Troubleshooter: Slotting (Previously Working Automatically via Scheduler) User Revoked

User ID's that have been used to login unsuccessfully five times in a row will, for security reasons, have their access to TapeTrack revoked. This will remove the slotting script's access and subsequently stop its ability to slot the volumes.

To reset the User ID's access, reset the password associated with the user account.

Make sure the password assigned to the User ID matches the password used by the slotting script. To obtain the current password used by the slotting script, open Slotting.bat (in TapeTrack install directory TapeTrack\TapeTrack Framework Server\scripts) by right clicking on the file and selecting Edit to open in a text editor (such as Notepad or Vi).

Obtain user ID and password from the script command line attribute: -S userID:-password@serverAddress → user ID and password as displayed in file. -S userID:passwordFile@serverAddress → user ID as displayed in file, password in file at that location.

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