

Setting TapeTrack License

When initially installed, the TapeTrack Framework Server will allow up to 100 [Volumes](#).

To add more than 100 Volumes, you will need upgrade your TapeTrack license to either a [temporary license](#), [90 day trial license](#) or [permanent license](#) key.

Temporary License

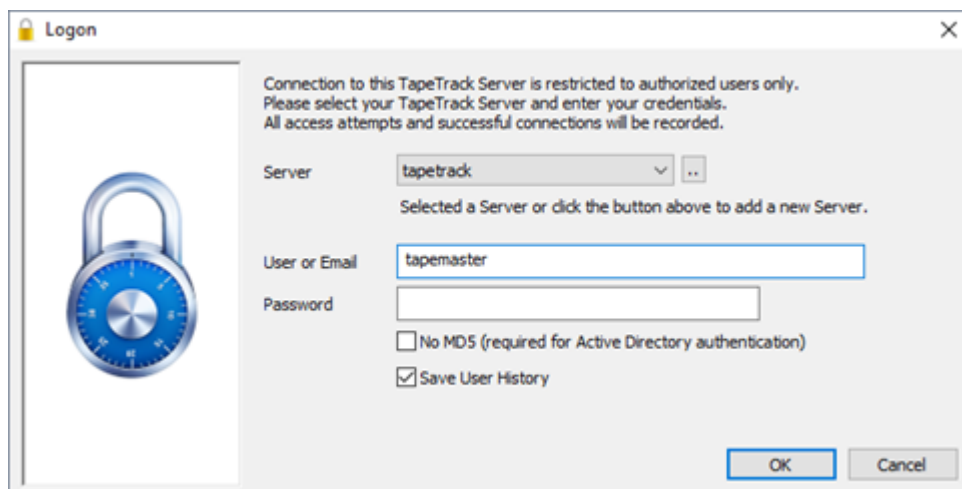
A temporary license key will allow you to operate the TapeTrack Software without restriction, but this mode of licensing is reserved for those evaluating the TapeTrack Software or those needing a license in an emergency situation.



Temporary licenses are restricted to less than two weeks.

To obtain a temporary license:

1. Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).



2. From the menu click Help → Framework Server Licensing



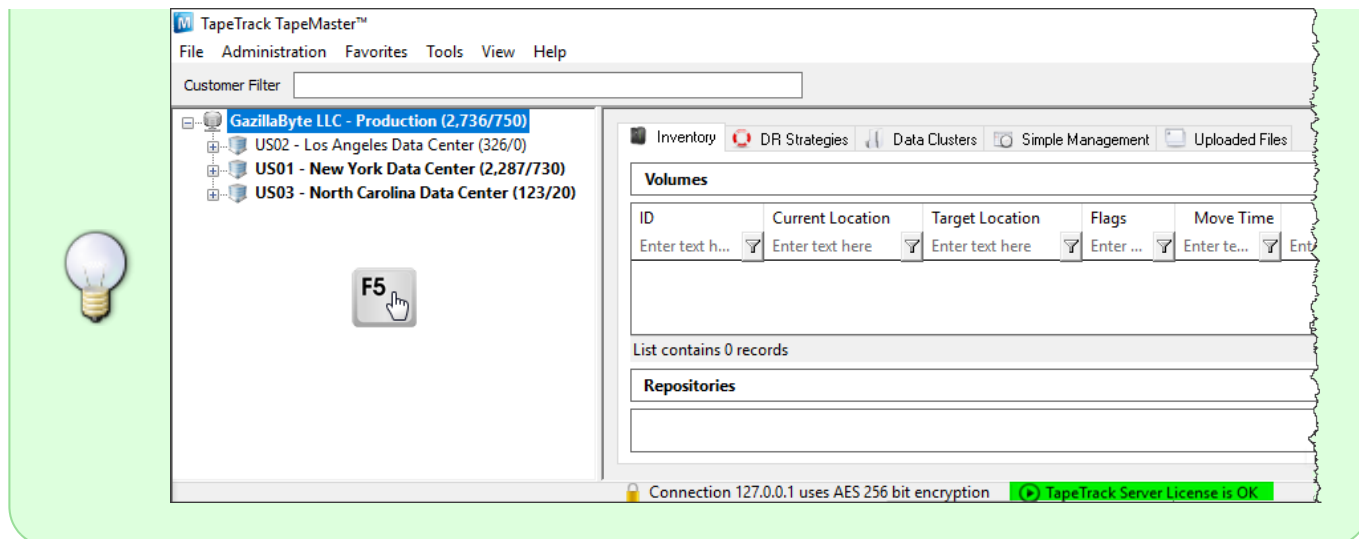
3. Click Get temporary license and OK



Your **License Status** should now display **OK** and your expiry date should now be approximately 12 days from now.



Older versions may require you to press F5 while in the [customer tree](#) window to refresh new information.

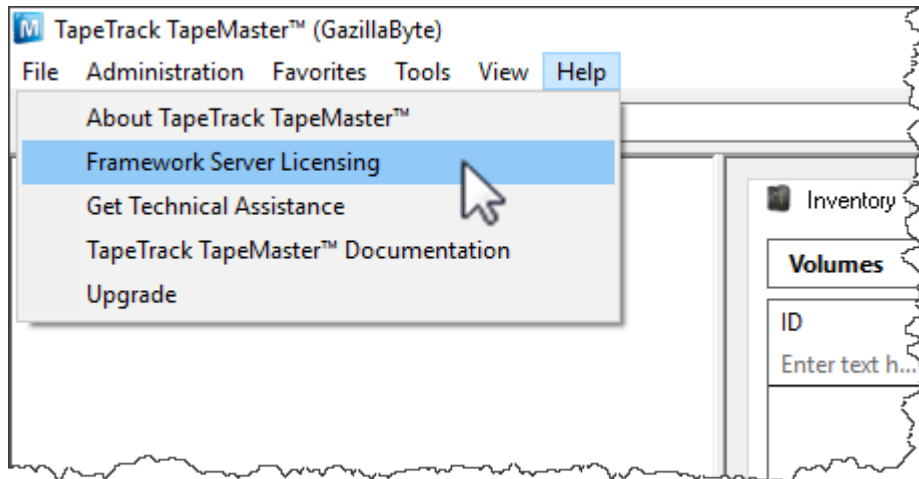


90 Day Trial License

To Upgrade your free license to a full evaluation license:

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing



In the TapeTrack License window change the default values to your preferred details:

Server Details

Change Owner (A) from ACME Corp to your company name (e.g. **GazillaByte LLC**)

Change description (A) value to something more relevant (e.g. **Production**)

Set Expiry Date (B) to new expiry (e.g. 90 days from today)

License Limits

Change Volumes (C) to desired number (0 = unlimited)



The screenshot shows the 'TapeTrack License' window. It contains two main sections: 'Server Details' and 'License Limits'. The 'Server Details' section includes fields for Owner (GazillaByte LLC), Description (Production), License Key (T6E5-NSDT-85KC-FD43), Magic Number (1194016902752965329), Expiry Date (Saturday, August 12, 2017), and License Status (OK). The 'License Limits' section includes fields for Users (0), Customers (0), and Volumes (0). A red box highlights the 'Update Statistics' button. Red circles A, B, and C are placed over the Description, Expiry Date, and Volumes fields respectively.

Server Details	
Owner	GazillaByte LLC
Description	Production
License Key	T6E5-NSDT-85KC-FD43
Magic Number	1194016902752965329
Expiry Date	Saturday, August 12, 2017
License Status	OK

License Limits	
Users	0
Customers	0
Volumes	0

Exporting License

Once all changes have been made, click **Apply license changes** and **Export license** to a file to export updated license file to a known name (e.g. `license_export.cfg`) and location.

Check the information in the config file (`license_export.cfg`) by opening in Notepad or similar text editor and check all information has been updated and is correct. If it is not correct, delete the file and repeat the above steps with correct information.



The screenshot shows the 'license_export.cfg' file in Notepad. The file contains the following configuration:

```
license :
{
  owner = "GazillaByte LLC";
  description = "Production";
  key = "T6E5-NSDT-85KC-FD43";
  magic_number = "1194016902752965329";
  expiry = "Aug 12 2017";
  limits :
  {
    users = 0;
    customers = 0;
    volumes = 0;
  };
};
```

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license

key. Once a new key has been cut you will receive a new license config file with instructions for installation.

Installing Temporary License

To allow you to start using TapeTrack until your new key is installed click `Get temporary license` and `OK`

Press `F5` while in the `customer tree` window to refresh new information (Company name etc.)

TapeTrack TapeMaster should now display your new **Owner** name in place of ACME and the lower right of the screen should display `TapeTrack Server License is OK`



Permanent License

A permanent license key will allow you to operate the TapeTrack software without restriction until the expiry date associated with your license occurs.

Permanent license/s to TapeTrack are restricted to those who have an written End User License Agreement (EULA) with GazillaByte.

To obtain a permanent license:

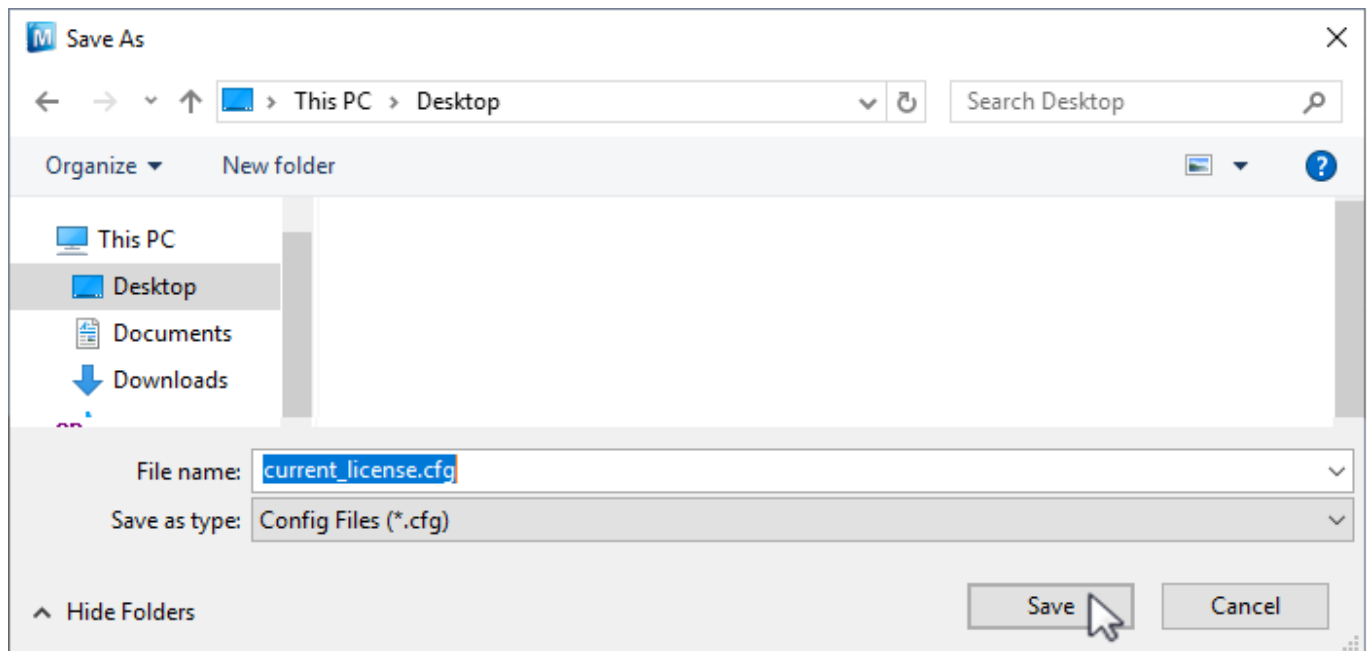
If you are upgrading from a free license directly to a permanent license follow the instructions in the [90 day trial license](#) section, making sure you enter the correct expiry date and not a 90 day date.

If extending the expiry date on an already permanent license or upgrading from a 90 day license:

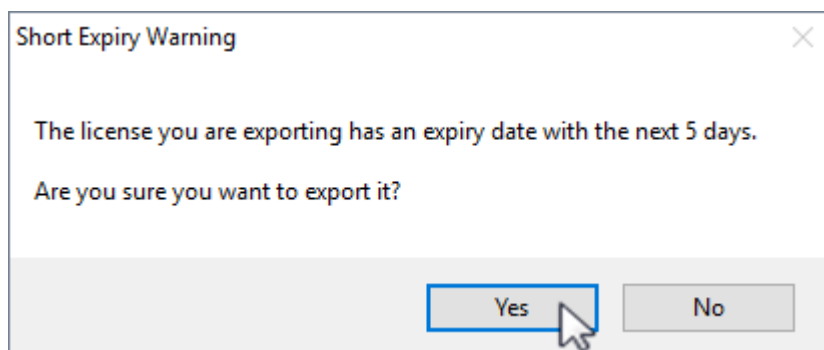
Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

From the menu click Help → Framework Server Licensing

Click Export license to a file and save the file with a descriptive name (e.g.current_license.cfg).



If you are close to your expiry date you will receive a warning about a short expiry date, click Yes to continue.



Change the expiry date to the new end date (1) and click Apply license changes (2) and Export license to file(3), this time saving under a different name (e.g. license_export.cfg).

Click OK(4) to exit.

TapeTrack License

☒ **Server Details**

Owner	GazillaByte LLC
Description	Production
License Key	TJTN-96UK-8CS8-TM43
Magic Number	10381360406993687953
Expiry Date	Wednesday, October 25, 2017
License Status	

☒ **License Limits**

☒ **Update Statistics**

Apply license changes

Get temporary license

Export license to a file

Import license from a file

OK Cancel

Forward this file to support@gazillabyte.com with a subject indicating that you require a new license key.

Once a new key has been cut you will receive a new license config file with instructions for installation.

To... support@gazillabyte.com

Cc...

Send

Subject **TapeTrack -New License Request**

Attached license_export.cfg
258 bytes

From GazillaByte

Request for new license key for TapeTrack.

Regards,

Dean Cumming

Click Import license from a file and select the first file exported (e.g.current_license.cfg).

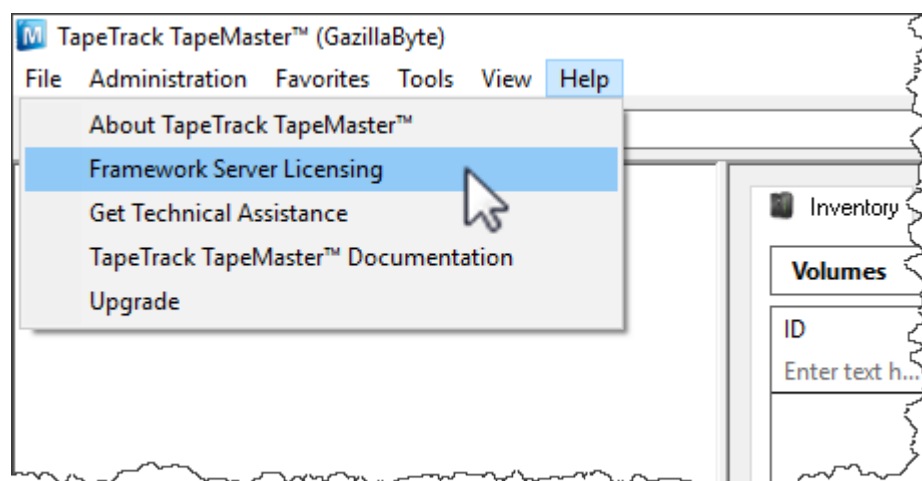
Click **Apply license** changes to reinstate your old license values.

If you have left this process until after your license has expired, clicking **Get temporary license** and **OK** will give a 12 day license to enable you to keep using TapeTrack until your new key is applied.

Importing License

Open TapeTrack TapeMaster and login with the user name **tapemaster** (case sensitive) and leave password blank (or use your password if it has been changed).

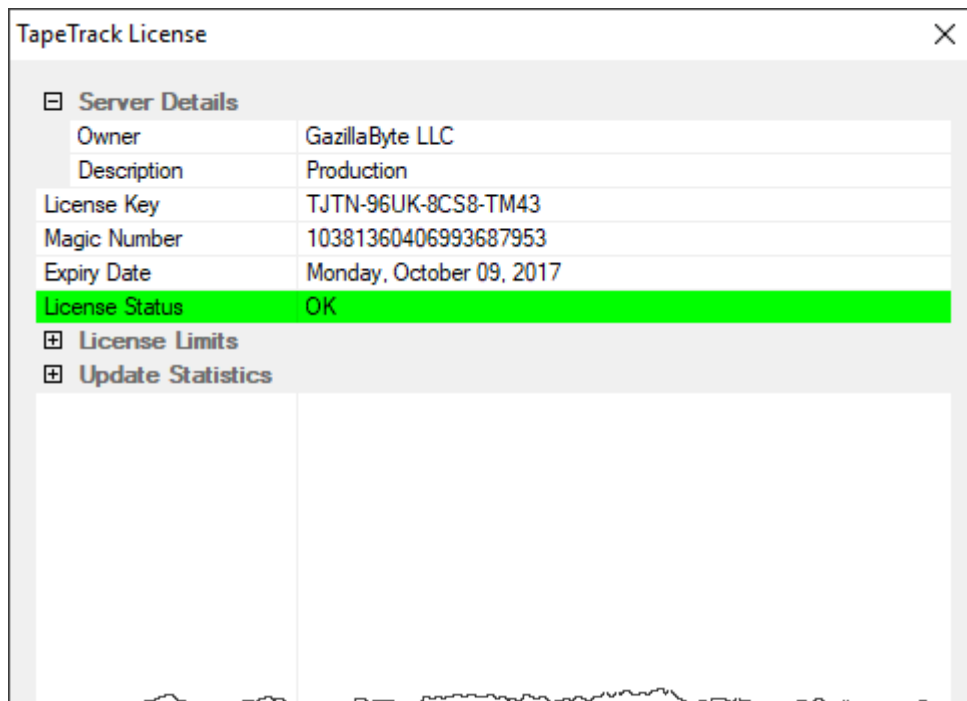
From the menu click **Help** → **Framework Server Licensing**



Click **Export license** to a file and save the file with a descriptive name (e.g. Backup_License.cfg).

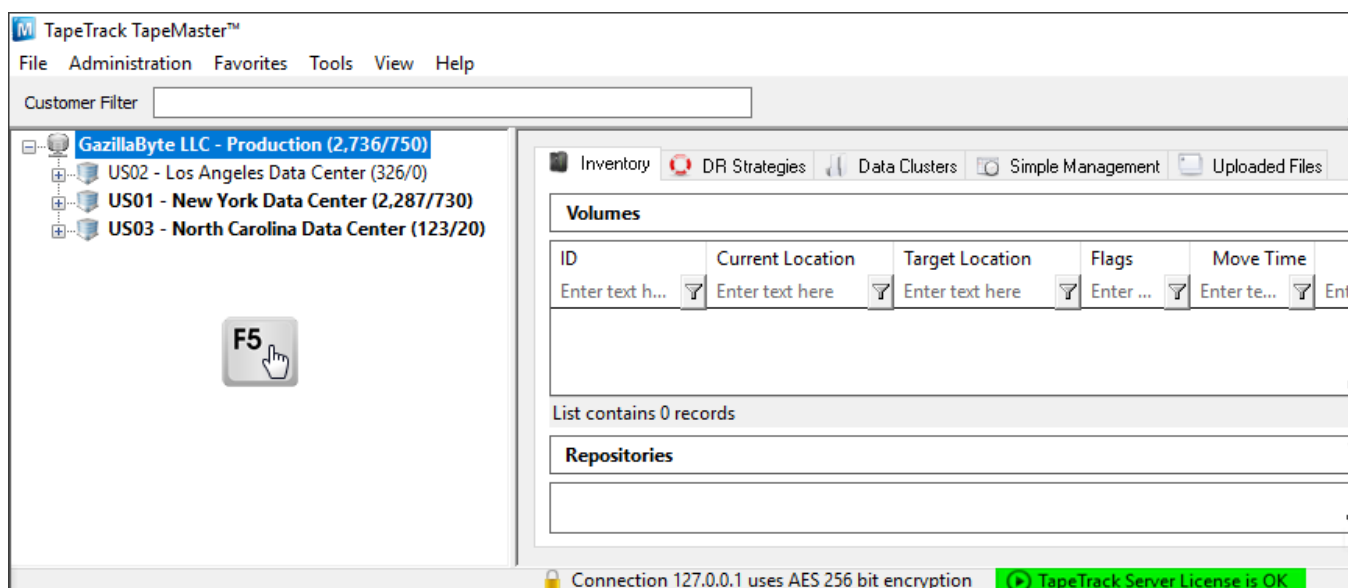
Click **Import license** and select the new license config file you received. Click **Apply license** changes to save updated values.

Your expiry date should now be updated and **License Status** should read **OK**.



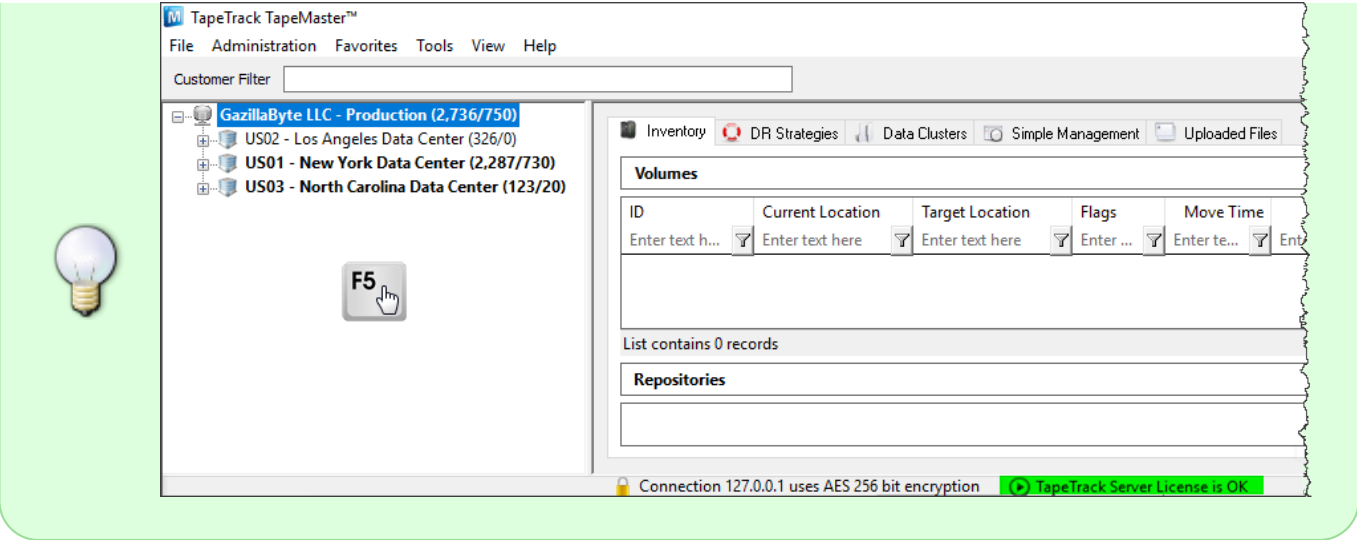
Click OK to close the License Window.

Click in the Customer window (Left side of TapeMaster) and press F5 to refresh new information.



Older versions may require you to press F5 while in the [customer tree](#) window to refresh new information.

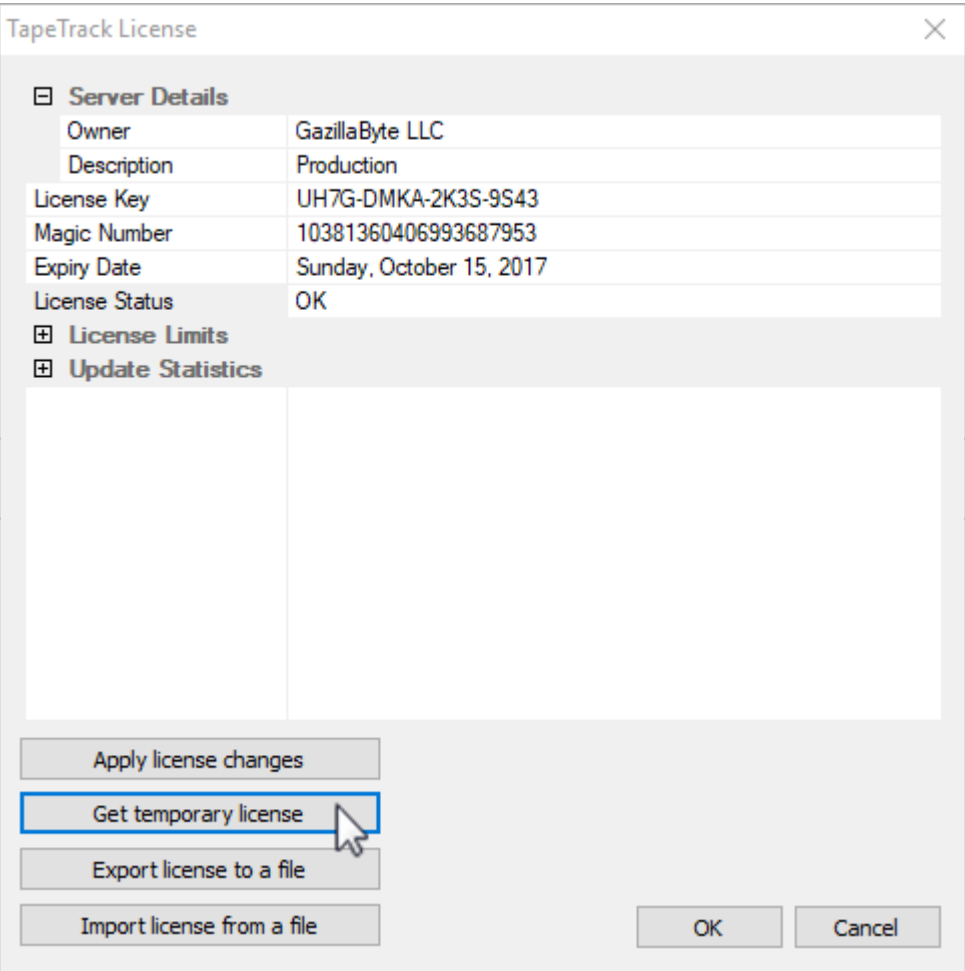




Troubleshooting

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old configuration (backupLicense.cfg) file using above instructions and contact help desk [support](#) for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued.



From:

<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:

https://docs.tapetrack.com/master/set_license?rev=1534723866

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