Upgrading

There are many reasons to upgrade both hardware and software, unsupported releases, security updates or simply making use new features.

The process of performing an upgrade can be as simple as reinstallation of a software package all the way through to a complete hardware rebuild and a new operating system or migration from a physical server to the cloud.

Upgrading TapeTrack Client Software

As TapeTrack is a Client/Server architecture, upgrading the client side software is a fairly simple process as there is no need to backup the database or stop the Framework Server whilst the upgrade is completed. The other point to remember, upgrading TapeMaster (or Lite, or Checkpoint) on one computer will only affect that computer. Any other computers you have TapeTrack Client Software installed on will need to be updated on their own. It is also possible to have different versions of TapeMaster (or Lite, or Checkpoint) on several computers all able to simultaneously connected to the Framework Server.

Upgrading TapeTrack Desktop Client Software Process:

- Downloading the latest release executable
- Uninstalling the currently installed version
- Installing the latest release

For detailed information see:
Upgrading Lite
Upgrading TapeMaster
Upgrading Checkpoint

Upgrading TapeTrack Server Software

Upgrading the Framework Server, although similar to the Client side software, requires a few more steps to ensure the database integrity is maintained.

You will also need to schedule a time to perform the upgrade as you will need to shut down the Framework Server so consideration will need to be given to when any Syncs are scheduled or Customers may be accessing the data.

Detailed information on the Framework Server upgrade can be viewed at Upgrade Server

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