TapeTrack Sync

TapeTrack's Synchronization Suite is a powerful toolkit that allows you to synchronize fields within TapeTrack based upon the values of fields within your backup or tape management software. This allows you to keep data in TapeTrack up to date with the Volumes status' in your backup software using an automated process.

It provides the following functions:

- Adding new Volumes.
- Setting Volume locations.
- Updating Volume descriptions.
- Setting Scratch status.
- Setting Next Move Dates.
- Importing Last Write Date.
- Add or remove Encrypted flags.
- Set Data Cluster.
- Add Volumes to a Container.
- Alerting when tapes are not in the library that should be.
- Alerting when tapes are in the library that should not be.

Supported Platforms

- Windows.
- Linux Intel, Arm, Z.
- AIX.
- HPUX.
- Solaris (SPARC and Intel).
- iOS (via PASE).
- zOS (via USS).

Technical Support

TapeTrack Software is commercially supported by a full time help desk staff.

If you are experiencing problems or want some advice on how to configure or use the product, please see the Accessing Technical Support page.

Prerequisite knowledge

Knowledge of the following skills would be advantageous in implementing TapeTrack synchronization:

- Experience with a text file editor such as Windows Notepad or vi.
- Experience with a task schedule such as Windows Task Scheduler or crond.
- Experience with the backup software you are synchronizing.

- Experience with Windows DOS batch scripting, or UNIX shell scripting.

Sync Guide

This guide has been written to assist those responsible for tape management with the process of integrating their backup software or tape management system with the TapeTrack Media Management Software.

For those who have their own TapeTrack Framework Server, these instructions relate to connecting to your own system, while, for those who use TapeTrack via a relationship with their data protection provider, these instructions relate to connecting into your vendor's system.

Quick-start

The goal of this document is to be comprehensive reference. In the event that the reader is under time constraints, the following sections should be sufficient to implement synchronization:

- Downloading and Installing the software
- Synchronization prerequisites
- Implement synchronization based upon the example that matches your backup solution.
  - Backup Exec
  - Commvault
  - Data Protector
  - NetBackup
  - NetWorker
  - Tivoli Storage Manager
  - VEEAM

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