Upgrading

Updates to the TapeTrack Server Software are made available every quarter with a major upgrade released at the beginning of each year.

To upgrade, you can simply uninstall the previous version and reinstalled a newly downloaded version, but it is recommended that you perform the following process to provide a fallback should something go wrong during the upgrade.

Recommended Upgrade Process

1. Notify your users in advance of the upgrade.
2. Download the new version of the Software.
3. Stop the TapeTrack Service.
4. Take a backup of the entire server install directory, including the executables and var directory using a utility such as WinZip.
5. Rename the var directory to var.old.
6. Uninstall the previous version of the software.
7. Install the new version of the software.
8. Stop the TapeTrack Service.
9. Rename the var directory to var.new.
10. Rename the var.old directory to var.
11. Start the TapeTrack service.

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