# Technote: Clearing The Entire Database

Clearing the Database involves removing all data and restoring a blank database, equivalent to a fresh installation.



Clearing the entire Database will remove all information, including licensing details, connection data, Customer and Media information, User-ID's

## Windows Instructions

If you wish to re-instate your current license after deleting the Database, export your license details before |stopping the Server.

To make any alterations to the TapeTrack Database, stop the Server.



Make a backup of the `TapeTrack\TapeTrack Framework Server\var` directory and contents before making any alterations.

Navigate to the TapeTrack Database installation directory (default location = C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db ).

Delete all files in the var/db directory except `DB_CONFIG`

Restart the Server

Once TapeTrack TapeMaster is restarted, you will need to use the original User-ID `tapemaster` and blank password to login as all other User-ID's will no longer exist.

### See Also

Importing TapeTrack License
TapeTrack Getting Started

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/technote/clear_database/all?rev=1558924406**

Last update: **2025/01/21 22:07**