Troubleshooter: Deleting Volumes

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack cannot be deleted.

To diagnose why you cannot delete volumes, select the error presented:

Security Does Not Allow This Operation

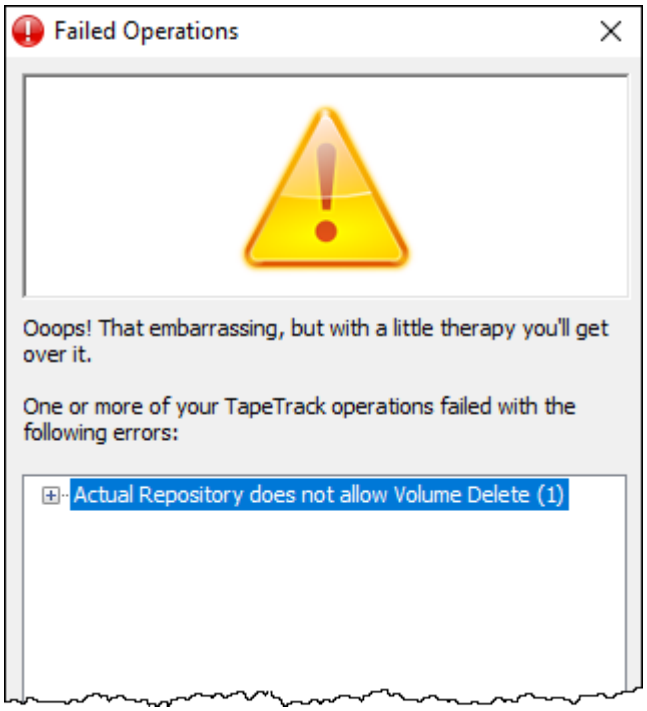
The error `Security does not allow this operation` indicates your User-ID does not have sufficient access rights to delete volumes from TapeTrack.

To delete Volumes from TapeTrack you will need to either:

- Have you Administrator raise your access to include `Alter` rights.
- Have a user with `Alter` rights remove the Volumes for you.

Actual Repository Does Not Allow Volume Deletes

The error `Actual Repository does not allow volume delete` indicates that the Repository Option **Allow deletes** is set to false. This option is set to false by default to limit the ability of accidental deletion of Volumes.

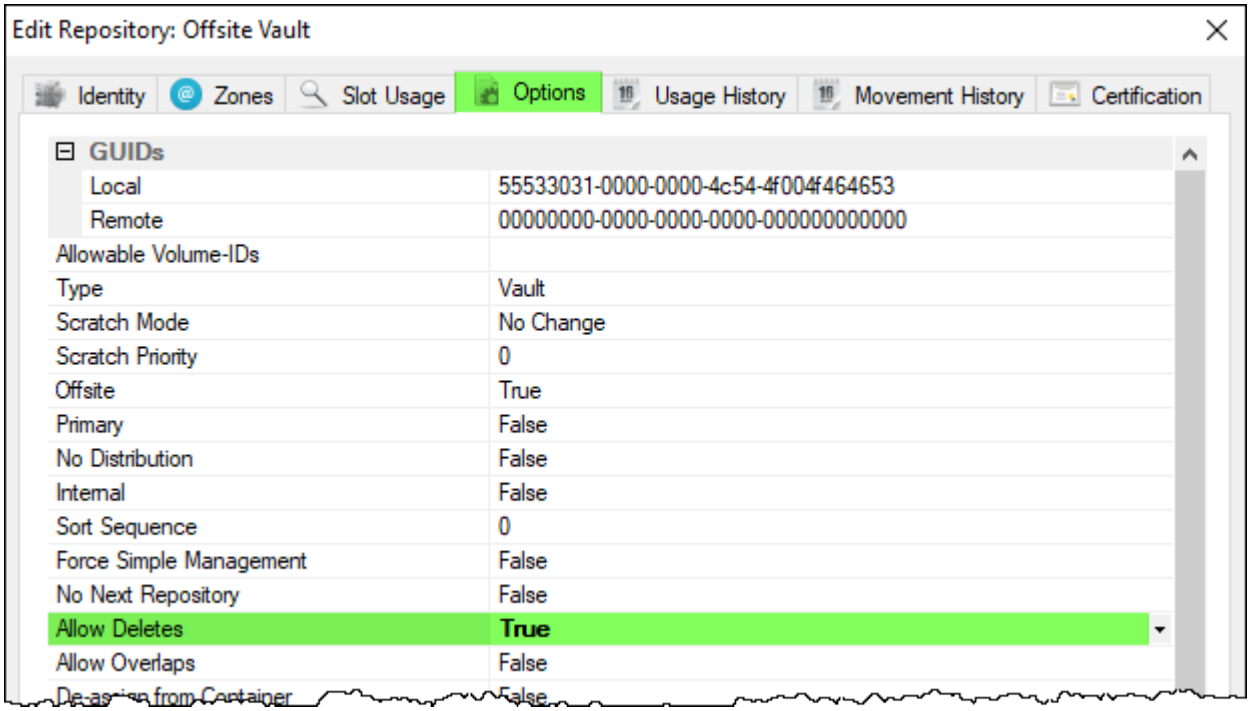




It is best practice to keep `Allow Deletes` set to `False` unless in the actual process of deleting Volumes. This keeps a safeguard on accidental deletion during normal operation.

To enable Volumes deletion:

- Right click required Repository and select `Properties` or double-click repository.
- Select `Options` tab.
- Set `Allow Deletes` to `True` for the required Repository.
- Click `Save` to confirm alterations.



From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/delete_volumes?rev=1555374817

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