Create Export File

Creates an export file of selected volumes, including the volumes history, to assist the support desk to diagnose volume movement discrepancies.

Selecting Volumes For Export

Select all volumes by right-clicking in the inventory window and select `Select→All`, or using shift+click and/or control+click select the range of volumes required.

Exporting To File

Right click highlighted Volumes and select `Special Operations` → `Support` → `Create Export File` and save file to a known location.

Sending File To The Helpdesk

Send the file to the TapeTrack Helpdesk with details regarding the issue you are currently experiencing.

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