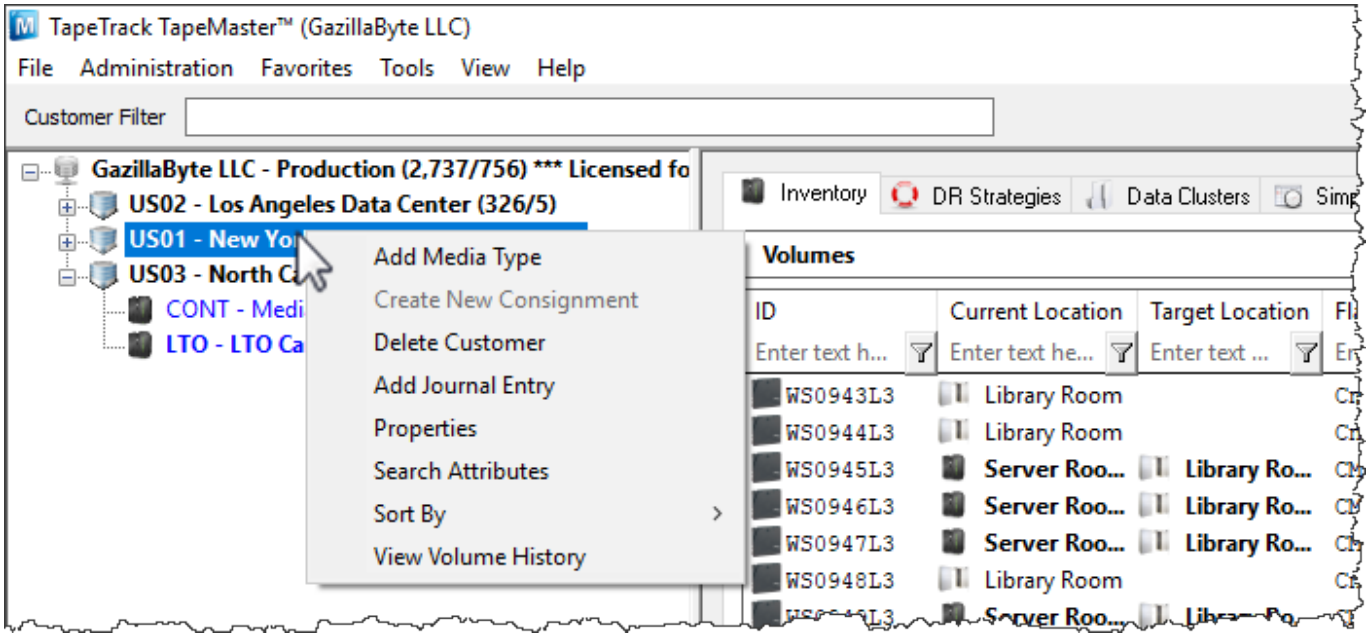
Hiding Customers

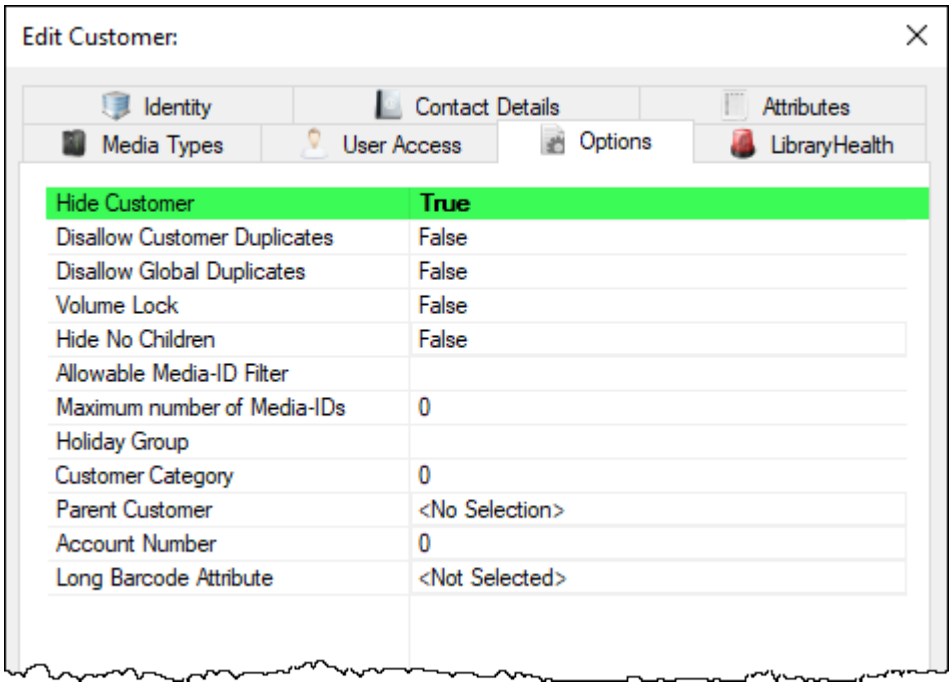


You need tapemaster rights to access the main menu to make any alterations

To Hide a Customer, in TapeMaster right click the required Customer-ID and select `Properties`.



From the `Edit Customer` window select the `Options` tab, set `Hide Customer` option to `True` and click `Save` to update data.



Once hidden, the Customer can be set to either be greyed out and inactive (not clickable) or completely removed from display depending on the settings in the TapeTrack preferences.

To have the hidden Customer displayed in a greyed out format:

- From the main menu, click `File` > `Preferences`
- In the options window, set `Show Hidden Customers` to `True`
- Click `Save` to update data.

To have the hidden Customer removed from display:

- From the main menu, click `File` > `Preferences`
- In the options window, set `Show Hidden Customers` to `False`
- Click `Save` to update data.

Unhiding Customers

hidden, media, technote, update doco

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https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/technote/hiding_customer_ids?rev=1608005458

Last update: **2025/01/21 22:07**