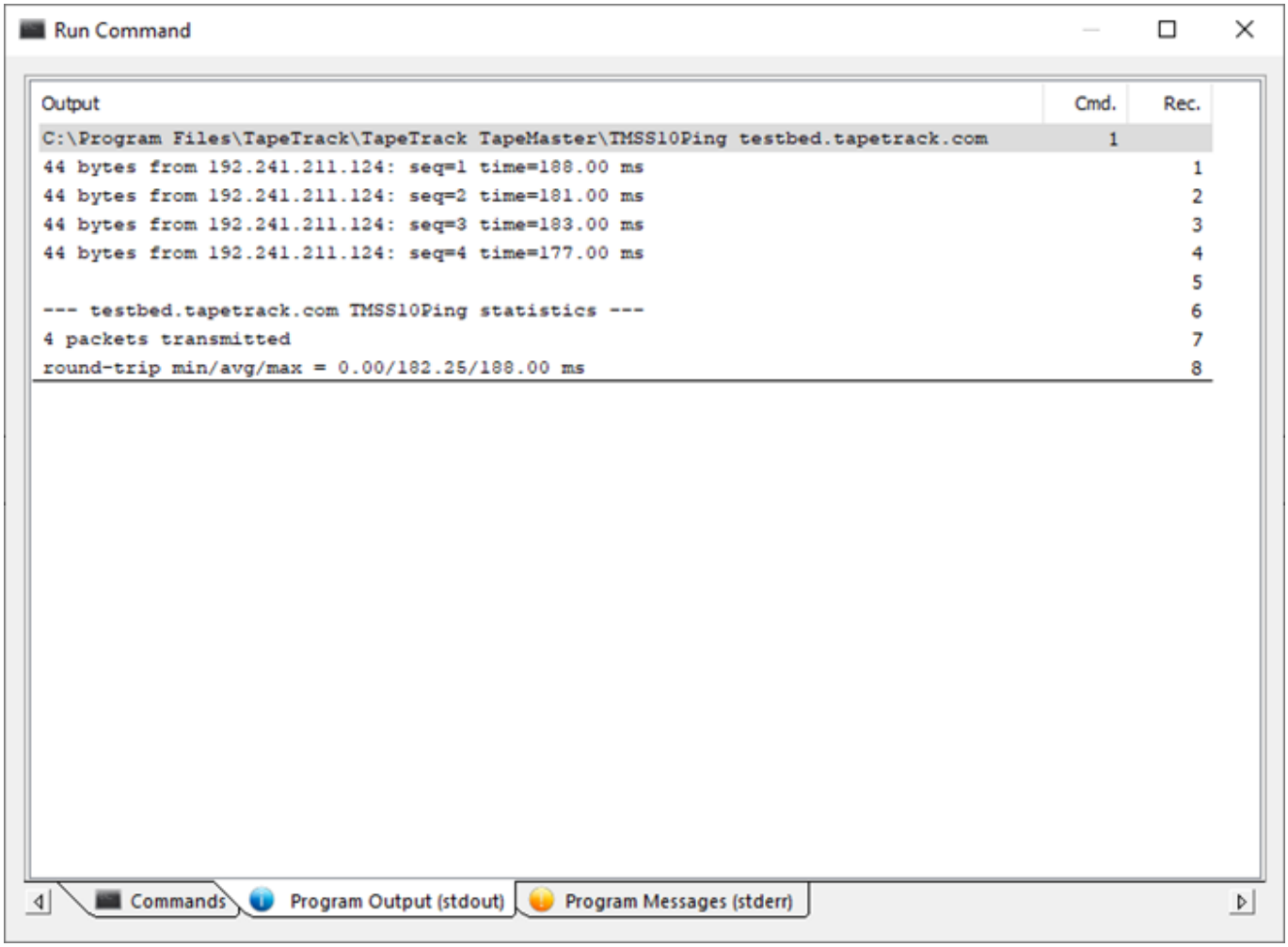
From the main menu in TapeMaster, select `Tools` > `Run Command` > `Ping Server`



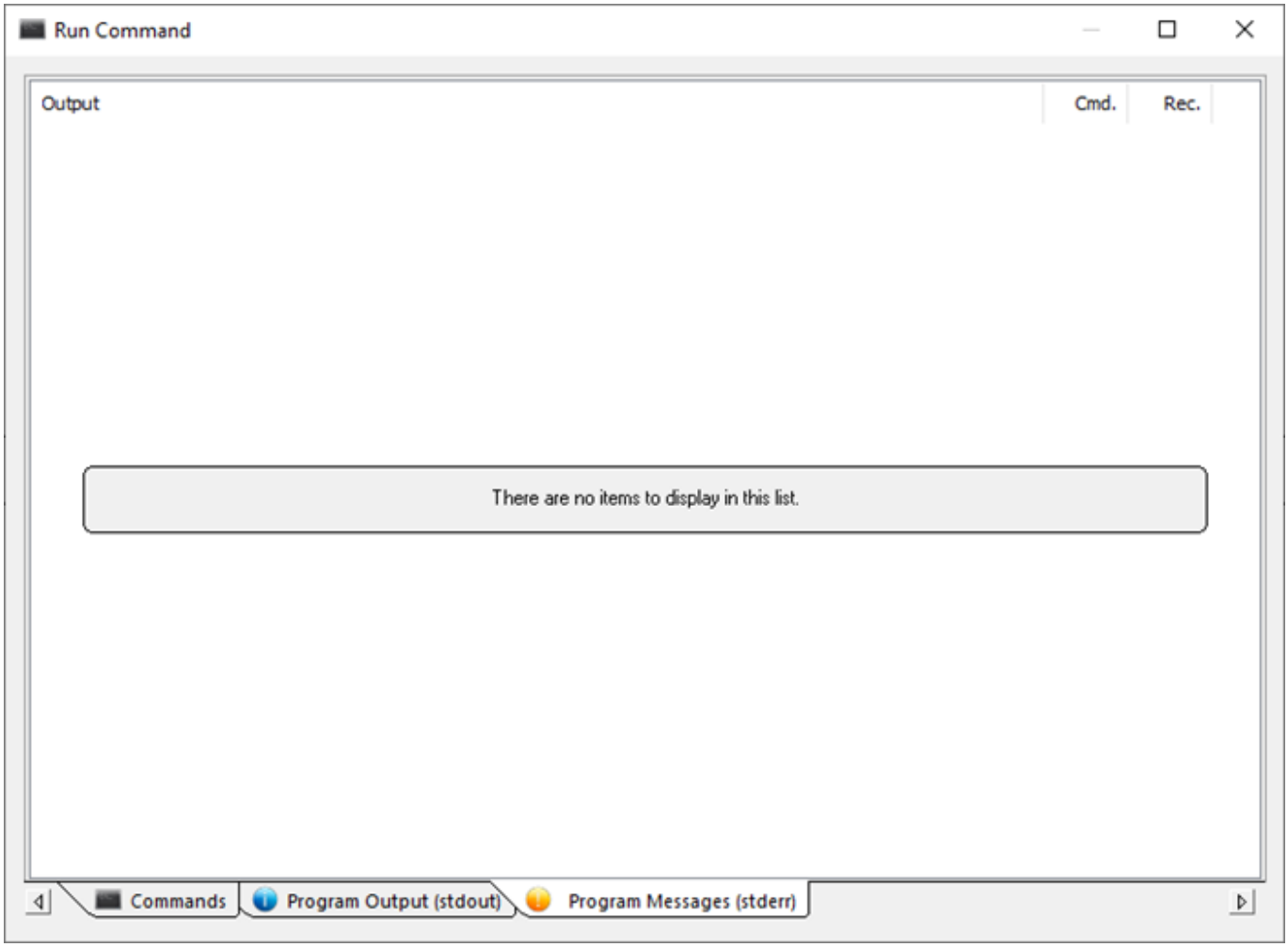

From the Run Command window, right-click `TMSS10Ping` entry and select Run to execute the command.




Select the `Program Output (stdout)` tab to view the results.

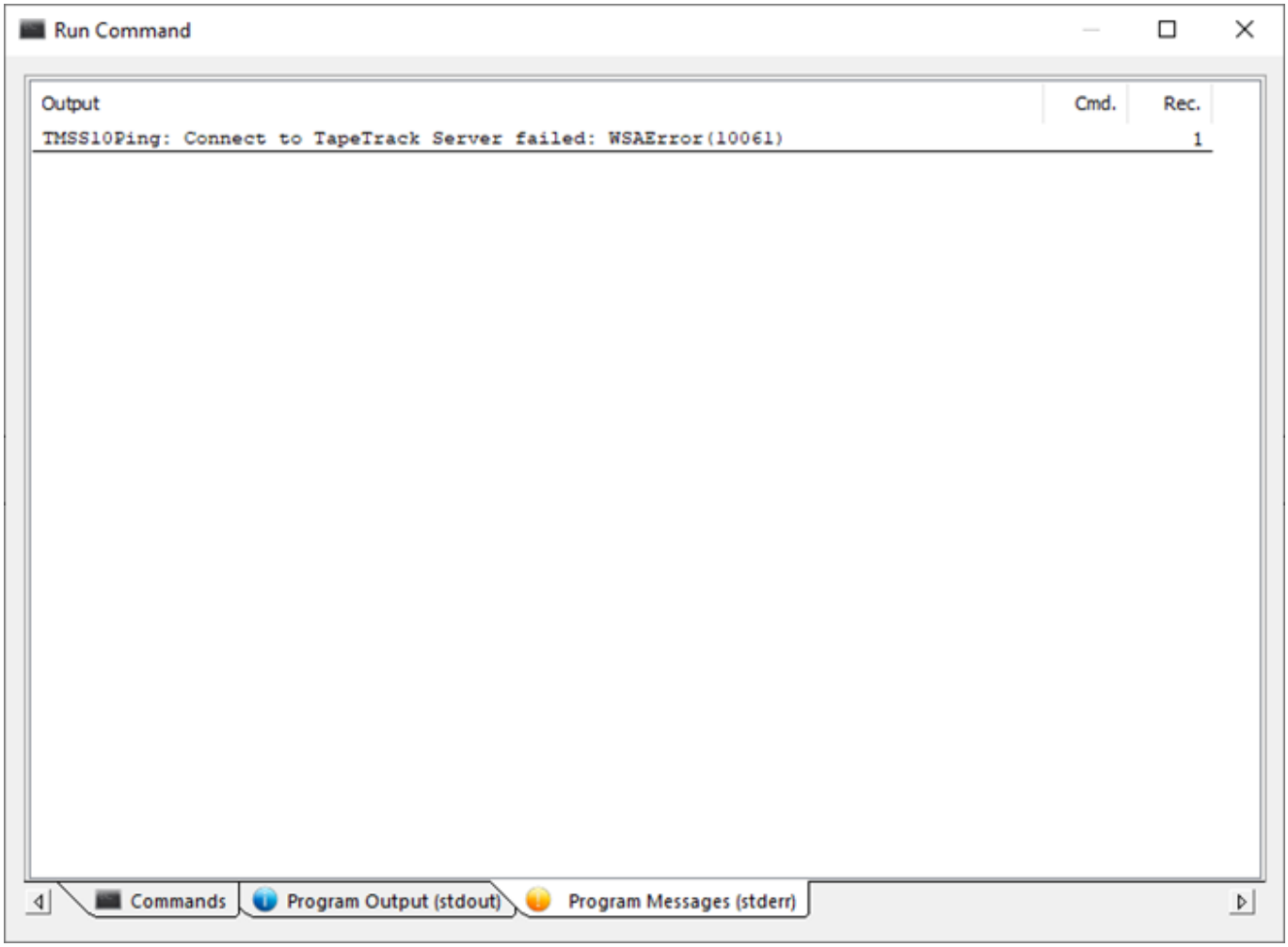



The `Program Messages (stderr)` will be blank as no output is passed to the stderr during normal execution.




If the execution of the command encountered any errors they will be displayed in the `Program Messages (stderr)` tab.

in this example the Framework Server was shut down before running `TMSS10Ping` and returned an error stating the Server could not be contacted.




update doco, cli, ping, tapemaster

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/master/run_command_ping?rev=1621956685**

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