Troubleshooter: Slotting

The purpose of this troubleshooter is to diagnose why volumes in TapeTrack are not being slotted.

The symptom of slotting not working is that when volumes are moved to a repository that has slotting enabled, the volume does not automatically get a slot assigned.

Yes, slotting was previously setup
: If slotting was previously setup and has stopped working then something has changed.

  Slotting was previously run manually

  : Slotting can be performed manually using several methods:

    1. By manually editing each volume and setting the slot.
    2. By selecting the repository and pasting volumes into free slots under the Repository Usage Map Tab.
    3. By running the slotting program manually from a command prompt or batch file.

  Slotting was previously run automatically
  : *

No, slotting was not previously setup
: Slotting is not setup to run by default, to enable slotting a number of setup tasks must be performed:

  1. Slotting must be enabled in the options for the repository requiring slotting.
  2. Zones must be assigned to the repository
  3. There must be a sufficient number of free slots available to accommodate every volume that currently requires a slot.
  4. The slotting program must be called, either manually or via a scheduler such as Windows Scheduler or crond
  5. The slotting program must be called with the right arguments, including the right server name and valid credentials.

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