One Time Password

A one-time password (OTP) is a unique, temporary code used for a single login session or transaction. Unlike traditional passwords, which remain the same until changed, OTPs are dynamic and can only be used once.

Using a third party authenticator, such as Google Authenticator, 2FAS, Authy etc, your TapeTrack login, once activated, will need your user name, password and a one time code to be successful.



Ensure your computer, server and device is set to the correct geographical location and time zone to have accurate one time passwords created

Enabling One Time Password

Open the user's profile you want to enable the OTP option via TapeMaster `Administration` > `Group User Administration`

Open the user-id by right clicking and selecting `Properties`, or double clicking.

Select the `Identity` tab.

Set the field `One Time Password` to `True`. This will display an extra field `Activated`, set to `False`. Once the user has successfully set up the one time password and logged in using a successful code this field will display `True` to signify the one time password is now required for all future login attempts with TapeTrack desktop software.

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