

# Microsoft Visual C++ 2015 - 2022 Redistributable Runtime

While TapeTrack automatically installs the Visual C++ 2019 Redistributable Runtime during normal installation, sometimes security software may block the installation without providing any notifications to the user.

If you are presented with an error referencing a missing .dll file while trying to start TapeTrack software, manually installing the Visual C++ Redistributable 2015 - 2022 Runtime package will solve this error.

## Download Runtime

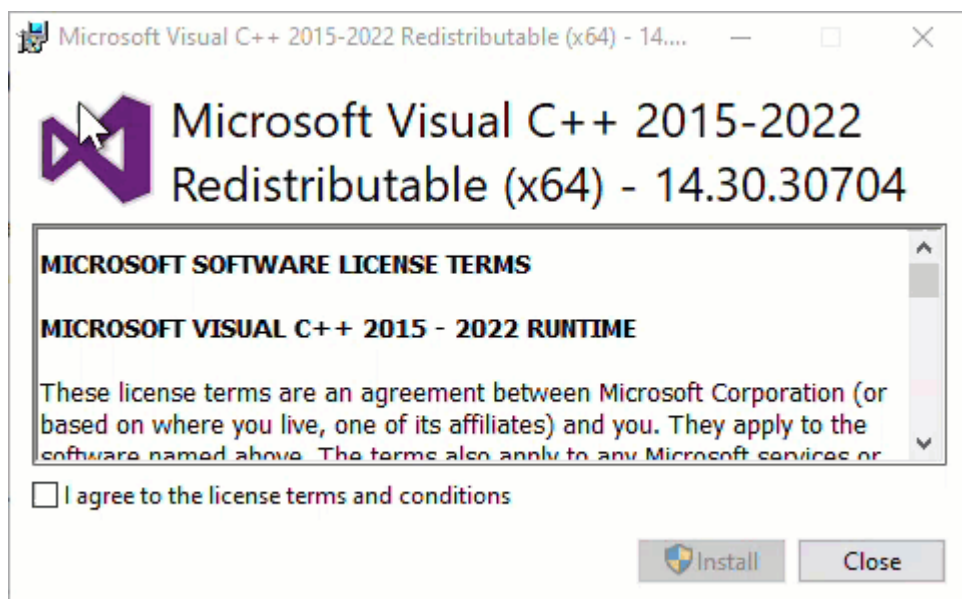
The latest supported version of [Visual C++ Redistributable 2019 Runtime](https://aka.ms/vs/17/release/vc_redist.x64.exe) can be downloaded from [Microsoft](https://aka.ms/vs/17/release/vc_redist.x64.exe) for Windows [x86](https://aka.ms/vs/17/release/vc_redist.x64.exe), [[https://aka.ms/vs/17/release/vc\\_redist.x64.exe](https://aka.ms/vs/17/release/vc_redist.x64.exe)][x64]] and [ARM64](https://aka.ms/vs/17/release/vc_redist.arm64.exe).

## Install Runtime

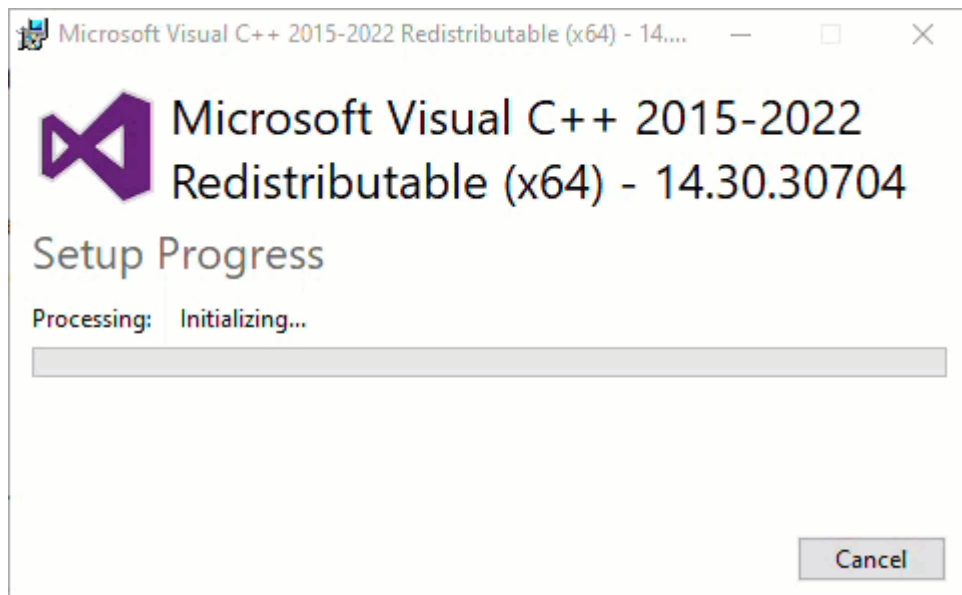
Run the downloaded executable, click Yes to any system popups about the executable making changes to your computer.

Read license terms and conditions, check Agree to enable the Install button.

Click Install button to continue.



The Runtime will then install on your computer.



At the end of installation when prompted, click restart your computer to complete the process. If you need to save other work on your computer or server, click Close and manually restart your computer at a convenient time to load the updated files.

Open your TapeTrack application and check that installing the Visual C++ 2019 Redistributable Runtime has solved the missing dll file issue.

[technote](#), [visual c](#)

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