Trouble Shooting Slotting

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack are not being slotted. To use the troubleshooter click on the appropriate yes or no button.

Was slotting previously working?

Slotting is not enabled by default. There are several steps that need to be setup before slotting will occur automatically.

Was slotting previously setup?



<hidden>

Was slotting setup to run automatically?

Slotting is usually setup to run automatically via Windows Scheduler or Crond, but sometimes people prefer to run it manually by running a script from the command line or double clicking on a bat file.

Was your slotting setup to run automatically?



Why has your automatic slotting stopped?

There are several reasons why your automatic slotting may have stopped working:

1. Windows Scheduler has been setup to run the task using credentials that have expired or been revoked.
2. There is a problem with Windows Scheduler.
3. The Windows bat file that runs the slotting program has been moved, renamed or deleted.
4. The TapeTrack User-ID that the slotting program runs under has been revoked, deleted or the

password has changed.

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