Troubleshooter: Slotting (Previously Working Automatically via Scheduler) Authorization Failure

Authorization Failure error is presented when the User password used in the script for access to TapeTrack is incorrect. This may be due to an typo in the user password in the command line script or that someone has changed the password for that User ID in TapeTrack.

As passwords cannot be viewed in TapeTrack, as a security measure, the only way to check if the user/password combination in the script is correct is to log into TapeMaster using the credentials in the batch file. In circumstances that the password is in an external file and cannot be viewed you will need to contact your administrator to verify the password is correct.

Is the Password Correct ?



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