

# Setting TapeTrack License

## Overview

When initially installed, the TapeTrack Framework Server will allow up to 100 [Volumes](#).

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a [temporary license](#), [90 day trial license](#) or [permanent license](#) key.

## Temporary License

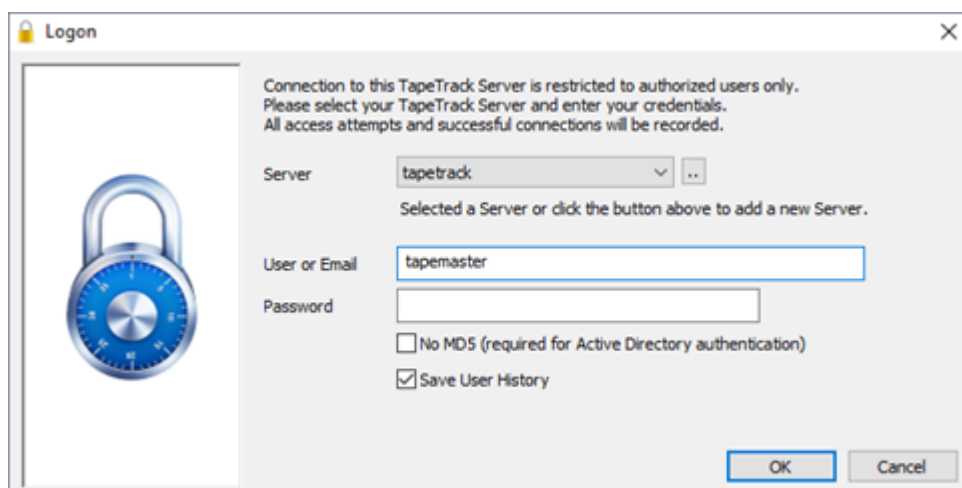
A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.



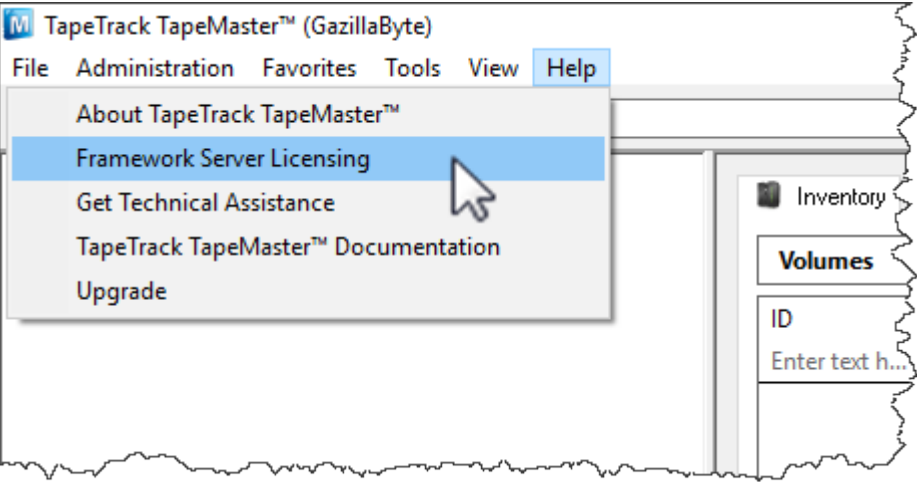
Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

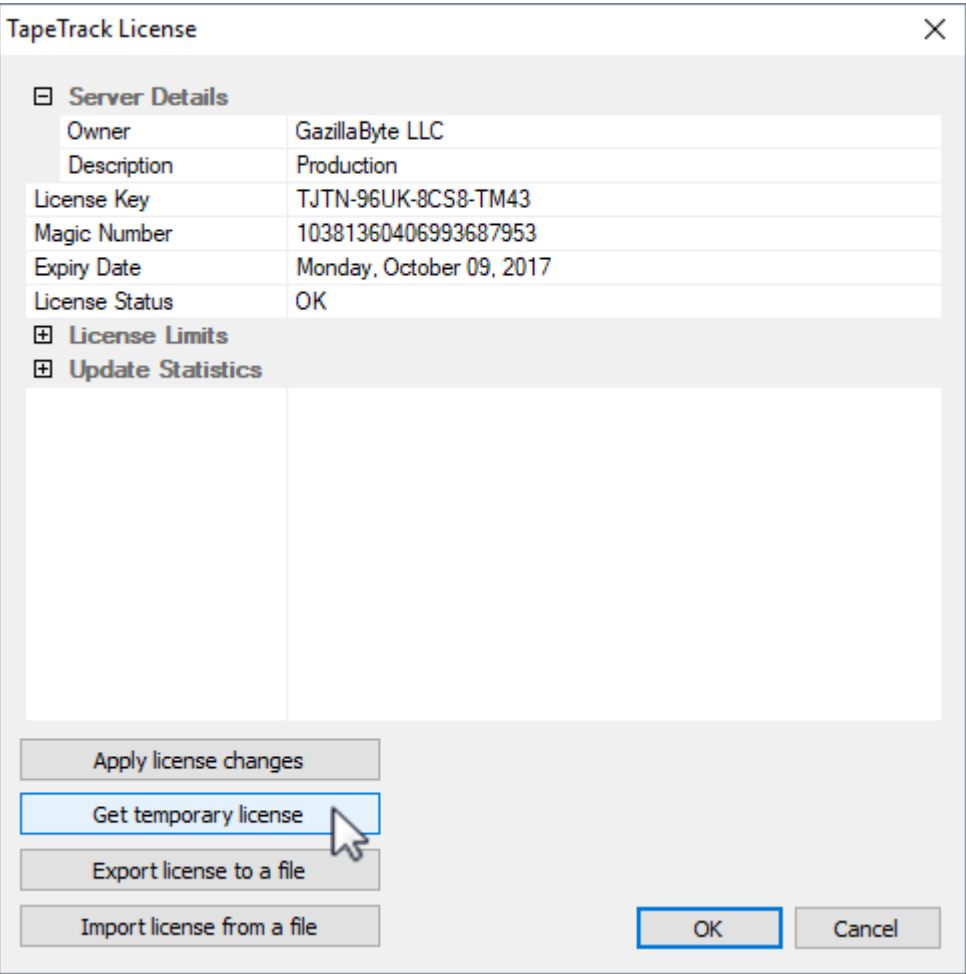
1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).



2. From the menu click Help → Framework Server Licensing



3. Click Get temporary license and OK



4. Press F5 while in the customer tree window to refresh new information. Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.



## 90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

In the TapeTrack License window change the default values to your preferred details:

### Server Details

Change Owner (A) from ACME Corp to your company name (e.g. **GazillaByte**)

Change description (A) value to something more relevant (e.g. **Production**)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

### License Limits

Change Volumes (C) to desired number (0 = unlimited)



The screenshot shows the 'TapeTrack License' window. It has a close button (X) in the top right corner. The window is divided into three main sections: 'Server Details', 'License Limits', and 'Update Statistics'. The 'Server Details' section contains a table with the following information:

| Server Details |                           |
|----------------|---------------------------|
| Owner          | GazillaByte LLC           |
| Description    | Production                |
| License Key    | T6E5-NSDT-85KC-FD43       |
| Magic Number   | 1194016902752965329       |
| Expiry Date    | Saturday, August 12, 2017 |
| License Status | OK                        |

The 'License Limits' section contains a table with the following information:

| License Limits |   |
|----------------|---|
| Users          | 0 |
| Customers      | 0 |
| Volumes        | 0 |

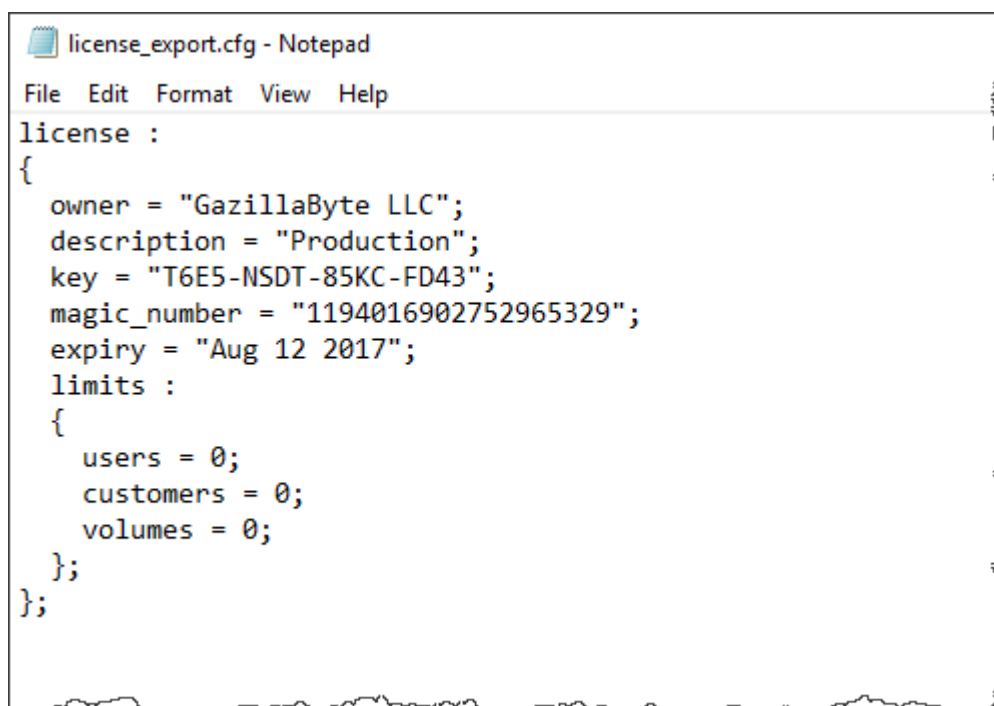
The 'Update Statistics' section has a button labeled 'Update Statistics'.

Annotations: A purple circle with the letter 'A' is next to the 'Owner' field. A purple circle with the letter 'B' is next to the 'Expiry Date' field. A purple circle with the letter 'C' is next to the 'Customers' field.

## Exporting License

Once all changes have been made, click **Apply license changes** and **Export license** to a file to export updated license file to a known name (e.g. LicenseExport.cfg) and location.

Check the information in the config file (LicenseExport.cfg) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps.



The screenshot shows a Notepad window titled 'license\_export.cfg - Notepad'. The menu bar includes 'File', 'Edit', 'Format', 'View', and 'Help'. The text content is as follows:

```
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic_number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

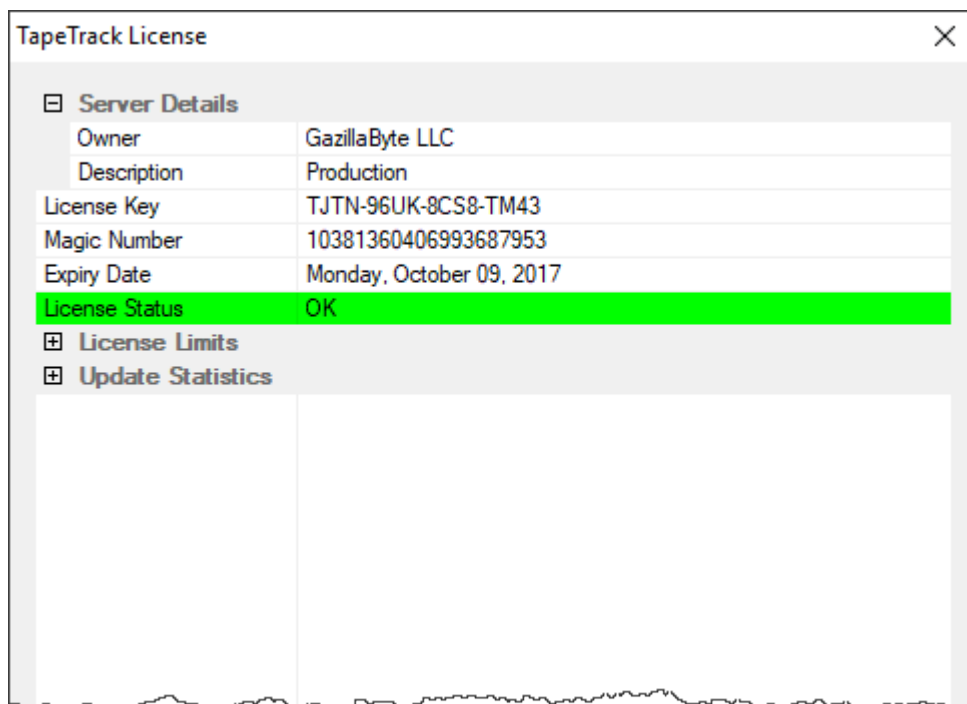
Forward this file to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.

## Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click **Get temporary license** and **OK**

Press  while in the customer tree window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display **TapeTrack Server License is OK**



## Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

If you are upgrading from a free license directly to a permanent license follow the instructions in the [90 day trial license](#) section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click **Help → Framework Server Licensing**

Click **Export License to File** and save the file somewhere locatable with a descriptive name

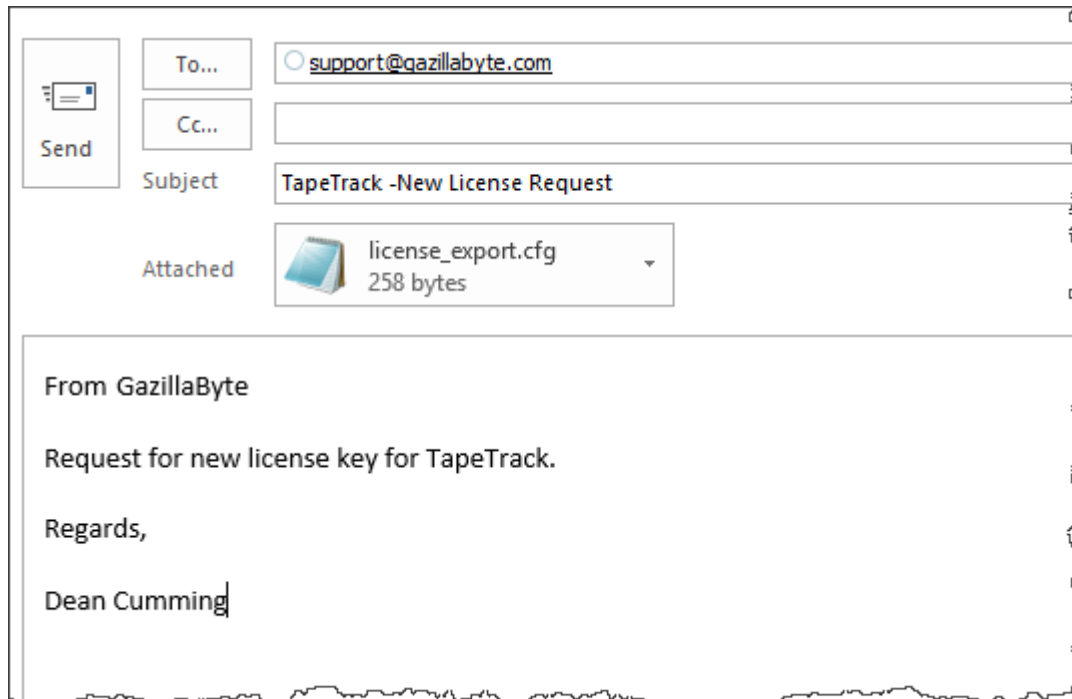
(e.g. currentLicense.cfg). If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.

Change the expiry date to the new end date and click **Apply License Changes** and **Export License** to **File**, this time saving under a different name (e.g. licenseExport.cfg).

The screenshot shows the 'TapeTrack License' dialog box. On the left, a sidebar contains a tree view with 'Server Details' expanded, showing fields for Owner, Description, License Key, Magic Number, Expiry Date, License Status, License Limits, and Update Statistics. The 'Expiry Date' field is selected, showing 'Wednesday, October 25, 2017'. A calendar pop-up is open, displaying 'October 2017' with the date '25' highlighted. Below the calendar, it says 'Today: 10/3/2017'. At the bottom of the dialog, there are four buttons: 'Apply license changes', 'Get temporary license', 'Export license to a file', and 'Import license from a file'. The 'OK' button is also visible next to the 'Cancel' button. Numbered callouts (1-4) are present: 1 points to the Expiry Date field, 2 points to 'Apply license changes', 3 points to 'Export license to a file', and 4 points to the 'OK' button.

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----|-----|-----|-----|-----|-----|-----|
| 24  | 25  | 26  | 27  | 28  | 29  | 30  |
| 1   | 2   | 3   | 4   | 5   | 6   | 7   |
| 8   | 9   | 10  | 11  | 12  | 13  | 14  |
| 15  | 16  | 17  | 18  | 19  | 20  | 21  |
| 22  | 23  | 24  | 25  | 26  | 27  | 28  |
| 29  | 30  | 31  | 1   | 2   | 3   | 4   |

Forward this file to [support@gazillabyte.com](mailto:support@gazillabyte.com) with a subject indicating that you require a new license key. Once a new key has been cut you will receive a new license config file with instructions for installation.



Click **Import License** and select the first file exported (e.g.currentLicense.cfg). Click **Apply License Changes** to reinstate your old license values. If you have left this process to after your license has expired, clicking **Get Temporary License** will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

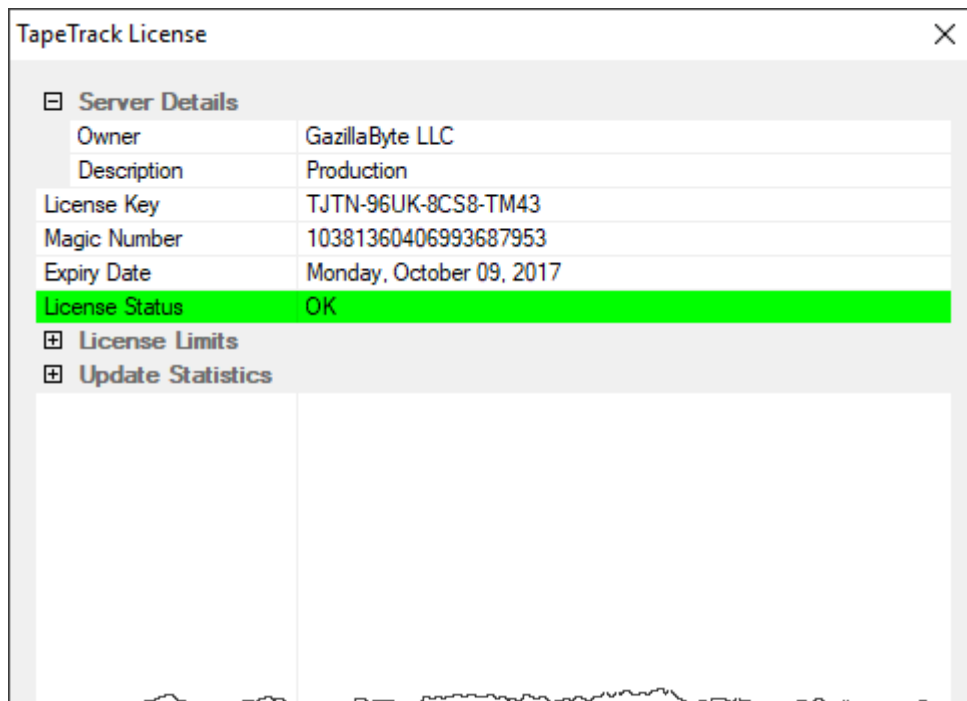
## Importing License

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click **Help → Framework Server Licensing**

Click **Export License to File** and save the file somewhere locatable with a descriptive name (e.g.backupLicense.cfg).

Click **Import License** and select the new license config file you received. Click **Apply License Changes** to save updated values. Your expiry date should now be updated and **License Status** should read **OK**. Click **OK** to close license window.



Click in the Customer window (Left side of TapeMaster) and press  to refresh new information.

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk support for further information. Alternatively you can click Get Temporary License to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.

From:

<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

[https://docs.tapetrack.com/master/set\\_license?rev=1506730454](https://docs.tapetrack.com/master/set_license?rev=1506730454)

Last update: **2025/01/21 22:07**

