

# Setting TapeTrack License

## Overview

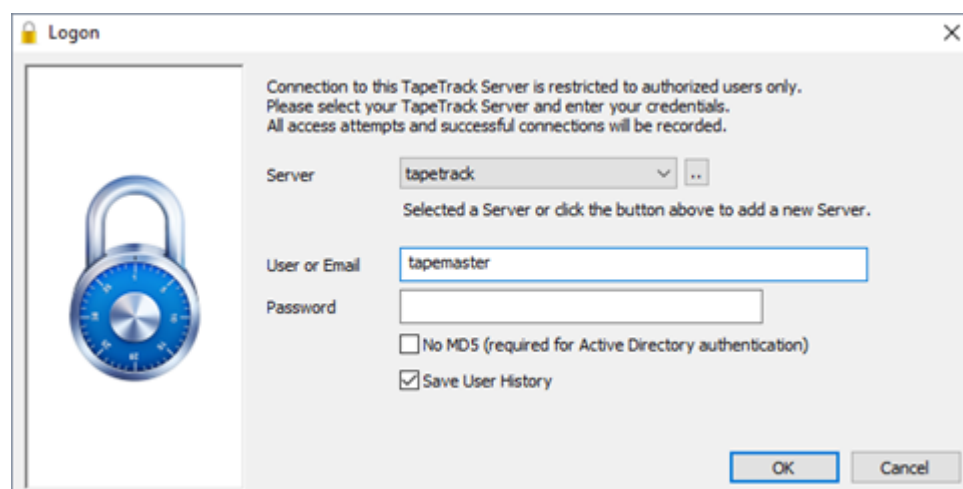
When initially installed, the TapeTrack Framework Server will allow up to 100 tape volumes using a free license. To add more than 100 volumes or operate with more than 100 volumes you will need upgrade your TapeTrack license from the free license key to either a [temporary license, 90 day trial license](#) or [permanent license](#) key.

## Temporary License

A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation. Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).



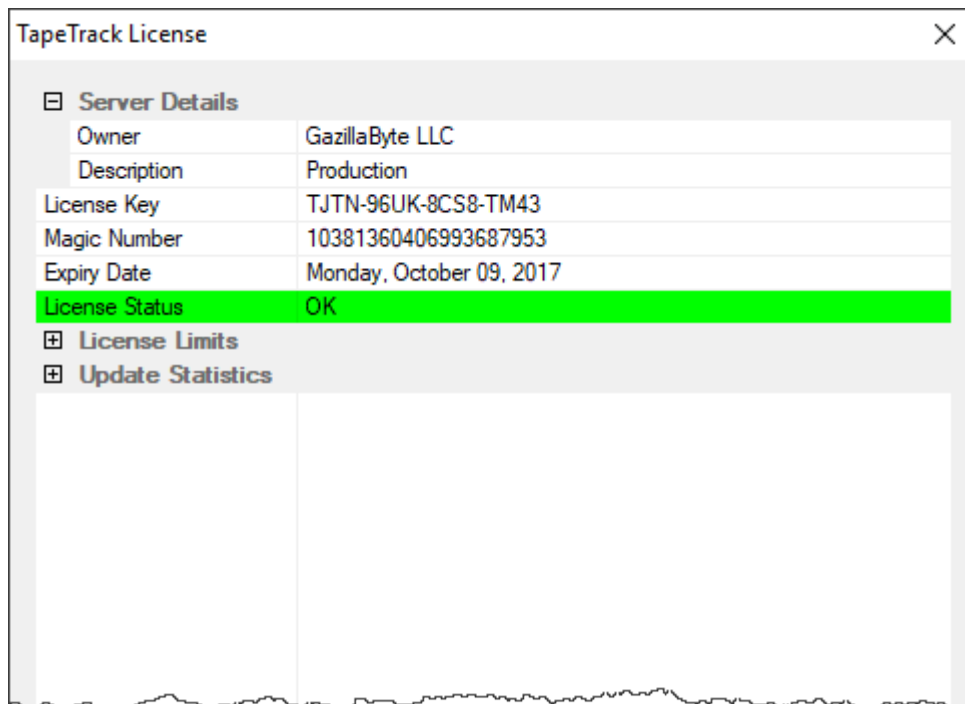
2. From the menu click Help → Framework Server Licensing



3. click Get temporary license and OK



4. Press **F5** while in the customer tree window to refresh new information. Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.



The screenshot shows a window titled "TapeTrack License" with a close button (X) in the top right corner. The window contains a form with the following sections:

- Server Details** (indicated by a minus sign icon):
  - Owner: GazillaByte LLC
  - Description: Production
  - License Key: TJTN-96UK-8CS8-TM43
  - Magic Number: 10381360406993687953
  - Expiry Date: Monday, October 09, 2017
  - License Status: OK (highlighted in green)
- License Limits** (indicated by a plus sign icon)
- Update Statistics** (indicated by a plus sign icon)

The bottom section of the window is currently empty.

## 90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

In the TapeTrack License window change the default values to your preferred details:

### Server Details

Change Owner (A) from ACME Corp to your company name (e.g. **GazillaByte**)

Change description (A) value to something more relevant (e.g. **Production**)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

### License Limits

Change Volumes (C) to desired number (0 = unlimited)



The screenshot shows the 'TapeTrack License' window. It has a close button (X) in the top right corner. The window is divided into three main sections: 'Server Details', 'License Limits', and 'Update Statistics'. The 'Server Details' section contains a table with the following information:

| Server Details |                           |
|----------------|---------------------------|
| Owner          | GazillaByte LLC           |
| Description    | Production                |
| License Key    | T6E5-NSDT-85KC-FD43       |
| Magic Number   | 1194016902752965329       |
| Expiry Date    | Saturday, August 12, 2017 |
| License Status | OK                        |

The 'License Limits' section contains a table with the following information:

| License Limits |   |
|----------------|---|
| Users          | 0 |
| Customers      | 0 |
| Volumes        | 0 |

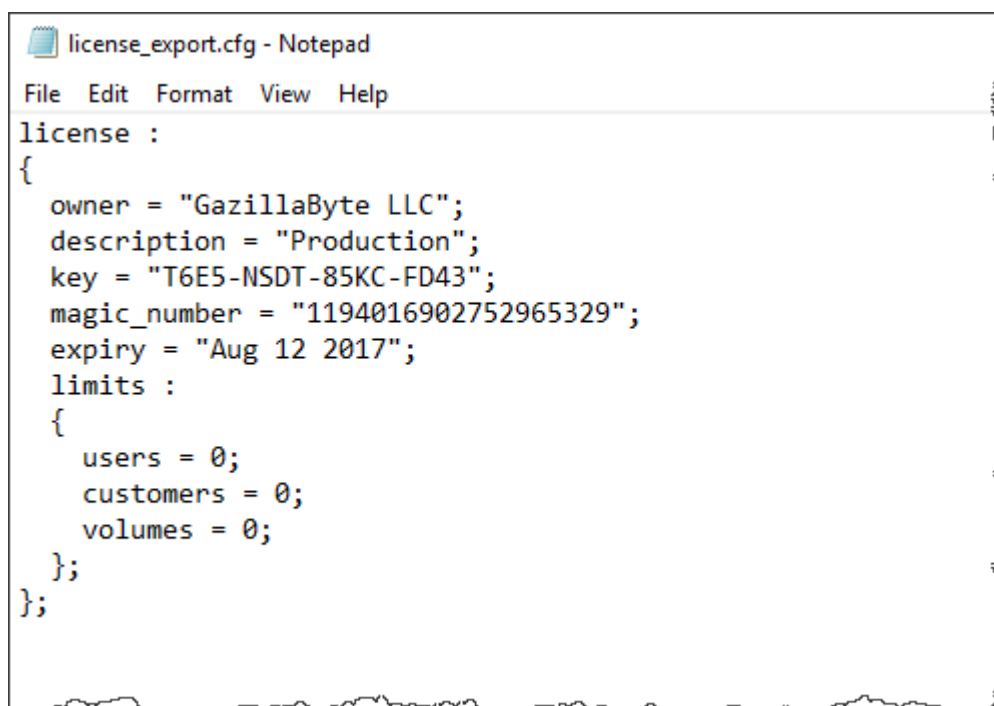
The 'Update Statistics' section is a button labeled 'Update Statistics'.

Three purple circles with white letters are overlaid on the image: 'A' is next to the 'Owner' field, 'B' is next to the 'Expiry Date' field, and 'C' is next to the 'Customers' field.

## Exporting License

Once all changes have been made, click **Apply license changes** and **Export license** to a file to export updated license file to a known name (e.g. LicenseExport.cfg) and location.

Check the information in the config file (LicenseExport.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete file and repeat above steps.



The screenshot shows a Notepad window titled 'license\_export.cfg - Notepad'. The menu bar includes 'File', 'Edit', 'Format', 'View', and 'Help'. The text in the window is as follows:

```
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic_number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.

## Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click **Get temporary license** and **OK**

Press **F5** while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display **TapeTrack Server License is OK**



## Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the [90 day trial license](#) section, making sure you enter the correct expiry date and not a 90 day date.

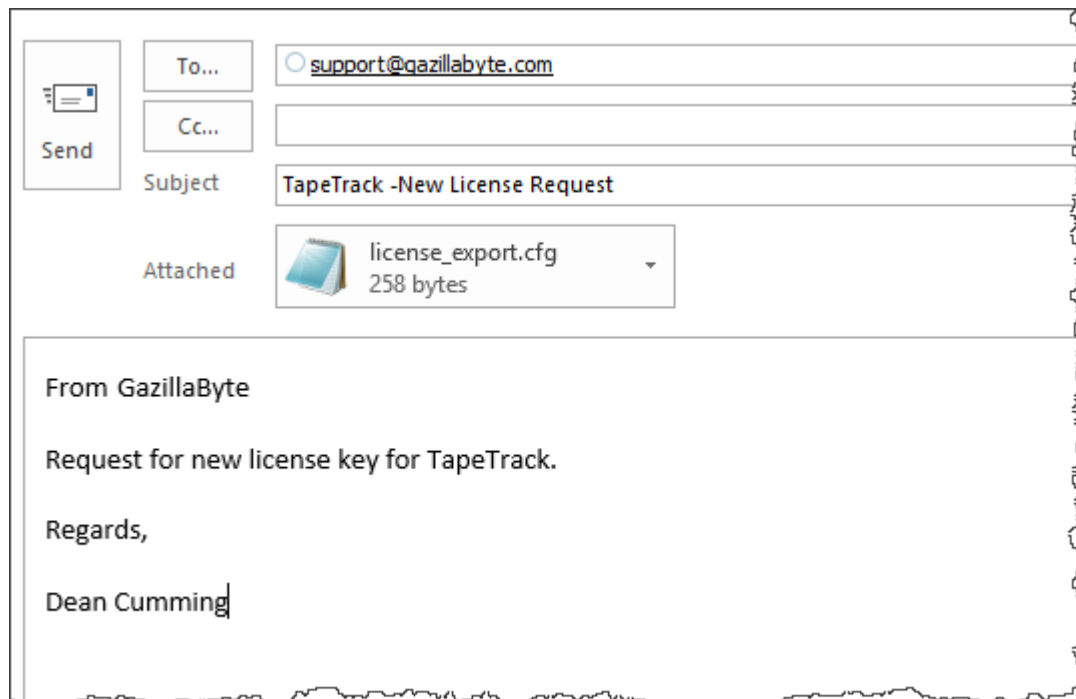
If extending the expiry date on an already permanent license or upgrading from a 90 day license: To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click **Help → Framework Server Licensing**

Click **Export License to File** and save the file somewhere locatable with a descriptive name (e.g. `currentLicense.cfg`). If you are close to your expiry date you will receive a warning about a short expiry date, click **Yes** to continue.

Change the expiry date to the new end date and click **Apply License Changes** and **Export License to File**, this time saving under a different name (e.g. `licenseExport.cfg`). Forward this file to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.



The screenshot shows an email client interface. On the left is a 'Send' button. To its right are fields for 'To...' (containing [support@gazillabyte.com](mailto:support@gazillabyte.com)), 'Cc...' (empty), and 'Subject' (containing 'TapeTrack -New License Request'). Below these is an 'Attached' section showing a file icon and the text 'license\_export.cfg' with '258 bytes'. The email body text is: 'From GazillaByte', 'Request for new license key for TapeTrack.', 'Regards,', and 'Dean Cumming'.

Click **Import License** and select the first file exported (e.g. `currentLicense.cfg`). Click **Apply License Changes** to reinstate your old license values. If you have left this process to after your license has expired, clicking **Get Temporary License** will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

From:

<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

[https://docs.tapetrack.com/master/set\\_license?rev=1501598807](https://docs.tapetrack.com/master/set_license?rev=1501598807)

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