# Troubleshooting

## Access

- Can't Login

## Volumes

- Adding Volumes
- Deleting Volumes

## Functions

- Server Outages
- Volumes not slotting

## Error Messages

- Update failed. Record is locked and must be unlocked by Administrator
- Move failed. Volume is in a move lock status

## Troubleshooting

- Diagnosing Connection Problems
- Testing Connection And Port Access
- TMSSAPILOGDIR

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https://docs.tapetrack.com/ - **TapeTrack Documentation**

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