

Importing TapeTrack License

While logged to in TapeMaster as [tapemaster](#), or [user-ID with tapemaster rights](#)

From the menu click Help → Framework Server Licensing

The screenshot shows the TapeTrack TapeMaster interface. The left sidebar displays a tree view of the organization structure, including 'GazillaByte - Production' and 'US00 - United State'. The main window shows the 'Volumes' table for the 'Los Angeles Data Center' and 'LTO Cartridge'. The table has columns for ID, Current Location, Target Location, Flags, Next Move, and Description. Below the table, the 'Total Items' is 263. The 'Repositories' section at the bottom shows three icons: GemTrac, Library, and Offsite Vault. The status bar at the bottom indicates 'Connection 127.0.0.1 uses AES 256 bit encryption' and a 'Tape' icon.

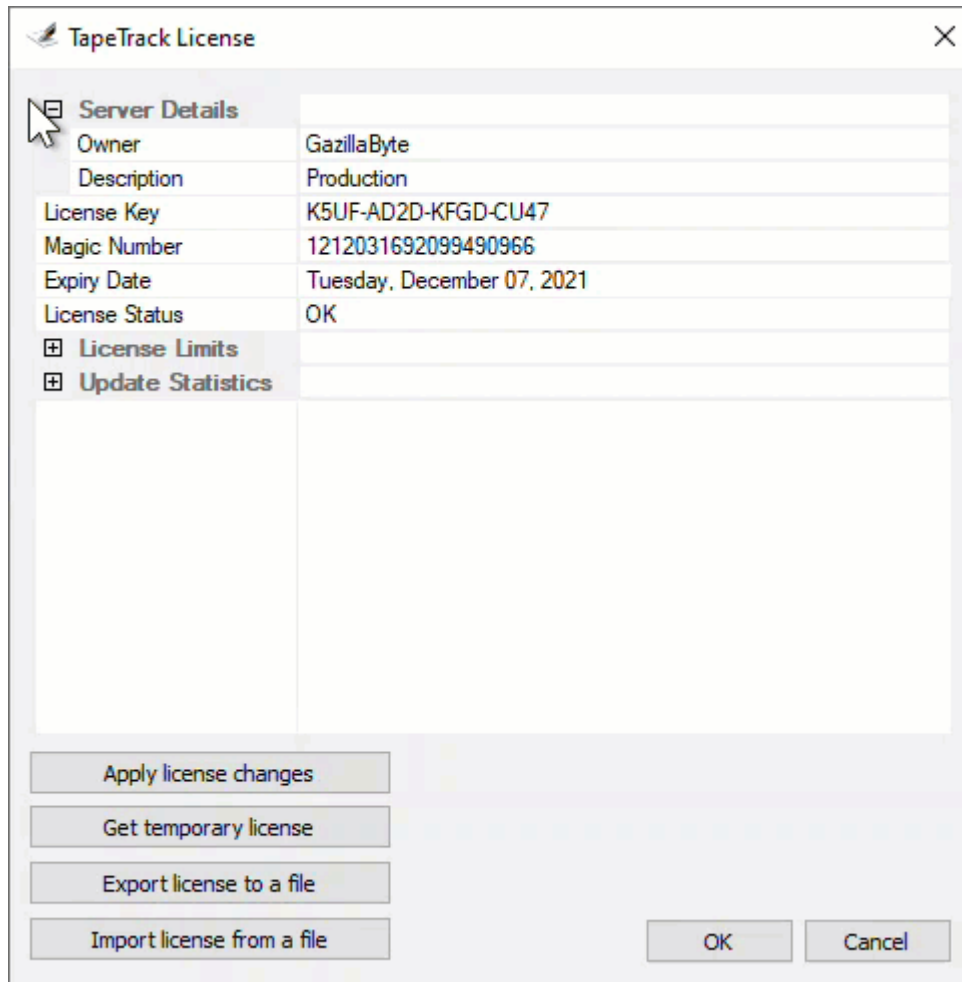
ID	Current Location	Target Location	Flags	Next Move	Description
000000L6	GemTrac		Cn	Permanent	
000001L6	Library		Cn	Permanent	
000002L6	Offsite Vault		CnO	Permanent	
000003L6	Offsite Vault		CnNO	Permanent	Friday Backup
000004L6	Offsite Vault		CnNO	Permanent	Friday Backup
000005L6	Offsite Vault		CnNO	Permanent	Friday Backup
000006L6	Offsite Vault		CnNO	Permanent	Monthly January
000007L6	Offsite Vault		CnO	Permanent	
000008L6	GemTrac		Cn	Permanent	
000009L6	Library		CnN	Permanent	Friday Backup
000010L6	Offsite Vault		CnO	Permanent	
000011L6	Library	Offsite Vault	CMn	Permanent	
000012L6	Library	Offsite Vault	CMn	Permanent	
000013L6	Library		Cn	Permanent	
000014L6	Library	Offsite Vault	CMn	Permanent	
000015L6	GemTrac		Cn	Permanent	
000016L6	GemTrac		Cn	Permanent	
000017L6	GemTrac	Library	CMn	Permanent	
000018L6	GemTrac	Library	CMn	Permanent	
000019L6	GemTrac	Library	CMn	Permanent	
000020L6	GemTrac	Library	CMn	Permanent	



If the menu option **Framework Server Licensing** is grayed out and inaccessible, you do not have sufficient privileges (tapemaster rights) to alter the software license

Click [Export license to a file](#) and save the file with a descriptive name (e.g. backup_license.cfg). Exporting your current license allows you to revert to your current license should something not work as expected while importing a new license.

Click [Import license](#) and select the new license config file you received.



Server Details	
Owner	GazillaByte
Description	Production
License Key	K5UF-AD2D-KFGD-CU47
Magic Number	1212031692099490966
Expiry Date	Tuesday, December 07, 2021
License Status	OK
⊕ License Limits	
⊕ Update Statistics	

Apply license changes

Get temporary license

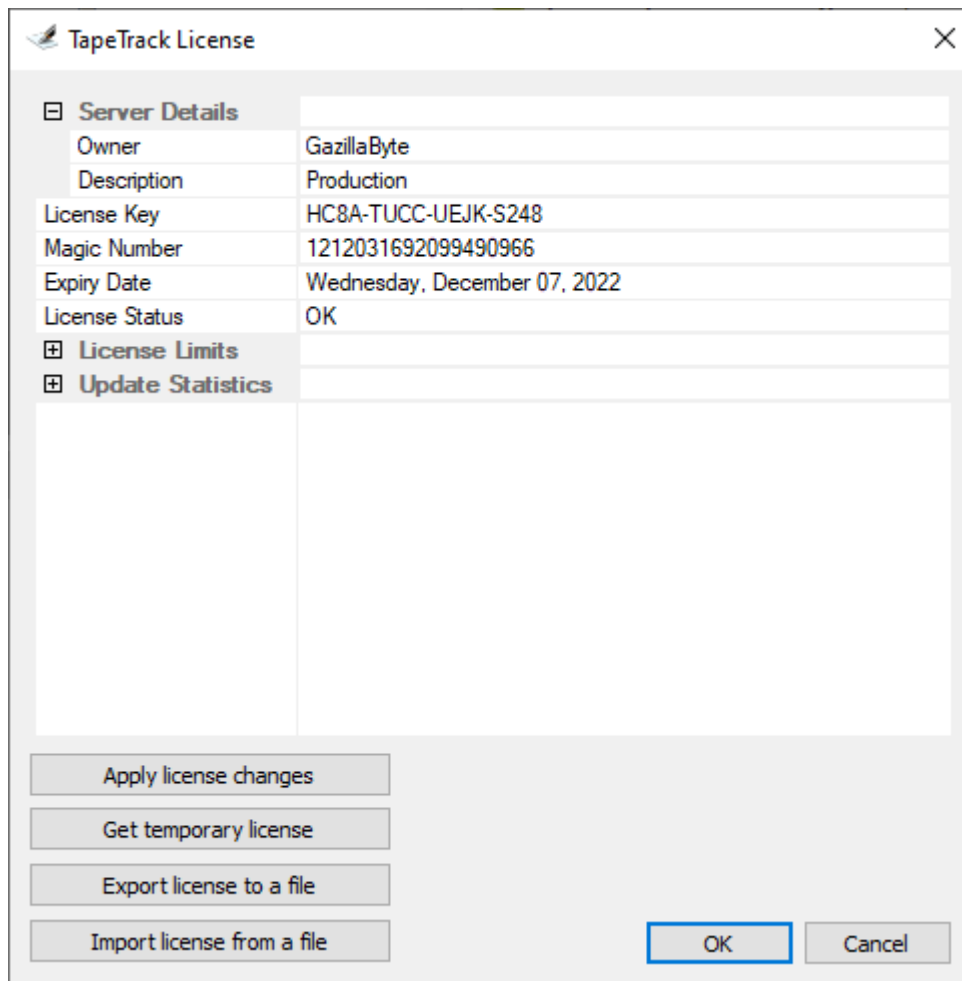
Export license to a file

Import license from a file

OK Cancel

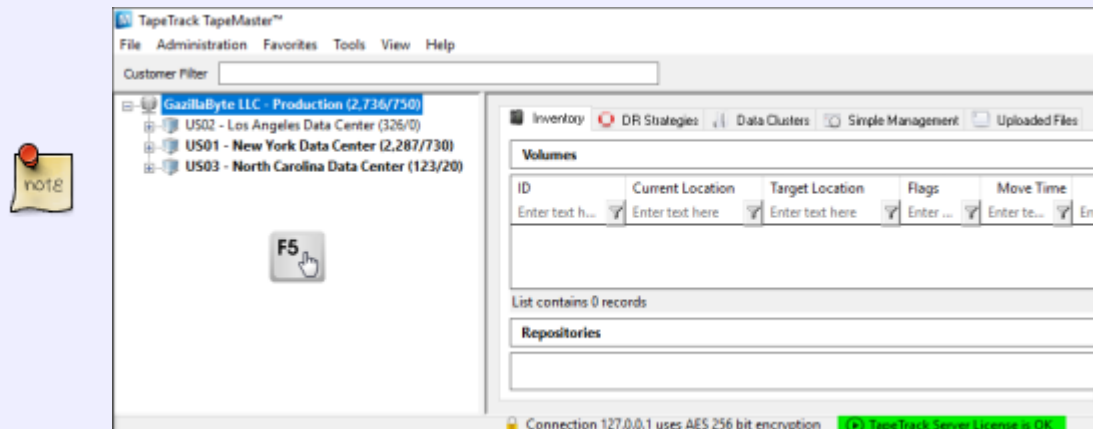
On older releases, if your expiry date has updated but the license status still reads NOT-OK, click **Apply license changes** to save updated values.

Your expiry date should now be updated and License Status should read **OK**.



Click OK to close the License Window.

Older versions may require you to press F5 while in the [customer tree](#) window to refresh new information.

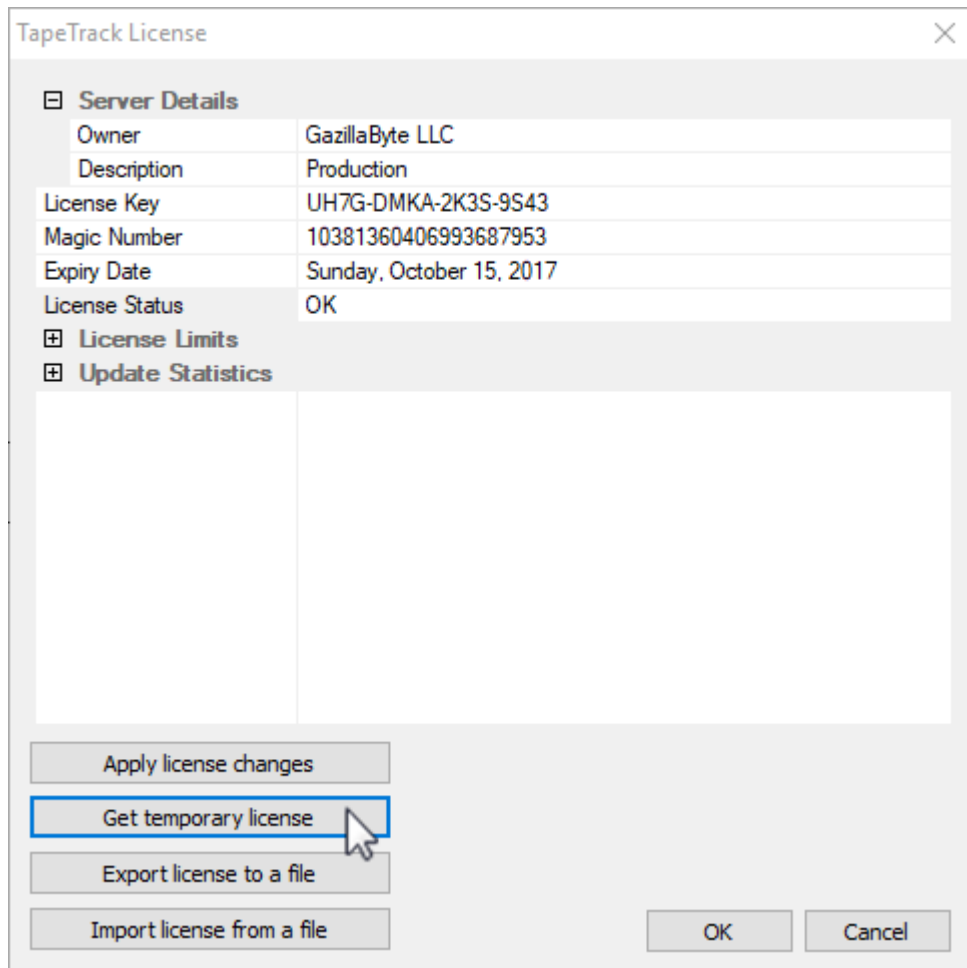


Troubleshooting

If after installing new license configuration file your **License Status** still reads **Not-OK**, reinstall old

configuration (backup-license.cfg) file using above instructions and contact help desk [support](#) for further information.

Alternatively you can click Get temporary license and OK from the Framework Server Licensing window to give you a 12 day expiry date to continue to use TapeTrack until your new key has been issued. Your computer must have internet access for the Get temporary license function to work.



The screenshot shows the 'TapeTrack License' dialog box. It contains a table of server details, expandable sections for 'License Limits' and 'Update Statistics', and a set of buttons at the bottom. A mouse cursor is pointing at the 'Get temporary license' button.

Server Details	
Owner	GazillaByte LLC
Description	Production
License Key	UH7G-DMKA-2K3S-9S43
Magic Number	10381360406993687953
Expiry Date	Sunday, October 15, 2017
License Status	OK

License Limits

Update Statistics

Buttons: Apply license changes, Get temporary license, Export license to a file, Import license from a file, OK, Cancel

From:
<https://docs.tapetrack.com/> - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/technote/import_license?rev=1637799363

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