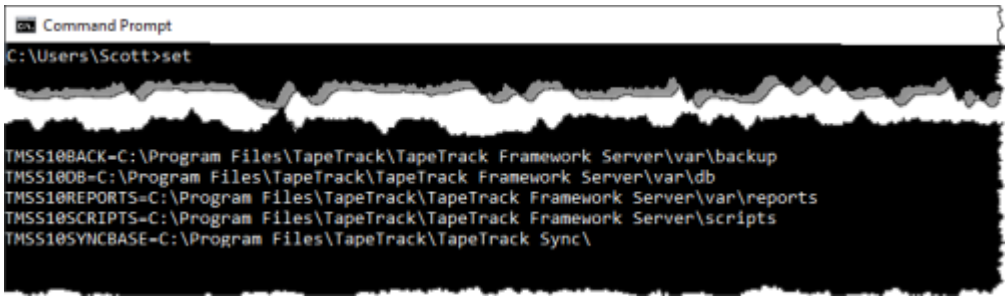
Troubleshooter: Slotting (Previously Working Automatically via Scheduler)

When the slotting script runs it produces two output files (slotting_error.txt and slotting_report.txt) written to the reports folder within your TapeTrack installation.

Default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports. The directory location is set by the variable %TMSS10SCRIPTS% whose location can be found by running the command SET in a command line window.



The file slotting_error.txt will contain any errors encountered when running the slotting script.

Error Present

Logon failed: User-ID is undefined

Logon failed: Authorization failure

Logon failed: Logon failed as access has been revoked

Customer List successful: Customers(0) Excluded( )

Resolution of hostname failed: No such host is known

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/slotting_automatic_script_run_yes?rev=1510187481

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