Troubleshooter: Slotting

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack are not being slotted.

The symptom of slotting not working is that when volumes are moved to a repository that has slotting enabled, the volume does not automatically get a slot assigned.

Yes, slotting was previously setup
: If slotting was previously setup and has stopped working then something has changed.

  Slotting was previously run manually
  : *

  Slotting was previously run automatically
  : *

No, slotting was not previously setup
: Slotting is not setup to run by default, to enable slotting a number of setup tasks must be performed:

  1. Slotting must be enabled in the options for the repository requiring slotting.
  2. Zones must be assigned to the repository
  3. There must be a sufficient number of free slots available to accommodate every volume that currently requires a slot.
  4. The slotting program must be called, either manually or via a scheduler such as Windows Scheduler or crond
  5. The slotting program must be called with the right arguments, including the right server name and valid credentials.

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