Database Output Files

The TapeTrack Database maintains files from standard out and standard error streams.

These files are used to check the Framework Server is running correctly as well as diagnose unexpected stoppages and startup problems.

If you have experienced any issues with the Framework Server execution you will be asked to forward these files so the problem can be diagnosed.

If these files are to large to email, you may need to zip (WinZip, 7-Zip, gzip etc) them up and forwarding the files through WeTransfer or other file handling service.

Location

Windows Installations

In Windows installations the files $DB_Msg.txt and $DB_Err.txt are located in the TapeTrack Installation directory, default location C:\Program Files\TapeTrack\TapeTrack Framework Server\var\db. However your installation may be under another drive or location if you chose a non default location on installation.

It is also possible to use a command prompt to check the location of the database directory by:

- Open a command prompt
- Enter the command **set** and hit enter.
- From the output, locate the variable TMSS10DB
- The location of the var/db folder is displayed as the value of this variable.

Linux Installations

In Linux installations $DB_Msg.txt and $DB_Err.txt are located in the TapeTrack Installation directory, /var/tapetrack/db

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https://docs.tapetrack.com/technote/database_message_files?rev=1630457036

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