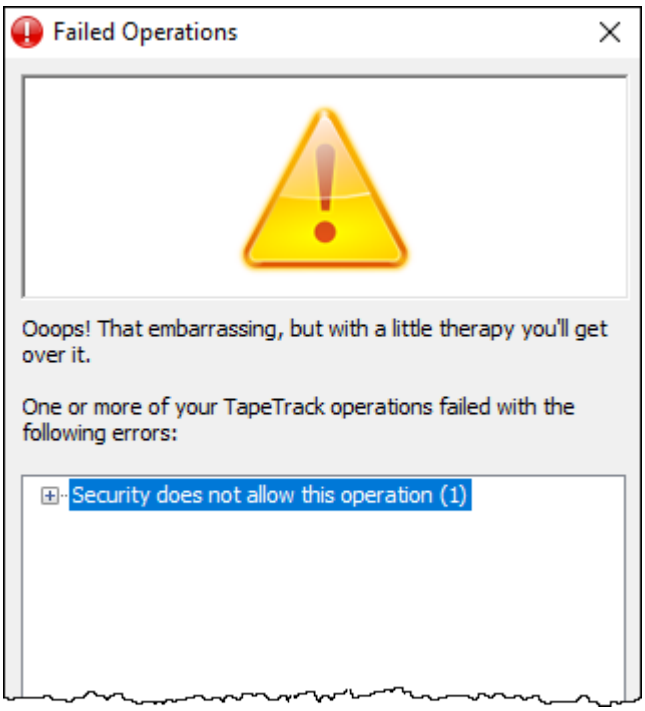
Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack cannot be deleted.

To diagnose why you cannot delete volumes, select the error presented:

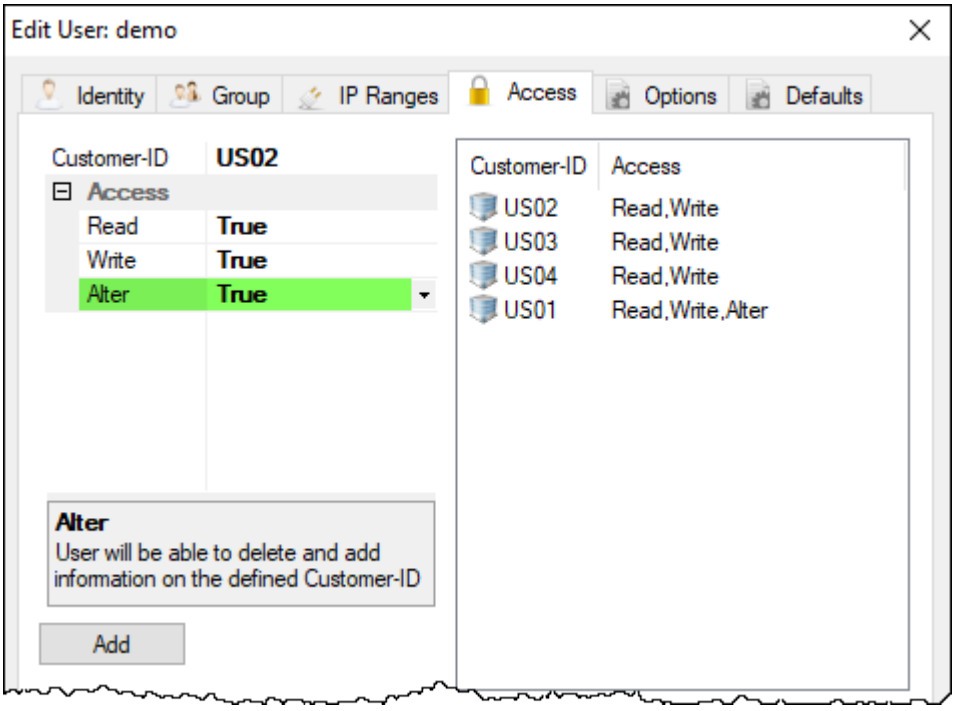
Security does not allow this operation

The error **Security does not allow this operation** indicates your user ID does not have sufficient access rights to delete volumes from TapeTrack.



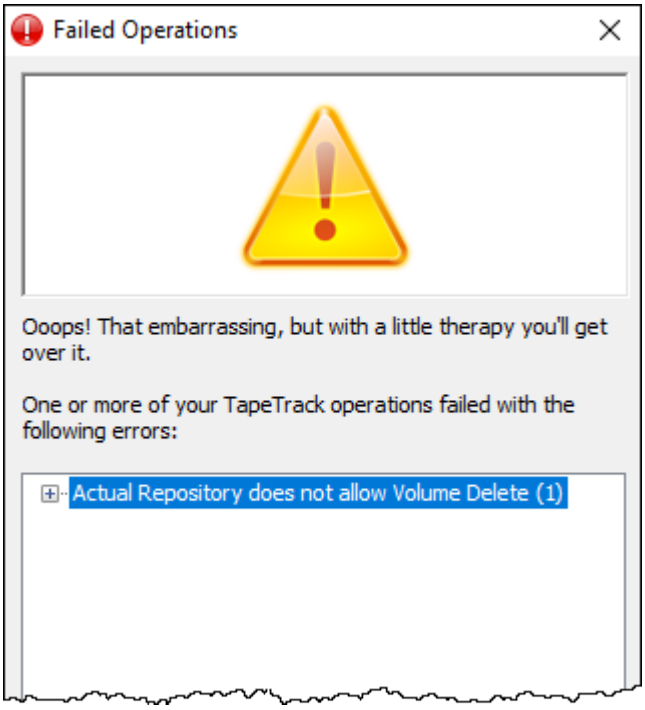
To remove volumes from TapeTrack you will need to either:

- Have you administrator raise your access to include **Alter** rights.
- Have a user with **Alter** rights remove the volumes for you.



Actual Repository does not allow volume delete

The error **Actual Repository does not allow volume delete** indicates that the repository option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of volumes.

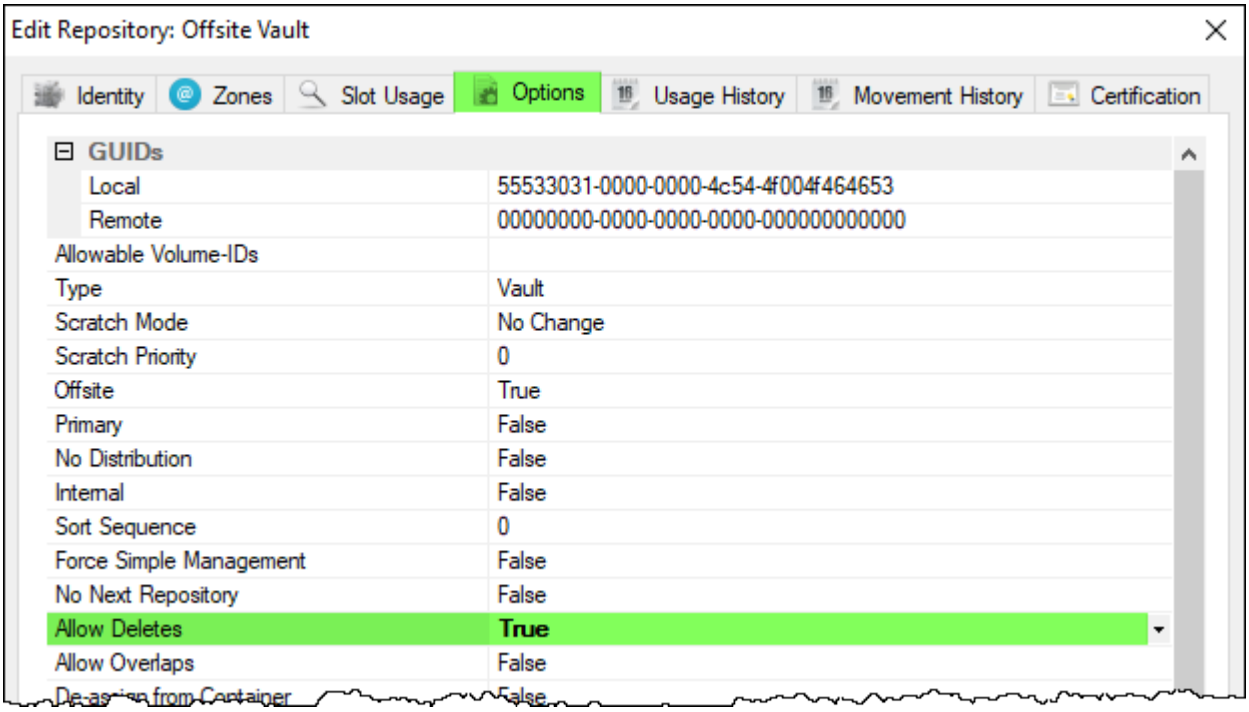




It is best practice to keep **Allow Deletes** set to `False` unless in the actual process of deleting volumes. This keep a safe guard on accidental deletion during normal operation.

To enable volume deletion:

- Right click required repository and select `Properties` or double-click repository.
- Select `Options` tab.
- Set **Allow Deletes** to `True` for the required repository.
- Click `Save` to confirm alterations.



From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/delete_volumes?rev=1519676197

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