Troubleshooter

Adding Volumes

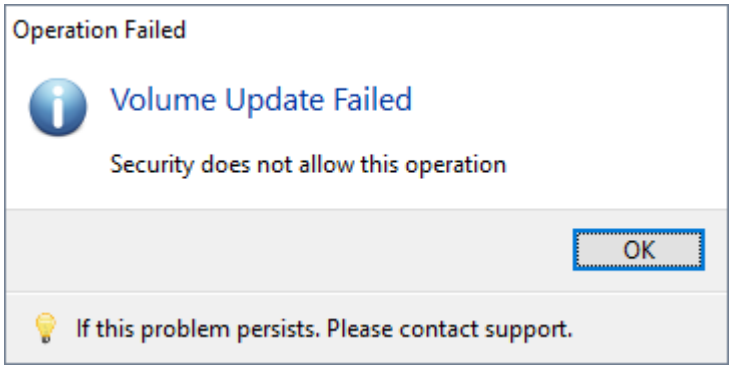
The purpose of this troubleshooter is to diagnose why Volumes in TapeTrack cannot be added.

Select the error message presented when trying to add new Volumes.

- Security Does Not Allow This Operation
- Dissallowed Volume Serial
- Target Repository Unknown
- An Illegal Key Value Was Specified

Security Does Not Allow This Operation

The error `Security does not allow this operation` indicates your User-ID does not have sufficient access rights to add volumes to TapeTrack.



To add Volumes you will need to either:

- Have you Administrator raise your access to include `Alter` rights.
- Have a User with `Alter` rights add the Volumes for you.

Dissallowed Volume Serial

The error `Dissallowed Volume Serial` indicates the Volume-ID does not meet the filter criteria set in either the Repository or Media options.

To add new Volumes you will need to either:

- Enter a Volume-ID that meets the filter criteria.
- Alter the filter criteria to include the new Volume-ID.

Target Repository Unknown

The error `Target Repository Unknown` indicates that there is no current default Repository to add new Volumes too.

To add new Volumes you will need to either:

- Set a current default Repository in TapeMaster by right-clicking the required Repository and selecting `Make Default Repository`.
- Right click the required Target Repository in TapeMaster and selecting `Scan→To Add` and Scan-In the new Volumes.

An Illegal Key Value Was Specified

The error `An Illegal Key Value Was Specified` indicates that the Volume-ID has an illegal character in the barcode value.

To add new Volumes you will need to either:

- Remove any illegal characters from the barcode value.
- Hash the barcode value to remove any illegal characters (this allows future scanning of the barcode)

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/add_volumes?rev=1583114384

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