# Create Export File

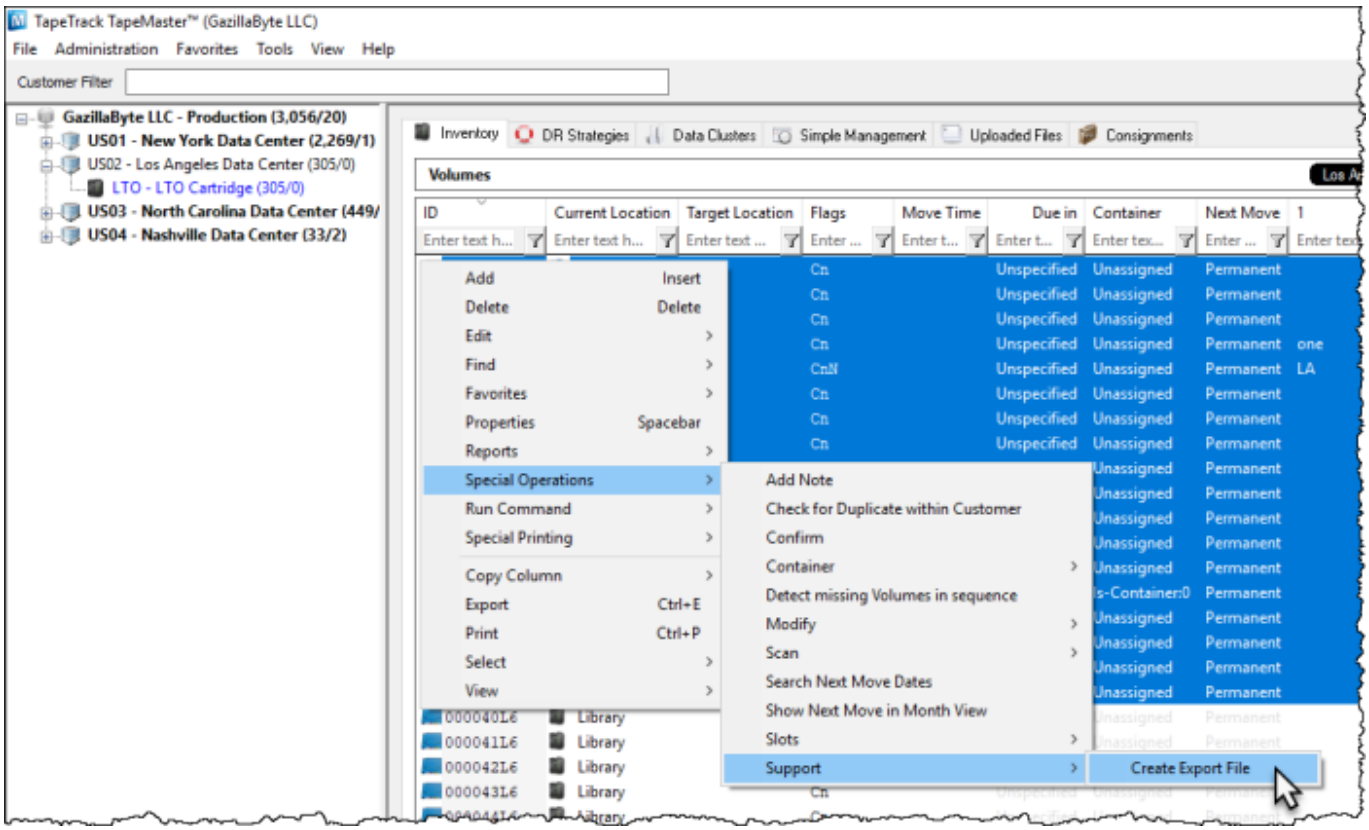
Creates an export file of selected volumes, including the volumes history, to assist the support desk to diagnose volume movement discrepancies.

## Selecting Volumes For Export

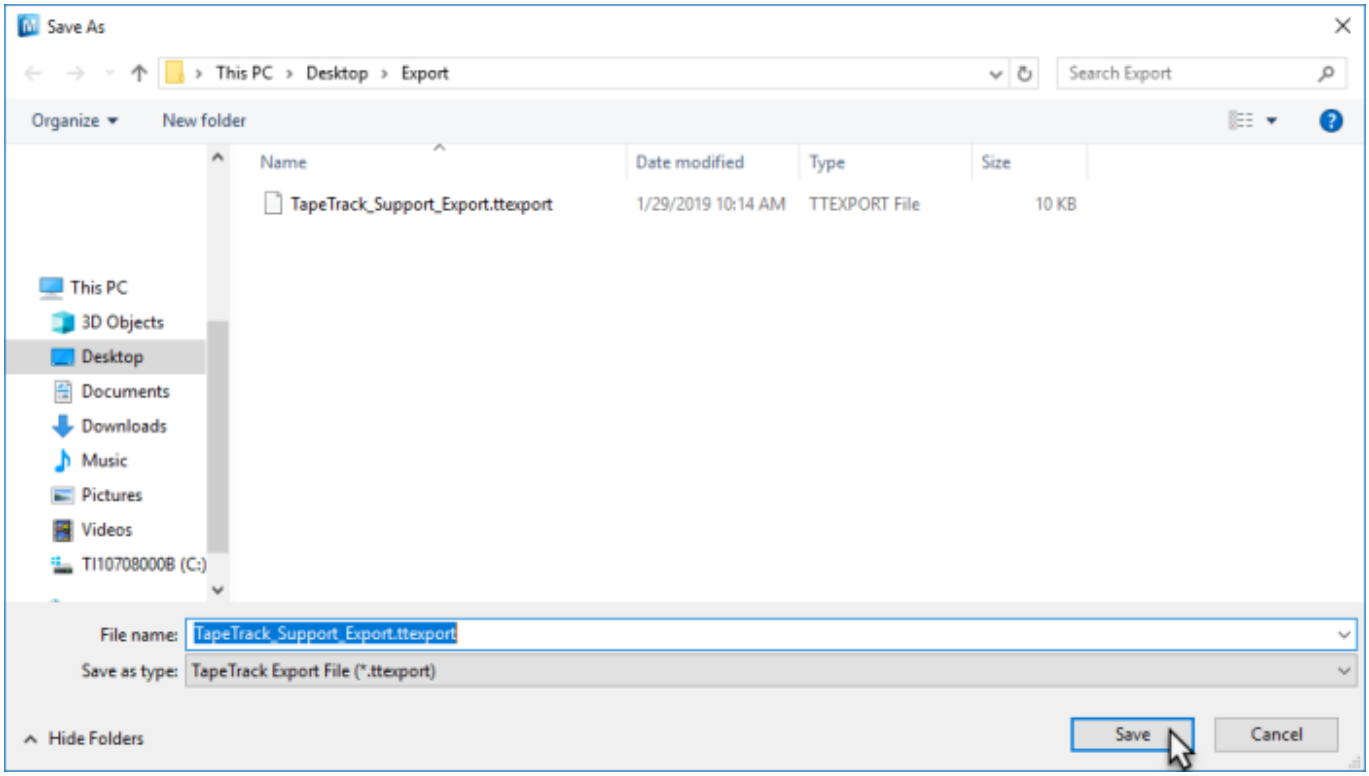
Select all volumes by right-clicking in the inventory window and select `Select→All`, or using shift+click and/or control+click select the range of volumes required.

## Exporting To File

Right click highlighted Volumes and select `Special Operations` → `Support` → `Create Export File`.




Save the file to a known location.




# Sending File To The Helpdesk

Send the file to the TapeTrack Helpdesk along with:

- Customer-ID
- Media-ID
- Details regarding the issue you are currently experiencing.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/technote/export_file?rev=1551304254**

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