Sharing Containers Between Customers

If you have two or more Customer-ID's (own their own Volumes) that vault their Volumes at each other sites but share use and custody of the containers, it may be beneficial to set up an extra Customer-ID as the owner of the Volume containers. This allows joint management of the containers, allowing either Customer to select containers either at the onsite and offsite location.

Scope

Customer GZNY runs a data center in New York. Backup Volumes are cased and vaulted offsite to North Carolina at Customer GZNC.

Customer GZNC runs a data center in North Carolina. Backup Volumes are cased and vaulted offsite to New York at Customer GZNY.

All Volumes are removed from the cases upon arrival at the Vaulting location and placed in Slotted Racks until the data expires.

The cases are shared by both GZNY and GZNC and are used by random selection when required.

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