# Create Export File

Creates an export file of selected volumes, including the volumes history, to assist the support desk to diagnose volume movement discrepancies.

## Selecting Volumes For Export

Select all volumes by right clicking in the inventory window and select `Select→All`, or using shift+click and/or control+click select the range of volumes required.

## Exporting To File

Right click highlighted volumes and select `Special Operations` → `Support` → `Create Export File` and save file to required location.

## Sending File To The Helpdesk

Send the file to the TapeTrack Helpdesk with details regarding the issue you are currently experiencing.

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