

Overview

The purpose of this section is to describe the history, design methodology and benefits of TapeTrack.

It is not required reading, but it might provide users with some insight into how to get the best out of their use of the product.

What is TapeTrack?

TapeTrack is computer software designed specifically for the purpose of managing computer backup tapes.

Who uses TapeTrack?

TapeTrack is used by over 4,000 enterprises around the world.

These enterprises fall into the following categories:

1. Data protection companies who store backup tapes on the behalf of multiple other companies (a list of these companies can be found [here](#)).
2. The direct customers of data protection companies who use TapeTrack both manage their onsite tapes, and the tapes stored offsite with their vendor.
3. Data Center customers who manage their own on-site and offsite tape inventories.
4. Data Center customers who manage their own on-site inventories and use the services of a data protection company who do not offer TapeTrack services.

What is the history of TapeTrack?

The first version of TapeTrack was release in 1999 by Tape Management Services Solutions Pty Ltd (an Australian corporation), and has been consistently developed since that time.

What is the design methodology of TapeTrack?

What are the TapeTrack Components?

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