Migrating TapeTrack To A New Server

Migrating a Windows TapeTrack Server.

If you have an alternate operating system please see the Accessing Technical Support page for more assistance.



The file directories in this page are based of the default install location. Your installation may be on an alternate drive in which case adjust the directory information to suit your installation

Your current TapeTrack installation, or the server you are migrating from, will be referred to as the old installation and the new TapeTrack installation, or the server you are migrating to, will be referred to as the new installation.

Installing TapeTrack Server

Download the TapeTrack Server executable for your new system Windows x64 Server and install TapeTrack Framework Server, Server Utilities and TapeMaster if required.

If your old system has the directories:

- C:\Program Files\TapeTrack\TapeTrack Sync - download and install TapeTrack Sync
- C:\Program Files\TapeTrack\TapeTrack SecureSync - TapeTrack Secure Sync

Stop TapeTrack Server

Stop the new TapeTrack Service.

Importing Database

Navigate using File Explorer to the TapeTrack install directory (default: C:\Program Files\TapeTrack\TapeTrack Framework Server). Rename the var directory to var.old

From your initial TapeTrack installation, stop the TapeTrack Service and copy the var folder over to the new server in the same directory the var.old is.

Start TapeTrack Server

Start the TapeTrack Service.

New Connection

Open TapeMaster and add a new server connection using the new installations IP or DNS address and connect to the database using you usual login details.

Add License

If you have cloned a VM and have the same MAC address you should now have a functional database.

If you have a new MAC, you will need a new licence key.

If you have an internet connection, you can apply a temporary license until you get a new permanent key.

To apply for a permanent license, update the expiry date and export the license file and forward to the support desk so we can cut the new key and forward it to you along with installation instructions.

Update Desktop Connections

If you are using a different IP or DNS address for the desktop to server connections, update the connection details for each installation of TapeMaster, Lite or Checkpoint.

When the original Server is decommissioned you can remove that connection from each installation of TapeMaster, Lite or Checkpoint to remove any confusion in connecting to the correct database.

Import Scripts

If you have any Scripts running on the orriginal server, they will need to be copied over to the new server installation following the same directory structure.

If you are using TMSS10Sync or SecureSync, install these on the new server.

File Removal

Once you have confirmed that the TapeTrack Server is installed and active you can remove the var.old directory to reclaim disk space.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/technote/migrating_server?rev=1696544234

Last update: **2025/01/21 22:07**