Upgrading Windows Operating System

Backup Before Starting Upgrade

- Notify your users in advance of the upgrade.
- Stop the TapeTrack Service.
- Take a backup of the entire TapeTrack install directory, including the executables and var directory using a utility such as WinZip. Ensure, if you have a split installation (apps on one drive (eg D:\) and scripts on another (eg C:\) that you back up both datasets.

Export Scheduled Tasks

Export any scheduled tasks that are running any TapeTrack processes, including running Syncs (libraries and/or vaulting) and reports.

To export a scheduled task using Task Scheduler: Open Task Scheduler.
Browse to the location of the scheduled task that you want to export. Right-click the item and select the Export option. Browse and open the folder to export the task. Click the Save button. Once you complete these steps, you'll end up with a .xml file that you can then import to another machine.

Upgrade Operating System

Upgrade your operating system following your inhouse process.

Check TapeTrack

Open a TapeMaster installation and log into TapeTrack to confirm the server has started and all data has been preserved through the upgrade of the operating system.

If the TapeTrack Framework Server did not automatically restart, start the TapeTrack Service.

Check any scheduled tasks present before the upgrade are still present and functional.

If any scheduled tasks are not present, import the relevant tasks using the exported data.

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