Troubleshooter: Slotting (Previously Working Automatically via Scheduler) Add User

There are two solutions to fixing the undefined user:

1) Add User to Match Slotting Script

Open Slotting.bat (in TapeTrack install directory TapeTrack\TapeTrack Framework Server\scripts) by right clicking on the file and selecting **Edit** to open in a text editor (such as Notepad or Vi).

Obtain user ID and password from the script command line attribute:

-S userID:-password@serverAddress → user ID and password as displayed. -S userID:passwordFile@serverAddress → user ID as displayed, password in file at that location.

2) Edit Slotting Script to Match Existing User ID

Obtain user ID and password of a known user (best practice is a separate user dedicated for running scripts) with the correct access credentials.

Open Slotting.bat (in TapeTrack install directory TapeTrack\TapeTrack Framework Server\scripts) by right clicking on the file and selecting **Edit** to open in a text editor (such as Notepad or Vi).

Edit the login credentials (-S userID:-password@serverAddress) to match the new user ID and password and save the file, making sure to save as a .bat file.

Double click the slotting.bat file (or right click and run) to check the file runs successfully by checking the output file slotting_error.txt (default installation location within the TapeTrack directory is TapeTrack\TapeTrack Framework Server\var\reports).

Slotting Process Running Successfully ?



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