Troubleshooter: Slotting (Previously Working Automatically via Scheduler) Add User

There are two solutions to fixing the undefined user:

Add User to Match Slotting Script

Open Slotting.bat (in TapeTrack install directory TapeTrack\TapeTrack Framework Server\scripts) by right clicking on the file and selecting **Edit** to open in a text editor (such as Notepad or Vi).

Obtain user ID and password from the script command line attribute -S userID:-password@serverAddress

Add new user to TapeMaster

Edit Slotting Script to Match Existing User ID

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

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