Accessing Support

Contact GazillaByte for software support. Include the file slotting_error.txt and slotting_report.txt, as well as any further information that you think may help to diagnose the problem (such as when the problem started, limited to a customer or global, any changes in enviroment etc) in your correspondence.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/undefined_error?rev=1510188711

Last update: **2025/01/21 22:07**