# Microsoft Visual C++ 2015 - 2022 Redistributable Package




While TapeTrack automatically installs the Visual C++ Redistributable Package during normal installation, sometimes security software may block the installation without providing any notifications to the user.

If you are presented with an error referencing a missing .dll file while trying to start TapeTrack software, manually installing the Visual C++ Redistributable 2015 - 2022 Runtime package will solve this error.

## Download Runtime

The latest supported version of Visual C++ Redistributable 2019 Package can be downloaded from Microsoft for Windows:
x86
x64
ARM64.

## Install Runtime

Run the downloaded executable, click `Yes` to any system popups about the executable making changes to your computer.

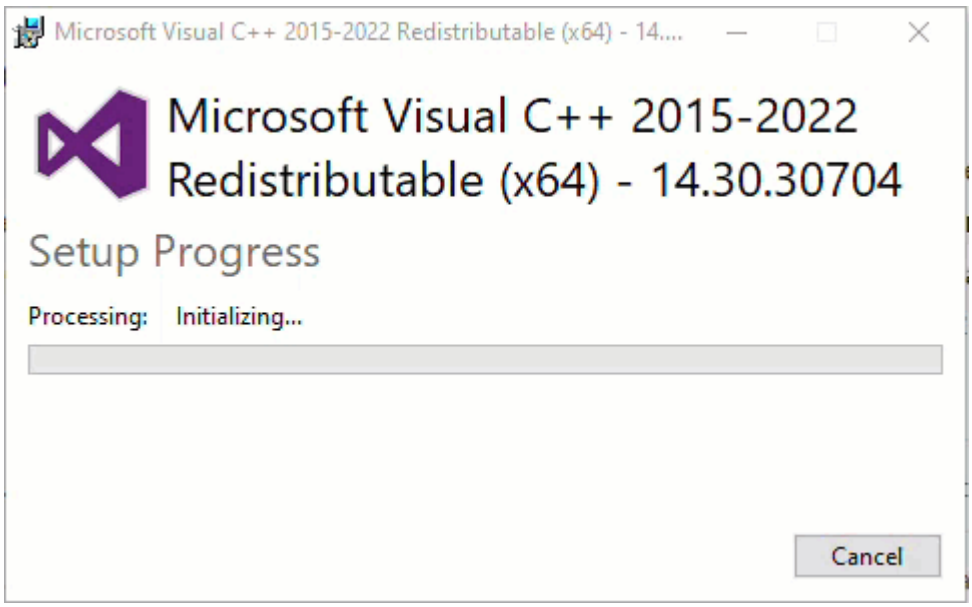
Read license terms and conditions, check `Agree` to enable the `Install` button.

Click Install button to continue.




The Runtime will then install on your computer.

At the end of installation when prompted, click `restart` your computer to complete the process. If you need to save other work on your computer or server, click `Close` and manually restart your computer at a convenient time to load the updated files.




Open your TapeTrack application and check that installing the Visual C++ 2019 Redistributable Package has solved the missing dll file issue.

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