# Manually Installing Microsoft Visual C++ 2017 Redistributable Runtime

While TapeTrack automatically installs the Visual C++ 2017 Redistributable Runtime during normal installation, sometimes security software may block the installation without providing any notifications to the user.

If you are presented with an error referencing a missing .dll file while trying to start TapeTrack software, manually installing the Visual C++ Redistributable 2017 Runtime package will solve this error.

## Download Runtime

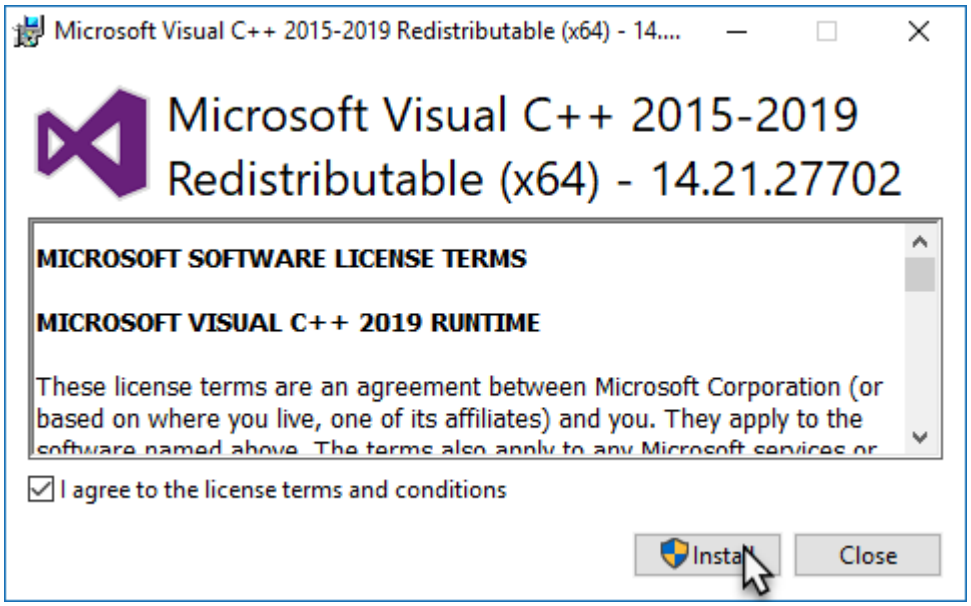
The latest supported version of Visual C++ Redistributable 2017 Runtime can be downloaded from Microsoft for Windows x86, x64 and ARM64.

## Install Runtime

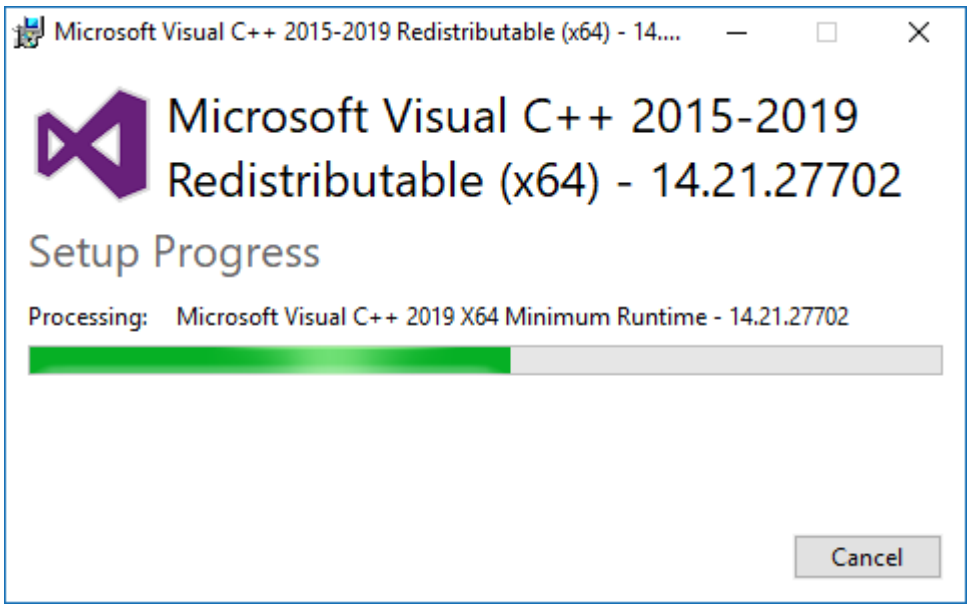
Run the downloaded executable.

Read license terms and conditions, check `Agree` to enable the `Install` button.

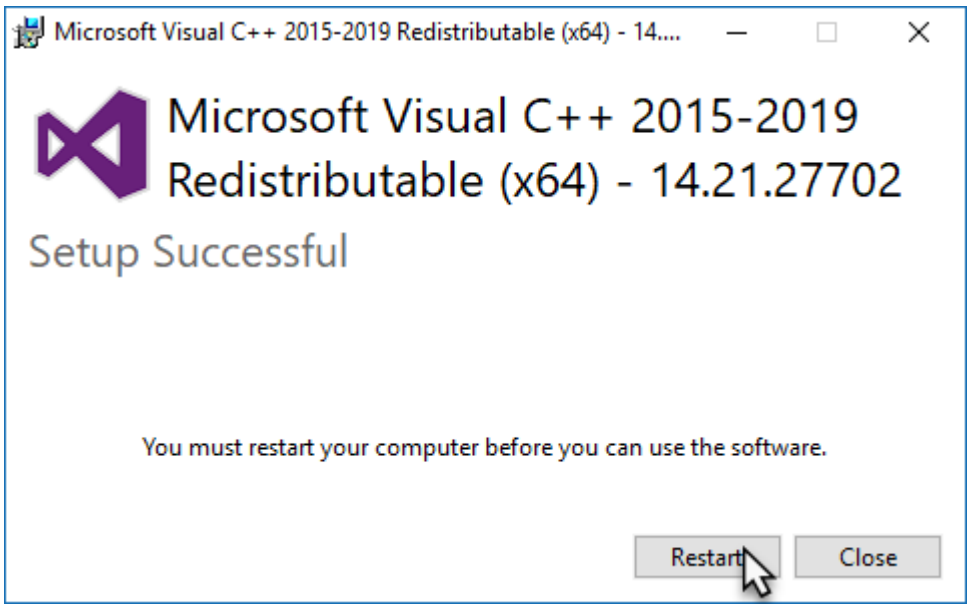
Click Install button to continue.




The Runtime will then install on your computer.




At the end of installation when prompted, click `restart` your computer to complete the process.




technote, visual c

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
**https://docs.tapetrack.com/technote/visual_c_runtime?rev=1573092753**

Last update: **2025/01/21 22:07**